Content analysis PDW: Charter schools and organizational identity

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August 3, 2012

Why do content analysis?

- Theoretical questions can best be addressed using archival materials
- Frequencies / count data
- Theoretical interest in meaning
- Subjective meanings instantiated in documents / artifacts
- Can be used inductively to discover meaning patterns at higher levels of analysis

Example: Measuring differences in organizational identity

- Organizational identity is a subjective expression of an organization's distinctive self
- Identity stretches across two levels:
 - Field-level categories (i.e., membership and belonging)
 - Distinctive claims & differentiating characteristics
- Mapping identity configurations at the field-level first requires content analysis of identities at the organization level
- Context of Arizona charter schools

Theory should inform coding categories

- Organizational identity = an organization's selfdefinition (central, enduring, and distinctive characteristics)
 - What identity characteristics did charter schools envision as the most central, enduring and distinctive?
- Three kinds of characteristics
 - Substantive themes
 - Resources and services
 - Target Population

Khalsa Montessori Elementary School - Phoenix

Khalsa Montessori Elementary Schools 2536 N. 3rd Street, Phoenix, AZ 85004 ARIZON: School Report Car 2001-0.

Director: Mr. Satwant Singh Khalsa Schedule: 7:30 AM to 4:00 PM

Web Address: Unpublished or Unavailable E-mail: khalsamontessori@firstinter.net Grades: K-8

2001 Enrollment: 116 Phone: (602) 252-3759 Fax: (602) 252-5224

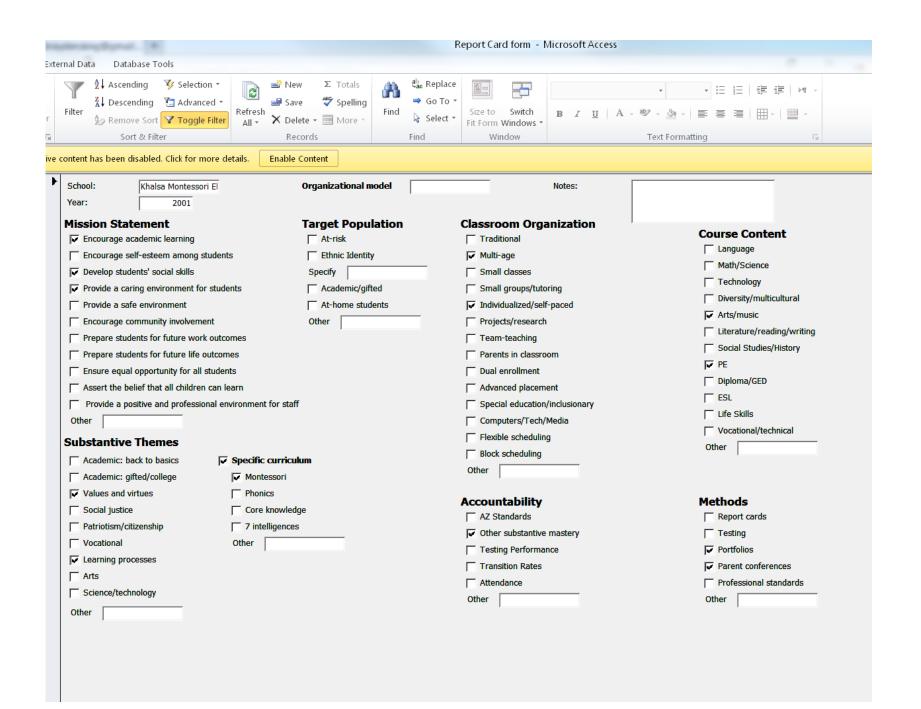
❖ School Overview ❖

Mission

Khalsa provides an integrated Montessori education in a nurturing environment for young children in central Phoenix. We offer a holistic program that helps children reach their highest potential academically, creatively, socially and physically within self-paced multi-age classrooms.

