

MARIE-CLAUDE BOUDREAU

UGA Associate Professor of MIS

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EDUCATION

- 2001** Georgia State University, J. Mack Robinson College of Business
Doctor of Philosophy
Specialization: Computer Information Systems
Thesis: Exploring the Transition to Enterprise Resource Planning: A Longitudinal Study of IT-Related Change
- 1995** Université Laval (Québec, Canada)
Master in Business Administration
Specialization: Management of Information Systems
Thesis: Business Process Reengineering within the Private Sector: An Empirical Study
- 1994** École Supérieure des Affaires de Grenoble (Grenoble, France)
Diplôme d'Enseignement Supérieur Spécialisé
Specialization: Management of Information Systems
- 1993** Université Laval (Québec, Canada)
Bachelor in Business Administration
Specialization: Management of Information Systems
- 1986** C.E.G.E.P. de Sainte-Foy (Québec, Canada)
Computer Science Technical degree
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WORK EXPERIENCE

- 2006-present** Associate Professor with tenure– University of Georgia.
- 2012-2024** Department Head, MIS Department – University of Georgia.
- 2019-2024** FinTech Certificate Director – University of Georgia.
- 2007-2012** Graduate Coordinator, MIS Department – University of Georgia.
- 2001-2006** Assistant Professor – University of Georgia.
- 1992 & 1994** System Analyst - Merlin Gérin (Grenoble, France).
- 1986-1990** System Analyst, Designer, and Programmer - DMR Group Inc. (Québec, Canada).
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RESEARCH INTERESTS

Sustainability, Green IS/IT, Energy Informatics, E-mobility
IT-induced Organizational Change, Enterprise-Wide System Implementation
Role of Culture, Identity, and Image in Digital Transformations

RESEARCH CITATIONS (as of June 2024)

28,168 as per Google Scholar; h-Index: 39; i10-Index: 55

PROFESSIONAL AND RESEARCH AWARDS

- 2022: AIS Doctoral Student College's Faculty Mentor Award
2021: AIS Distinguished Member Award (Cum Laude Designation)
2021: AIS Sandra Slaughter Service Award
2021: AIS Technology VISION Award
2010: First prize winner of SIM case competition (for Watson, Boudreau, Li, and Levis, 2010)
2009: Highly Commended Winner at the Emerald Literati Network Awards for Excellence (for Chen, Boudreau, Watson., 2008)
2007: Highly Commended Winner at the Emerald Literati Network Awards for Excellence (for Boudreau and Watson, 2006)
2003: Best Paper Award for a paper (in track) published at HICSS (for Boudreau, 2003)
2000: Runner-up for a Best Published Article Award (given by the OCIS Division of the AoM) (for Robey and Boudreau, 1999)
1996: Runner-up for Best Paper Award (in track) for a paper published at HICSS (for Bergeron et al., 1996)
1996: Outstanding Paper Award for a paper published in *Information Technology & People* (for Boudreau and Robey, 1996)

RESEARCH PUBLICATIONS

(† denotes current UGA student at the time of submission; †† denotes former UGA student at the time of submission)

Refereed Journal Articles

Sesay, A., Karahanna, E., and Boudreau, M.-C., “Emergence of IT Implementation Consequences in Organizations: An Assemblage Approach”, Conditionally Accepted at *MIS Quarterly*.

††O’Leary, M. and Boudreau, M.-C., “The Market of True Matters: A Novel Approach for Taking Stock of Personal Values”, Forthcoming at *Journal of Digital Art and Humanities*.

Sesay, A., Ramirez, R., Boudreau, M.-C., and Kane, G., “Bureaucratizing the Clan: An Affordance Perspective on Technology-Based Control in Organizations.” *Journal of Management Information Systems*, Vol. 41 No. 1, pp.5–38, 2024, 2024.

Cardoso, A., Boudreau, M.-C., and Carvalho, J., “Organizing Collective Action: Does Information and Communication Technology Matter”, *Information and Organization*, Vol. 29 No. 3, 2019.

Watson, R. T., ††Dawson, G. S., Boudreau, M.-C., Li, Y., Zhang, H., Huang, W. W., and Al-Jabri, I. “Constraining Opportunism in Information Systems Consulting: A Three Nation Examination,” *Journal of the Association for Information Systems*, Vol. 20, No. 7, pp. 986-1022, 2019.

Nach, H., and Boudreau, M.-C., “Using IOS in a Collaborative Way: A Conceptual Model,” *International Journal of e-Collaboration*, Vol. 14, No. 1, pp. 1-25, 2018.

Watson, R. T., Boudreau, M.-C., and van Iersel, M. W. “Simulation of Greenhouse Energy Use: An Application of Energy Informatics,” *Energy Informatics*, Vol. 1, No. 1, pp. 1-14, 2018.

Ganeshan, S., Lawrence T.M., Boudreau, M.-C., and Watson R. “Energy Resiliency and Sustainability for Smart Cities in Developing Economies,” *Air-Conditioning and Refrigeration Journal*, Vol. 21, No. 3, pp. 28-39, June 2018.

††Aghniaey, S., Lawrence, T. M., Mohammadpour, J., Song, W., Watson, R. T., & Boudreau, M. C. “Optimizing Thermal Comfort Considerations with Electrical Demand Response Program Implementation,” *Building Services Engineering Research and Technology*, Vol. 39, No. 2, pp. 219-231, 2018.

Seidel, S., Bharati, P., Fridgen, G., Watson, R. T., Albizri, A., Boudreau, M.-C., Butler, T.; Kruse, L. C., Guzman, I., Karsten, H., Lee, H., Melville, N., Rush, D., Toland, J., and Watts, S. "The Sustainability Imperative in Information Systems Research," *Communications of the Association for Information Systems*, Vol. 40, Article 3, 2017.

