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| **Rachel Porter** | | | | |
| 475 S Hull St  D329 Orkin Hall  Athens, GA 30605 | |  | rachel.porter@uga.edu  www.linkedin.com/in/rachel-l-porter/ | |
| **EDUCATION** | | | | |
| **2025 - Present** | **PhD Student in Management Information Systems**, University of Georgia | | | |
| **2021** | **Master of Science in Management Information Systems,** The University of Alabama | | | |
| **2020** | **Bachelor of Science in Business Administration,** The University of Alabama  **Major:** Management Information Systems, Accounting **Honors:** Summa Cum Laude | | | |
| **PROFESSIONAL EXPERIENCE** | | | | |
| *April 2025 -*  *July 2025* | **Senior Consultant,** *Celonis, Raleigh, NC*   * Led pilot implementation of accounts payable project with new customer, heading requirements gathering, technical development and automation, stakeholder management, and project management to realize $30k value plus a weekly reduction in manual work by 60% * Developed custom solution to track and analyze fraudulent or ineligible rebates for major pharmaceuticals company, identifying $87m in ineligible claims; architected solution design to stop payment of claims across three stakeholder teams * Served as lead consultant for inventory management project, automated safety stock and stock type values, communicated requirements and value to stakeholders, and managed customer expectations | | | |
| *May 2023 –*  *April 2025* | **Consultant,** *Celonis, Raleigh, NC*   * Led technical research project using Celonis to identify children in the juvenile justice system at risk of reoffending, culminating in a presentation at Celosphere and a WITS conference submission in conjunction with a non-profit and researchers from William & Mary * Developed custom inventory management solution addressing safety stock, stock classification, on hand inventory to target and reduce stock inefficiencies, securing a renewal deal of $107k, realized YTD savings of $1m * Led implementation of a new analytical tool for 5 processes in 2 source systems at an established customer, driving adoption of solution to get internal buy in for new project scope * Delivered custom production planning solution; work contributing to a $255k project deal * Managed and support summer intern cohort to encourage growth, independence, and technical training; mentoring 6 interns, 3 converting to working students, 2 accepting job offers * Served as technical expert on 3 renewal customers, individually leading 2 workstreams, resulting in a 100% retention of customers, renewal value $9m annually, $18.5m total * Advised recommendations for standardizing and restructuring of the services organization recruitment and interviewing process; reducing estimated time commitment of technical interview by 75% | | | |
| *July 2022 –*  *May 2023* | **Associate Consultant,** *Celonis, Raleigh, NC*   * Gathered technical and business requirements for projects, identified pain points, mapped stakeholders * Developed ETL methodologies for data from ERP data sources (SAP, Coupa, Infor ERPLN, Infor Baan5C) * Led customer enablement sessions and prepared solution documentation for 5 accounts for smooth project transitions, including developing and leading a 2 day onsite training for a customer * Created custom dashboards and visualizations for 8 accounts to understand processes, identify value areas for over 30 total stakeholders using custom business logic * Led over 6 data validation sessions per customer and helped troubleshoot issues to prove accuracy and reliability of data for robust analysis building * Engaged with recruitment efforts to develop university pipeline creation, interviewed 28 candidates, represented Celonis at 3 events, served as an onboarding buddy for 4 full time hires, led internship program recruitment effort * Participated in event planning board to organize events, set goals for the office, and meet teams’ needs | | | |
| *June 2021 –*  *July 2022* | **Senior Associate Technical Consultant,** *SAS Institute, Cary, NC*   * Created visual dashboard to display audit data for the SAS Viya System to provide monitoring of software and data access logging * Developed and automated extract pipeline to schedule, prepare, and transfer data to client * ETL development to intake data from data provider, map and build data, load into data warehouse * Analyzed project automation options to increase time to operations state and provided recommendation | | | |