Organization and Philosophy	School/Academic Goals
Charter School	 Establish in each child the ability to master fundamental skills, approach problem-solving tasks with critical thought and reason, learn quickly and easily, and effectively apply knowledge to new situations.
Montessori Classrooms	
Multi-age Classrooms	
Holistic Education	
Instructional Programs	 Provide a wide variety of avenues for creative expression in class and through classes in the arts.
Montessori Education K-8	
Self-paced Instruction	
Individual Reading Tutoring	 Encourage physical development with a variety of activities in class, on the playground, and in physica education and team training classes.
Foreign Language Classes	
Creative Arts; Social Development	
 Private Preschool and Full-day Kinder. 	
Summer School	Support in each child a sense of personal meaning
Before/After School Care	and responsibility for themselves, others and our world.

Enrollment —		
October 1, 2000 School Year Student Enrollment:		
Accepting New Students in 2001-02 Under Open Enrollment Law ¹ :	Yes	
Number of Students Attending Under Open Enrollment in 2000-01:	116	





Report Card Code School Year → Organization → Notes - Academic lea - Self-esteem - Social skills -Caring Safety - Community - Future wo 2000 **■** Academic Success Charter School 2001 **V √** 1999 1 ✓ ✓ 2000 Academy of Excellence 2001 Academy of Tucson 2000 2001 **√ V** Academy with Community Partners 1997 1998 1 **√** 1 Academy with Community Partners 1999 1 **V** 2000 2001 1998 √ ★ Accelerated Learning Center 1999 Accelerated Learning Center 2000 2001 1999 Accelerated Learning Center Laboratory Accelerated Learning Center Laboratory 2000 Accelerated Learning Center Laboratory 2001 **V ■ ACCLAIM Charter School** 1999 √ ■ ACCLAIM Charter School 2000 1 ■ ACCLAIM Charter School 2001 ★ Aha Macav High School 1999 1 Aha Macav High School 2000 Aha Macav High School 2001 1 **■** AIBT Charter High School 2001 American Heritage Academy 1999 2000 American Heritage Academy 2001 2000 **V** AmeriSchools Academy 2000 **V V** ★ AmeriSchools Academy 2001 ★ AmeriSchools Academy 2001 Apache Trail High School 1998 ■ Apache Trail High School 1999

Finding identity patterns

- 1. Coded three kinds of elements from report cards: substantive theme, resources and services, and target population
- 2. Used relational methods stochastic block modeling to find identity clusters
- 3. Assess changes in clustering over time
 - Were identity clusters becoming more pronounced and distinct over time?

Table 1: Frequency of Organizational Elements of Arizona Charter Schools in 2001

Organizational Elements	Frequency
Substantive theme	
Values and virtues	133
Learning processes	106
Montessori or other curriculum	103
Back-to-basics	98
Gifted/college-oriented	92
Patriotism/citizenship	56
Science/technology	55
Social justice	52
Vocational	47
Arts	26
Resources and services	
Computer support and training	222
Library/media	114
Social services for students	103
Before/after care	103
Recreation factilities	98
Social services for adults	93
GED/adult education	72
Full day kindegarten	68
Arts facilities	52
Employment services for students	51
Pre-school/childcare	50
Tutoring services	45
Health/legal services for students	35
Employment services for adults	24
Summer/winter camp	22
Health/legal services for adults	12
ESL/citizenship classes	8
Target population	
High school	161
Elementary	158
Junior high	134
At-risk	56
Academic/gifted	29
Ethnic identity	18
At-home students	2
Total schools	298

Block model summary

- Identity elements were becoming more clustered and clusters becoming more internally coherent over time
- Two main identity clusters emerged
 - FSP: Family and social programs
 - CAL: Creative and alternative learning
- A third cluster emerged consisting of elements that could be used flexibly to supplement an organization's main identity