Lawrence, T.M., Boudreau, M.-C., Helsen, L., Henze, G., Mohammadpour, J., Noonan, D., and Watson, R.T. “Ten questions Concerning Integrating Smart Buildings into the Smart Grid,” *Building and Environment*, 108, 273-283, 2016.

††Dawson, G., Watson, R. T., Boudreau, M.-C., and Pitt, L. “A Knowledge-Centric Examination of Signaling and Screening Activities in the Negotiation for Information Systems Consulting Services,” *Journal of the Association for Information Systems*, Vol. 17, No. 2, 2016.

††Abraham, C., ††Junglas, I., Watson, R. T. and Boudreau, M.-C., “Explaining the Unexpected and Continued Use of an Information System with the Help of Evolved Evolutionary Mechanisms,” *Journal of the Association for Information Science and Technology*, Vol. 67, No. 1, pp. 212-231, 2016.

Jin, L., Robey, D., and Boudreau, M.-C. “The Nature of Hybrid Community: An Exploratory Study of Open Source Software User Groups,” *The Journal of Community Informatics*, Vol. 11, No. 1, 2015.

Boudreau, M.-C., ††Serrano, C., and ††Larson, K., “IT-Driven Identity Work: Creating a Group Identity in a Digital Environment,” *Information and Organization*, Vol. 24, No. 1, pp.1-24, January 2014.

†Li, S., Boudreau, M. C., Huber, M. W., and Watson, R. T. “Sustainability Performance and CSR Disclosure: The Missing Link,” *International Journal of Social Ecology and Sustainable Development*, Vol. 4, No. 2, 2013.

††Abraham, C., Boudreau, M.-C., ††Junglas, I., and Watson, R. T., “Enriching our theoretical repertoire: the role of evolutionary psychology in technology acceptance,” *European Journal of Information Systems*, Vol. 22, No. 1, pp. 56-75, January 2013.

Lawrence, T. M., Watson, R. T., Boudreau, M.-C., Johnsen, K., Perry, J., Ding, L., “A New Paradigm for the Design and Management of Building Systems,” *Energy and Buildings*, Vol. 51, pp. 56–63, Aug. 2012.

Watson, R. T., Corbett, J., Boudreau, M. C., Webster, J., “An Information Strategy for Environmental Sustainability,” *Communications of the ACM*, 55(7), pp. 28-30, 2012.

†Claggett, J., Watson, R. T., and Boudreau, M.-C., “Greenway Medical Technologies : The Pace-Setting David of Electronic Health Records” *Communications of AIS*, Vol. 29, No. 1, October 2011.

Watson, R. T., Boudreau, M.-C., †Chen, A. J., and Sepulveda, H. H. “Green projects: An information drives analysis of four cases,” *Journal of Strategic Information Systems*, Vol. 20, No. 1, pp. 55-62, March 2011.

††Dawson, G., Watson, R. T., and Boudreau, M.-C. “Information Asymmetry in IS Consulting: Towards a Theory of Relationships Constraints,” *Journal of Management Information Systems*, Vol. 27, No. 3, pp. 145 – 180, Winter 2011.

†Chen, A., Watson, R. T., Boudreau, M.-C., and Karahanna, E. “An Institutional Perspective on the Adoption of Green IS & IT,” *Australasian Journal of Information Systems*, Vol. 17, No 1, 2010.

Watson, R. T., Boudreau, M.-C., †Li, S., and Levis, J. “Telematics at UPS: En Route to Energy Informatics,” *MISQ Executive*, Vol. 9, No. 1, pp. 1-11, 2010.

Watson, R. T., Boudreau, M.-C., and †Chen, A. “Information Systems and Environmentally Sustainable Development: Energy Informatics and New Directions for the IS Community,” *MIS Quarterly*, Vol. 34, No. 1, pp. 23-38, 2010.

Goodhue, D., ††Chen, D. Q., Boudreau, M.-C., †Davis, A., and †Cochran, J., “Addressing Business Agility Challenges with Enterprise Systems” *MISQ Executive*, Vol. 8, No. 2, pp. 73-87, 2009.

†Chen, A., Boudreau, M.-C., and Watson, R. T. “Information Systems and Ecological Sustainability,” *Journal of Systems and Information Technology*, Vol. 10, No. 3, pp. 186-201, 2008. *Highly Commended Winner at the Emerald Literati Network Awards for Excellence*

††Abraham, C., Watson, R. T., Boudreau, M.-C., “Ubiquitous Access: on the Frontlines of Patient Care and Safety,” in *Communication of the ACM*, Vol. 51, No. 6, pp. 95-99, 2008.

Watson, R. T., Boudreau, M.-C., †York, P., †Greiner, M., and ††Wynn, D., “The Business of Open-Source,” in *Communication of the ACM*, Vol. 51, No. 4, pp. 41-46, 2008.

Watson, R. T., Boudreau, M.-C., †York, P., †Greiner, M., and ††Wynn, D., “Opening the Classroom,” in *Journal for Information Systems Education*, Vol. 19, No. 1, pp. 75-85, 2008.

†Dunbar, T., Watson, R. T., Boudreau, M.-C., “Greenway Medical Technologies: Challenging the Goliaths in Electronic Medical Records,” *Communication of the AIS*, Vol. 19, pp. 14-32, 2007.

Jin, L., Robey, D., and Boudreau, M.-C., “Beyond Development: A Research Agenda for Investigating Open Source Software User Communities,” *Information Resources Management Journal*, Vol. 20, No. 1, pp. 68-80, 2007.