| *Oct 2018 –*  *May 2021* | **MIS Program Support,** *The University of Alabama MIS Program, Tuscaloosa, AL*   * Constructed feature list for potential $20,000 client, which helped secure the project * Analyzed the 360 review process and developed a program and survey to retrieve, analyze, and publish feedback data on Capstone teams, cutting processing time by more than 90% * Solicited, edited, and compiled 180 MIS students’ resumes for resume book each semester * Managed and ran a 2-day mock interview event with 32 corporate partners, 95 students, and 206 interviews | | | |
| *Summer 2020* | **Deal Advisory and Strategy Analytics Intern,** *KPMG, Remote*   * Gained industry knowledge through courses on KPMG’s technology, industry, and people expertise * Participated in discussions on culture, careers, and people in individual and company-wide settings | | | |
| *Aug 2019 –*  *May 2020* | **Teaching Assistant: Applied Cyber Security,** *The University of Alabama MIS Program, Tuscaloosa, AL*   * Provided additional instruction in class and office hours to personally facilitate learning of foundational cyber security concepts for 30+ students each semester * Collaborated with professor to design, grade, and analyze labs, quizzes, and exams | | | |
| *June 2019 –*  *Aug 2019* | **IT Advisory Intern,** *Dixon Hughes Goodman, Charlotte, NC*   * Completed thorough SOC and IT Audit testing for four client * Worked with IDEA and RapidMiner to effectively understand data and create visualizations * Identify, request, and analyze necessary documentation for testing in advance of onsite visits | | | |
| *May 2018 –*  *Aug 2018,*  *Dec 2017 –*  *Jan 2018* | **ITS Technology Asset Management & Financial Management Intern,** *Federal Reserve Bank of St. Louis,*  *St. Louis, MO*   * Analyzed department phone bill usage to recommend changes, saving the department an estimated $10,000k+ * Processed and analyzed monthly accruals, invoices, and budget forecasting * Assisted in hardware and software additions, inventory, and maintenance * Advised business solution to the Cash department’s low retention rate and high employee turnover | | | |
| *May 2017 –*  *Aug 2017* | **ITS Data Privacy Intern,** *Federal Reserve Bank of St. Louis, St. Louis, MO*   * Designed an intranet subsite and SharePoint site for Data Privacy Program to inform all Bank business areas of new data privacy requirements * Took initiative to keep a Federal Reserve System-wide database up-to-date * Analyzed conference room usage for leadership team | | | |
| **TECHNICAL EXPERIENCE** | | | | |
| **Languages:** SQL, Python, SAS, Java  **Business Tools:** Celonis, SAS (Viya 3.5, 4), Visual Code, Monday.com, Qualtrics, Trello, Spyder, Box, Tableau  **Certifications:** SAS Base Programming  **ERP Data ETL Development:** SAP, Infor Baan 5C, Infor LN, Infor Syteline, Coupa, Oracle | | | | |
| **BUSINESS PROCESS EXPERIENCE** | | | | |
| **Custom Processes:** Fraudulent prescription rebates, juvenile justice and mental health system  **Procurement:** Supplier on time delivery rate, order lead times, spend under management, payable outstanding  **Accounts Payable:** Touchless invoice rate, days payable outstanding, invoice processing time, on time payment  **Order Management:** Touchless orders, on time delivery rate, unbilled revenue  **Accounts Receivable:** Paid in full rate, on time payment, touchless invoice rate  **Inventory Management:** On time in full, material availability, excess inventory rate, BOM explosions, production planning | | | | |
| **HONORS & AWARDS** | | | | |
| **Culverhouse College of Business Austin Cup Finalist (2020)**  **Outstanding Junior in MIS Award (2019)**  **Frank A. Shumate Memorial Endowed Accounting Scholarship** | | | | **President’s List**  **Presidential Scholarship** |
| **SERVICE** | | | | |
| **MIS Advisory Board,***The University of Alabama, Spring 2025 - Present*  **The University of Alabama MIS Program,** *Alumni Volunteer, 2021 - Present*  **Wake County Animal Shelter,** *Volunteer, 2021 - 2023*  **The Great Raleigh Cleanup,** *Volunteer, Fall 2023* | | | | |
| **ACTIVITIES** | | | | |
| **University of Alabama Student Chapter, Association for Information Systems,** *President, Spring 2020*  **Alabama Information Management Society,** *President, Fall 2019*  **Alpha Kappa Psi Professional Business Fraternity**  **Honors Study Abroad: Germany**  **KPMG Global Advantage: Budapest** | | | | |