Figure 1: Map of Charter School Organizational Form

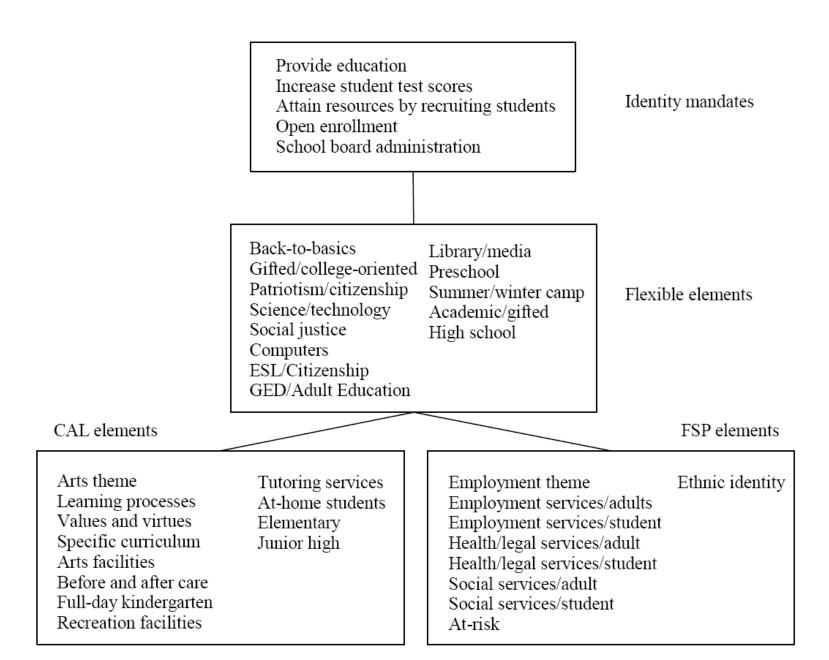
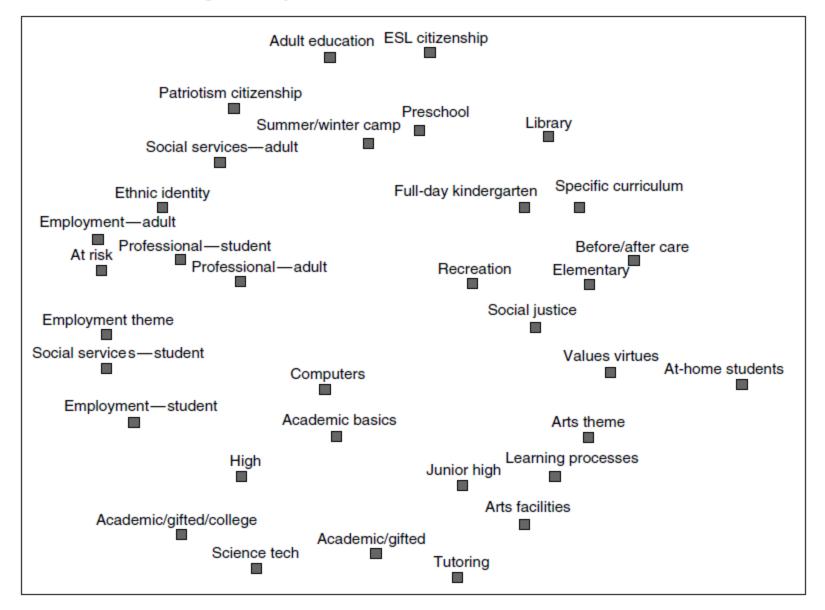


Figure B.1 Multidimensional Scaling of Identity Elements



Summary

- Content analysis is a useful tool for discovering and coding meaning
- Can do more than give you counts / frequencies; it can also scale up to reveal fieldlevel patterns
- Useful for doing inductive analysis about meaning patterns

Tips

- If you're going to do hand-coding, develop good coding habits & routines
- Should be informed by theoretically relevant categories
- Relational tools, like network analysis, can be combined with traditional content analysis to assess macro-level patterns