Boudreau, M.-C., “A Study in Forms of Organizational Change Induced by Enterprise Resource Planning,” *International Journal of Information Systems and Change Management*, Vol. 1, No. 3, pp. 285-300, 2006.

Holmström, J., and Boudreau, M.-C., “Communicating and Coordinating: Occasions for Information Technology in Loosely Coupled Organizations,” *Information Resources Management Journal*, Vol. 19, No. 4, pp. 23-38, 2006.

- Boudreau, M.-C., and Watson, R. T., "Internet Advertising Strategy Alignment," *Internet Research*, Vol. 16, No. 1, pp. 23-37, 2006. *Highly Commended Winner at the Emerald Literati Network Awards for Excellence*
- Watson, R. T., †Wynn, D., and Boudreau, M.-C., "JBoss: The Evolution of Professional Open Source Software," *MISQ Executive*, Vol. 4, No. 3, pp. 329-341, September 2005.
- Boudreau, M.-C., and Seligman, L., "Quality of Use of a Complex Technology: A Learning-Based Model," *Journal of Organizational and End User Computing*, Vol. 17, No. 4, pp. 1-22, 2005.
- Watson, R. T., Boudreau, M.-C., †Greiner, M., †Wynn, D., †York, P. and †Gul, R. "Governance and Global Communities," *Journal of International Management*, Vol. 11, pp. 125-142, 2005.
- Boudreau, M.-C., and Robey, D., "Enacting Integrated Information Technology: A Human Agency Perspective," *Organization Science*, Vol. 16, No. 1, pp. 3-18, 2005.
- Straub, D., Boudreau, M.-C., and Gefen, D., "Validation Guidelines for IS Positivist Research," *Communications of AIS*, Vol. 13, Article 24, pp. 380-427, 2004.
- Robey, D., Ross, J. W., and Boudreau, M.-C., "Learning to Implement Enterprise Systems: An Exploratory Study of the Dialectics of Change," *Journal of Management Information Systems*, Vol. 19, No. 1, pp. 17-46, Summer 2002.
- Boudreau, M.-C., Gefen, D., and Straub, D., "Validation in IS Research: A State-of-the-Art Assessment," *MIS Quarterly*, Vol. 25, No. 1, pp. 1-16, 2001.
- Gefen, D., Straub, D., and Boudreau, M.-C., "Structural Equation Modeling and Regression: Guidelines for Research Practice," *Communications of AIS*, Vol. 4, Article 7, pp. 1-80, 2000.
- Robey, D., Boudreau, M.-C., and Rose, G.M., "Information Technology and Organizational Learning: A Review and Assessment of Research," *Accounting, Management and Information Technologies*, Vol. 10, No. 2, pp. 125-155, 2000.
- Robey, D., and Boudreau, M.-C., "Accounting for the Contradictory Organizational Consequences of Information Technology: Theoretical Directions and Methodological Implications," *Information Systems Research*, Vol. 10, No. 2, pp.167-185, 1999. *Runner-up for the Best Published Article Award by the OCIS Division of the Academy of Management*
- Boudreau, M.-C., Loch, K.D., Robey, D., and Straub, D., "Going Global: Using Information Technology to Advance the Competitiveness of the Virtual Transnational Organization," *The Academy of Management Executive*, Vol. 12, No. 4, pp.120-128, 1998.
- Boudreau, M.-C. and Robey, D. "Coping with Contradictions in Business Process Re-engineering," *Information Technology & People*, Vol. 9, No. 4, pp. 40-57, 1996. *Outstanding Paper Award*
- Book chapters**
- Boudreau, M.-C., Watson, R. T., and †Jeszke, N. "Energy Informatics: origins, emergence, and future," in *Research Handbook on Information Systems and the Environment*, Cooper, V., Kranz, J. J., Mathew, S. K., and Watson, R. T., Edward Elgar Publishing Limited, 2023.
- Safadi, H., Boudreau, M.-C., and Faraj, S. "One Picture to Study One Thousand Words: Visualization for Qualitative Research in the Age of Digitalization" in *Cambridge University Press Handbook of Qualitative Research in the Age of Digitalisation*. 2020.
- Watson, R. T., Howells, J., and Boudreau, M.-C., "Energy Informatics: Initial thoughts on data and process management," in *Green Business Process Management: Towards the Sustainable Enterprise*, vom Brocke, J., Seidel, S., and Recker, J. (Eds.) Springer, 2012.
- Jin, L., Robey, D., and Boudreau, M.-C., "Beyond Development: A Research Agenda for Investigating Open Source Software User Communities," in *Global Information Technologies: Concepts, Methodologies, Tools, and Applications*, Felix B. Tan (ed.), Information Science Reference, Vol. 4, pp. 1277-1289, 2007. * Reprint of a journal article *

Boudreau, M.-C. and Holmström, J., “Understanding Information Technology Implementation Failure: An Interpretative Case Study of Information Technology Adoption in a Loosely Coupled Organization,” in *Innovative Technologies for Information Resources Management*, M. Khosrow-Pour, Information Science Reference, Chapter VIII, 2007.

Boudreau, M.-C. and Seligman, L., “Quality of Use of a Complex Technology: A Learning-Based Model” in *Contemporary Issues in End User Computing*, M. A. Mahmood (ed.), Idea Group, pp. 248-272, 2007. * Reprint of a journal article *

Straub, D., Gefen, D., and Boudreau, M.-C. “Quantitative Research,” in *Research in Information Systems: A Handbook for Research Supervisors and their Students*, D. Avison and J. Pries-Heje (eds.), Elsevier, Butterworth-Heinenmann Information Systems Series, pp. 221-238, 2005.

Boudreau, M.-C. “Post-Implementation Use of a Complex Technology: The Case of a Southeastern U.S. University,” in *Qualitative Case Studies on Implementation of Enterprise Wide Systems*, L. von Hellens, S. Nielsen, and J. Beekhuyzen (eds.), Idea Group Publishing, pp. 22-39, 2005.

Boudreau, M.-C., †Ariyachandra, T., Gefen, D. and Straub, D. W. “Validating IS Positivist Instrumentation: 1997-2001,” in *The Handbook of Information Systems Research*, Whitman and Woszczynski (eds.), Idea Group Publishing, pp. 15-26, 2004.

Boudreau, M.-C., Loch, K.D., Robey, D., and Straub, D., "Going Global: Using Information Technology to Advance the Competitiveness of the Virtual Transnational Organization," in *Cross-Cultural Management*, Edited by Gordon Redding and Bruce W. Stening, Series no. 1, Vol. 2, 2003. * Reprint of a journal article *

Robey, D., and M.-C. Boudreau. “Organizational Consequences of Information Technology: Dealing with Diversity in Empirical Research,” in *Framing the Domains of IT Management. Projecting the Future... Through the Past*, R. W. Zmud (Ed.), Cincinnati: Pinnaflex Education Resources, pp. 51-63, 2000.

Books

Watson, R. T. and Boudreau, M.-C., “Energy Informatics,” Green ePress; 1 edition, 2011. Available on Amazon at: <http://www.amazon.com/Energy-Informatics-ebook/dp/B005HW4MAA>.

Watson, R. T., & Boudreau, M.-C. (2018). 能源信息学与企业能源效率 (Energy Informatics and Enterprise Energy Efficiency). Beijing, China: Science China Press. (Chinese translation)

Conferences

Boudreau, M.-C. “Integrating Sustainability within the IS Curriculum” *30th Americas Conference on Information Systems (AMCIS)*, Technology Research, Education, and Opinion (TREO) Talks session, Salt Lake City, Aug. 2024.

Boudreau, M.-C. & Mosconi, E., “Assessing Sustainability Success in Tech Companies” *European Conference on Information Systems (ECIS)*, Paphos, Cyprus, 2024.

Gupta, B., Iyer, L., Loiacono, E., & Boudreau, M.-C., “Gender and IS Academic Leadership: Exploring Approaches and Impacts on Organizational Success” *European Conference on Information Systems (ECIS)*, *Workshop on Social Justice and Inclusion to Co-create Sustainable Digital Futures*, Kristiansand, Norway, June 2023.

Boudreau, M.-C. & Mosconi, E., “The Triple Bottom Line of Sustainability: Are Women-Led IT Companies Doing Better?” *European Conference on Information Systems (ECIS)*, *Workshop on Social Justice and Inclusion to Co-create Sustainable Digital Futures*, Kristiansand, Norway, June 2023.

Boudreau, M.-C., “Corporate Social Responsibility in the IT Industry: A Stakeholder Perspective,” *29th Americas Conference on Information Systems (AMCIS)*, Panama, Aug. 2023.

Mosconi, E., Boudreau, M.-C., & Feitosa J. L., “Connecting Values: The Research Potential of Sustainable Engagement,” *NeuroIS Retreat*, Vienna, May 2023.

†Croy, D., van Iersel, M. W., Twedt, M., Watson, R. T., & Boudreau, M.-C. “Estimating the Electricity Use and Cost of Supplemental Greenhouse Lighting Using an on-Line App,” Paper presented at *ASHS Annual Conference*, 2021.

Watson, R., †Fares, N., Boudreau, M.-C., van Iersel, M., and Mattos, E., “Green Greenhouses: An Application of Energy Informatics,” Paper presented at the *Erasmus Energy Forum*, Rotterdam, June 2017.

Lawrence, T., Watson, R.T., Mohammadpour, J., Boudreau, M.-C., Aghniaey, S., and Hill, J. “A Case Study to Automate Demand Response on a University Campus,” Paper presented at the *World Sustainable Built Environment Conference*, Hong Kong, 2017.

Boudreau M.-C., Nach, H., and Lejeune A., “Intergroup Collaboration: An Examination through the Lenses of Identity and IT Affordances,” RIP accepted at the *International Conference on Information Systems (ICIS)*, Dublin, Ireland, Dec. 2016. * Nominated for the Most Innovative Research-in-Progress Paper Award *

Nach, H., Boudreau M.-C., Lejeune A., “Examining Interorganizational Collaboration: The Intergroup Relational Identity Perspective,” *The 44th Conference of the Administrative Sciences Association of Canada (ASAC)*, Edmonton, Canada, June 4-6 2016. * Best Paper Award *

Berente, N., Boudreau, M.-C., Gymer, M., and Larson, K. “Interpersonal Bonding & ICT-Enabled Service Co-creation: EHR & Nurse-patient Relationships,” *Academy of Management (AOM)*, Anaheim, CA, Aug. 2016.

Ballasiotes, A., Boudreau, M.-C., Lian, J., and Watson, R. “Shifting to a Sustainability Dominant Logic: The Role of IS,” *21st Americas Conference on Information Systems (AMCIS)*, Puerto Rico, Aug. 2015.

Boudreau, M.-C., Berente, N., and ††Larson, K. “Interpersonal Bonding and ICT-Enabled Service Co-creation: The Impact of EHR on Nurse Relationships with Patients,” *Changing Nature of Work Pre-ICIS Workshop*, Ft. Worth, Texas, Dec. 2015.

††Serrano, C., and Boudreau, M.-C., “When Technology Changes the Physical Workplace: The Creation of a New Workplace Identity,” *Proceedings of the International Conference on Information Systems (ICIS)*, Auckland, New Zealand, Dec. 2014.

Cardoso, A., Boudreau, M.-C., and Carvalho, J., “Think Individually, Act Collectively: Studying the Dynamics of a Technologically Enabled Civic Movement,” *Proceedings of the International Conference on Information Systems (ICIS)*, Milan, Italy, Dec. 2013.

Lawrence, T.M., Watson, R. T., Boudreau, M.-C., Johnsen, K., Mohammadpour, J. and Ding, L. “Smart building systems for adaptation to the coming Smart Grid”. CLIMA, Prague, 2013.

Watson, R., Lawrence, T.M., Boudreau, M.-C., and Johnsen, K., “Design of a Demand Response System: Economics and information systems Alignment,” *European Conference on Information Systems (ECIS)*, Utrecht, The Netherlands, 2013.

Workineh, M., Garfield, M., Boudreau, M.-C., and Libsie, M. “Indigenous Techniques of Knowledge Creation in Qinea Schools of Ethiopian” *Proceedings of the Hawaii International Conference on System Sciences (HICSS)*, Maui, Jan. 2013.

Watson, R. T., and Boudreau, M.-C., “Energy Informatics.” Paper presented at the *World Energy Efficiency Congress*, Atlanta, GA, 2012.

††Dawson, G. S., Watson, R., and Boudreau, M.-C., “An empirical test of the theory of relationship constraints,” *Proceedings of the International Conference on Information Systems (ICIS)*, Shanghai, China, Dec., 2011.

Boudreau, M.-C., †Serrano, C., and †Larson, K., “IT-Driven Organizational Identity Change: A Longitudinal Inquiry,” *Proceedings of the International Conference on Information Systems (ICIS)*, Shanghai, China, Dec. 2011.

†Li, S., Boudreau, M.-C., and Watson, R. “Why organizations have different levels of sustainability disclosure: A study of CSR quality in the IT industry,” RIP accepted at the *Administrative Sciences Association of Canada (ASAC)*, Montreal, July 2011.

Lessa, L. and Boudreau, M.-C. "Effects of Information Systems Intent of Managers on Information Systems Implementation: Case of Selected e-Government Projects in Two City Administrations in Ethiopia" *Proceedings of the European Conference on Information Systems (ECIS)*, Helsinki, Finland, June 2011.

Workineh, M., Garfield, M., D., and Boudreau, M.-C., "Indigenous Knowledge Creation Practices: The Case of Ethiopia," *Proceedings of the European Conference on Information Systems (ECIS)*, Pretoria, South Africa, June 7-9, 2010.

†Chen, A., Watson, R. T., Boudreau, M.-C., and Karahanna, E. "Organizational Adoption of Green IS & IT: An Institutional Perspective," *Proceedings of the International Conference on Information Systems (ICIS)*, Phoenix, Arizona, Dec 15-18, 2009.

††Abraham, C., ††Junglas, I., Watson, R. T., and Boudreau, M.-C., "Studying the Role of Human Nature in Technology Acceptance," *Proceedings of the International Conference on Information Systems (ICIS)*, Phoenix, Arizona, Dec 15-18, 2009.

††Abraham, C., ††Junglas, I., Watson, R. T., and Boudreau, M.-C. "An Enriched Understanding of the "Fit" Between People, Task, Environment and Technology in Patient Care". Paper presented at the *Americas Conference on Information Systems AMCIS (SIG-Health Workshop)*, 2009.

††Wynn, D., Boudreau, M.-C., and Watson, R. T., "Resilience of Professional Open Source Ecosystems," *Proceedings of the European Conference on Information Systems (ECIS)*, Galway, Ireland, June 9-11, 2008.

Boudreau, M.-C., Watson, R. T., †Chen, A., †Greiner, M., and †Sclavos, P. "The Benefits of Transaction Cost Economics: The Beginning of a New Direction," *Proceedings of the European Conference on Information Systems (ECIS)*, St-Gallen, Switzerland, June 7-9, pp. 1124-1135, 2007.

Jin, L., Robey, D., and Boudreau, M.-C. "Exploring the Hybrid Community: Intertwining Virtual and Physical Representations of Linux User Communities," *Proceedings of the Administrative Sciences Association of Canada (ASAC)*, Banff, June 4-6, 2006.

Jin, L., Robey, D., and Boudreau, M.-C. "Beyond Development: A Research Agenda for Investigating Open Source Software User Communities," *Proceeding of the International Resources Management Association*, San Diego, May 15-18, 2005.

Watson, R. T., Boudreau, M.-C., †Greiner, M., †Wynn, D., †York, P., and †Gul, R. "Governance, Leadership, and Management in Adaptive and Inventive Digital Communities: A Research Agenda to Reduce Waste in Graduate Education," *Proceedings of the 17th Bled eCommerce Conference*, Bled, Slovenia, 2004.

Brohman, K., and Boudreau, M.-C. "The Dance: Getting Managers and Miners on the Floor Together," *Proceedings of the Administrative Sciences Association of Canada*, Québec City, June 5-8 2004.

Watson, R. T., Boudreau, M.-C., †Greiner, M., †Wynn, D., †York, P. and †Gul, R. "Governance and Global Communities," *5th Annual International Business Research Forum*, Temple University, Philadelphia, PA, March 26-27, 2004.

Boudreau, M.-C., "Learning to Use ERP Technology: A Causal Model," *The 36th Hawaii International Conference on System Sciences*, Island of Hawaii, Jan. 6-9, 2003. **Best Paper Award**

Boudreau, M.-C., "Using Grounded Theory in IS Research," *20th Annual Conference Proceedings of The Association of Management and the International Association of Management*, Vol. 20, Québec City, pp.383-394, July 31 to Aug. 3, 2002.

Ariyachandra, T. and Boudreau, M.-C., "Uncovering the Cultural Identity of Internet Startup Companies," *Third International Conference on Cultural Attitudes towards Technology and Communication*, Montréal, pp. 441-447, July 2002.

Boudreau, M.-C., and Watson, R. T., "Alignment Between Corporate and Web Strategy," *International Conference on E-Business*, Beijing, pp. 73-79, May 23-26, 2002.

Boudreau, M.-C., and Robey, D., "Organizational Transition to Enterprise Resource Planning Systems: Theoretical Choices for Process Research," *Proceedings of the Twentieth International Conference on Information Systems*, Charlotte, NC, Dec. 1999.

Boudreau, M.-C., "Exploring the Transition to Enterprise-Wide Software Solution," in *Managing Information Technology Resources in Organizations in the Next Millennium; Proceedings of the IRMA Conference (Doctoral Symposium)*, Hershey, PA, pp. 1127-1128, May 1999.

Pawlowski, S., Boudreau, M.-C., and Baskerville, R., "Constraints and Flexibility in Enterprise Systems: A Dialectic of System and Job," *Proceeding of the Fifth Americas Conference on Information Systems (AMCIS)*, Milwaukee, WI, pp. 791-793, 1999.

Robey, D., Boudreau, M.-C., and Storey, V.C., "Looking Before We Leap: Foundations for a Research Program on Virtual Organizations," *Electronic Commerce: Papers from the Third International Conference on the Management of Networked Organizations*, G. St-Amant and M. Amami (Eds.), pp. 275-290, 1998.

Bergeron, F., Raymond, L., Boudreau, M.-C. and Rivard, S. "Testing BPR Common Wisdom," *The 29th Annual Hawaii International Conference on System Sciences*, Vol. IV, pp. 155-165, 1996. *Nominated for a Best Paper Award*

Reports and Non Refereed Articles

Kranz, J., Kolbe, L. M., Koo, C., and Boudreau, M.-C. "Smart energy: where do we stand and where should we go?" Preface in *Electronic Market* (Special issue on "Smart Energy: Building Business Models, Best Practices, and Theories"), 2015.

Boudreau, M.-C., Watson, R. T., and †Chen, A. "From Green IT to Green IS," *Cutter Benchmark Review*, 8 (5), pp. 5-11, May 2008.

Boudreau, M.-C., Niederman, F., and ††Wynn, D. "Open Source Software Research: An Evolving Endeavor" *Journal of Database Management* (Guest Editorial Preface of the Special Issue on Open Source Software Research), Vol. 19, No. 2, April-June 2008.

Watson, R. T., and Boudreau, M.-C. "Green Gaming: The Alpha, Beta and Gamma of Becoming an Eco-Friendly Casino," *Hospitality Technology*, June 2007, http://www.htmagazine.com/HT/archive/0607/0607_10.html.

Watson, R. T., and Boudreau, M.-C. "The Business of Open Source: a Strategic Perspective," *Cutter Benchmark Review*, 5 (11), pp. 5-11, 2005.

†Abraham, C., Watson, R. T., Boudreau, M.-C., and Goodhue, Dale L. "Patient Care and Safety at the Frontlines: Nurses' Experiences with Wireless Computing," IBM Corporation, pp. 1-52, 2004.

Boudreau, M.-C., "Report on the Discussion at the Panel on Assessing Critical Social Theory Research in Information Systems," IFIP Conference (Working group 8.2), Philadelphia, May 31 to June 3, 1997.

Papers Under Review

Boudreau, M. C. "Leveraging AI and Digital Technologies for Climate Adaptation in Cross-Sectoral Systems", submitted to the *International Journal of Information Management*, 2024 (Invited).

With ††Serrano, C. "Where We Work Matters: Professionals' Responses to Identity Threats in a Digital Workplace," submitted to *Information Systems Research*, June 2024.

Working Papers

With Park, J. Rios, J., & Kane, J. "An Energy Informatics Framework for E-Mobility" (Target Journal: *J AIS* Special Issue on "Digital Sustainability and Information Systems Research: New Challenges and Theoretical Perspectives"; Target Date: October 2024)

With Sesay, A., Guzik, K., & Ramirez, R., "Making Work Visible and Professional: Technology, Institutional Work, and Unintended Consequences" (Target Journal: *ISR*; Target Date: December 2024)

With Mosconi, E., "Configurational Paths to Sustainability: The Case of Tech B Corps" (Target Journal: *EJIS*; Target Date: December 2024)

With Karahanna, E., ††Claggett, J.C., ††Serrano, C., & ††Polites, G. “Habits and Organizational Routines: Disruption and Construction in Telemedicine Implementations” (Target Journal: *MIS Quarterly*; Target Date: May 2025)

With Iyer, L., Brown, S., Cousins, K., Chennamaneni, A., & Vijayarathy, L. “What does your Department Chair expect of you?” (Target Journal: *CAIS*; Target Date: August 2024).

INVITED PRESENTATIONS & PANELS

2024

Université Laval, Québec – Research Presentation

University of Georgia – Panelist on “Integrating Sustainability into Study Abroad Curriculum Panel”

University of Georgia – Discussant for the Terry IB Society Students Group

2023

University of Georgia, Athens GA – Facilitator for the New Leader Program (NLP)’s session on negotiation

ECIS - Panelist on "Contributing to the IS community as a PhD student" (Kristiansand, NO)

AMCIS - Panelist on "What Does Your Department Chair Expect from You?" (Panama)

2022

University of Georgia, MIS Academic Leadership (MALC) – Panelist on “IS Fundraising Best Practices Panel”

University of Georgia, Athens GA – Panelist for the Terry Women in Business Group

AIS Doctoral Student College – Mentorship panel "Engaging with our IS Community: Advice from Junior & Senior Faculty"

AIS Doctoral Student College – Mentorship panel on “Towards Promotions and Tenure”

2021

University of Georgia, Athens GA – Discussant for the Terry IB Society Students Group

2020

University of Georgia, Athens GA – Panelist for “Mentoring and Faculty Evaluations”

University of Georgia, Pre-MIS Academic Leadership (MALC) (Online) – Panelist for “Department Head Panel on COVID-19” (*the full conference has been postponed to 2022*)

2019

Queen’s University, Kingston, Canada – Research Presentation

2018

RMIT University, Melbourne, Australia – Research Presentation

2016

University of Liechtenstein (BPM Winter School) – Teaching & Research Presentations

SIGGreen Pre-ICIS 2016 Workshop, Dublin – Presentation: “Green Greenhouses: An application of Energy Informatics” (co-authors: †Fares, N. and Watson, R. T.)

SIGGreen Pre-ICIS 2016 Workshop, Dublin – Presentation: “Leveraging Weather Resiliency Management Systems” (co-authors: †Commanday, Z., †Northern, B. and Watson, R. T.)

University of Georgia, Athens GA – Honors Lunchbox Lecture: “Water Stewardship: Good for Business, Good for Citizens”

2015

SIGGreen Pre-ICIS 2015 Workshop, Fort Worth – Presentation: “Embracing Sustainability: The Role of IS” (co-authors: Momin, S. and Watson, R. T.)

University of Arkansas, Fayetteville, AR – Research Presentation

2013

University of Georgia, Athens GA – Panel Participant: “Sustainability across the Curriculum: Course Changes”.

2012

Georgia State University, Atlanta – Research Presentation

2011

Queen's School of Business, Kingston, Canada – Research Presentation

2010

SIGGreen Pre-ICIS 2010 Workshop, St-Louis – Presentation: “Energy Informatics and Business Model Generation” (co-authors: Watson, R. T., †Williamson, T., Boudreau, M.-C., Li, S., and Zeng, Z.)

2009

Academy of Management (AOM), Chicago, IL – Paper Presentation by co-author: “Green IS: Using Information Systems to Encourage Green Behavior” (with †P. York, R. T. Watson and †A. Chen).

European Conference on IS (ECIS), Verona, Italy – Panel Participant: “A Call for Action in Tackling Environmental Sustainability through Green Information Technologies and Systems”

Advanced Practices Council of the Society for Information Management (APC-SIM), Chicago – Presentation with co-author: “Energy Informatics” (with R. T. Watson)

2008

Advanced Practices Council of the Society for Information Management (APC-SIM), Philadelphia – Proposal presentation with co-author: “Green IS and IT: Preparing for Changes” (with R. T. Watson and R. Bowman)

4th Annual International Congress of Qualitative Inquiry, Urbana-Champaign, Illinois – Presentation by co-author: “Faculty Learning Community: Experiences with Qualitative Data Analysis Software” (with L. S. Gilbert, J. E. Coverdill, M. Freeman, L. Harklau, S. Lowrance, C. Joseph, and J. Preissle).

Computer Sciences Department, University of Georgia, Athens – Presentation with co-author: “Green IS” (with R. Watson)

2007

American SAP User Group (ASUG), Atlanta GA – Presentation with co-author: “How Do ERP Systems Affect Corporate Agility” (with D. Goodhue).

2006

Academy of Management (AOM), Atlanta GA – Paper Presentation by co-author: “Ubiquitous information systems access and patient care: extending our knowledge of “fit”” (with ††C. Abraham and R. T. Watson).

Georgia State University, Atlanta – Research Presentation

Advanced Practices Council of the Society for Information Management (APC-SIM), Chicago – Presentation with co-author: “The Business of Open Source – Phase 3” (with R. T. Watson)

2005

Georgia State University, Atlanta – Research Presentation

Advanced Practices Council of the Society for Information Management (APC-SIM), Philadelphia – Presentation with co-author: “The Business of Open Source – Phase 1” (with R. T. Watson)

Advanced Practices Council of the Society for Information Management (APC-SIM), Dallas – Proposal presentation with co-author: “The Business of Open Source” (with R. T. Watson)

2004

International Conference on Information Systems (ICIS), Washington DC – Discussant of a paper entitled “Inducing Customers to Disclose Personal Information to Internet Businesses with Social Adjustment Benefits.”

Administrative Sciences Association of Canada (ASAC) Conference, Québec Canada – Discussant of a paper entitled “Évaluation du capital relationnel lié aux fournisseurs: importance relative des informations non financières.”

2003

Diffusion Interest Group in Information Technology (DIGIT) Workshop, Seattle – Presentation with co-author: “A Learning-Based Model of Quality of Use: Insights from a Case Study of ERP Implementation” (with L. Seligman)

University of Georgia, Athens GA – Research Presentation

2002

The Annual Conference on Interdisciplinary Qualitative Studies (QUIG), Athens GA – Panel Participant: “Defending a Qualitative Dissertation”

2001

Academy of Management (AOM), Washington DC – Paper Presentation: “Enabling Organizational Transition with Complex Technologies: Understanding Post-Implementation Learning” (paper with D. Robey).

Georgia State University, Atlanta GA – Research Presentation

University of Georgia, Athens GA – Research Presentation

2000

Administrative Sciences Association of Canada (ASAC) Conference, Montréal Canada – Discussant in the session on IT Personnel and Markets.

1999

International Conference on Information Systems (ICIS), Charlotte NC – Doctoral Consortium: “Investigating the Transition to Enterprise Resource Planning: Development of a Grounded Theory of Organizational Change.”

European Conference on Information Systems (ECIS), Copenhagen – Doctoral Consortium: “Explaining the Transition to Enterprise Resource Planning Systems through the Development of a Process Theory.”

1997

International Conference on Information Systems (ICIS), Atlanta GA – Panel Participant: “A Report from 8.2 to ICIS - Three Points of View on Information Systems and Qualitative Research from the June 1997 Conference of IFIP WG 8.2.”

RESEARCH GRANTS

2024: Terry-Sanford Summer Support Research Grant

2024: Grant from Le ministère de l'Économie, de l'Innovation et de l'Énergie (with E. Mosconi, Université de Sherbrooke)

2023: UGA President's Seed Grant Competition. \$60,000 (Leading Georgia's E-Mobility Innovation) (with 9 other colleagues)

2022: UGA Terry Seed Grant \$18,950 (In the Business of Doing Good: The Role of Information Systems)

2021: UGA President's Seed Grant Competition. \$140,000 (Evaluating the agrivoltaic potential of perovskite-based solar cells for greenhouse applications) (with 8 other colleagues)

2018: UGA-Terry College of Business Teaching Innovation Grant: \$5,000 (with C. Piercy)

2018: USDA, Optimizing the cost-effectiveness of lighting in CEA: \$5,000,000 (with 14 other colleagues) (2018-2022)

2017: UGA Interdisciplinary Research Grant: \$148,000 (with 8 other colleagues)

2016: Southern Company: \$100,000 (with W. Song, R. Watson, T. Lawrence and J. Mohammadpour)

2013: Southern Company: \$99,000 (with R. Watson, T. Lawrence, K. Johnsen, and J. Mohammadpour)

2012: Southern Company: \$98,676 (with R. Watson, T. Lawrence, K. Johnsen, and J. Mohammadpour)

2012: UGA Sponsored Summer Research Grant

2009: Advanced Practices Council, Society for Information Management (APC-SIM): \$15,000 (with R. Watson)

2008: Advanced Practices Council, Society for Information Management (APC-SIM): \$5,000 (with R. Watson)

2007: Terry-Sanford Summer Support Research Grant

2007: International Business Programs, Terry College of Business

2007: Advanced Practices Council, Society for Information Management (APC-SIM): \$25,000 (with R. Watson)

2006: International Business Programs, Terry College of Business:

2006: Advanced Practices Council, Society for Information Management (APC-SIM): \$25,000 (with R. Watson)

2005: Advanced Practices Council, Society for Information Management (APC-SIM): \$20,000 (with R. Watson)

2005: Terry-Sanford Summer Support Research Grant

2004: Advanced Practices Council, Society for Information Management (APC-SIM): \$5,000 (with R. Watson)

2003: University of Georgia Research Foundation (UGARF): \$3,410

2003: Terry-Sanford Summer Support Research Grant

1999: Dissertation Grant from Georgia State University: \$1,000

TEACHING

At The University of Georgia:

Undergraduate

MIST2090 Introduction to Information Systems
MIST4800 Internship Supervision (over 500 since 2001)
MIST4610 Data Management and Analytics
MIST4620 System Analysis and Design
MIST5600 Energy Informatics
MIST5650 Integrated Enterprise-Wide Systems
MIST5750 & MIST5750E Business Process Management
INTB5100 Special Topics in International Business

Graduate

MIST7510E Data Management (online class)
MIST7600/7601 Data Management & Analytics
MIST7680 Globalization and IT
MIST7990 Directed Study
MIST9760 PhD Special Topics
MIST9710 PhD Organization Theory for MIS
MIST8720 PhD MIS Workshops
MIST9740 PhD Qualitative Research Seminar

At Georgia State University:

Undergraduate

BA201 Intro to Computer-Based IS
CIS3310 Systems Design
CIS3220 Introduction to Cobol
CIS3230e Advanced Cobol
CIS4730 Database Management Systems

STUDY ABROAD

2024 (1 week) Faculty lead for Study Away in Vancouver.
2023 (1 week) Faculty lead for Study Abroad in Costa Rica.
2022 (1 week) Faculty lead for Study Abroad in Costa Rica.
2018 (6 weeks) Faculty lead for Study Abroad in Oxford, UK.
2017 (2 weeks) Faculty lead for Study Abroad in New-Zealand.
2016 (2 weeks) Faculty lead for Study Abroad in New-Zealand.
2012 (1 week) Visiting Professor at Universidade do Minho, Guimarães, Portugal.
2011 (1 week) Visiting Professor at Addis Ababa University, Ethiopia.
2010 (2 weeks) Visiting Professor at Addis Ababa University, Ethiopia.
2009 (1 week) Visiting Professor at Addis Ababa University, Ethiopia.
2003 (2 weeks) Visiting Professor at L'Université Jean Moulin LYON 3, France.

PHD COMMITTEES CHAIRED/CO-CHAIR

Brandon Pye (Management Information Systems, University of Georgia, 2023) (co-chair)
Hashai Papneja (Management Information Systems, University of Georgia, 2022) (co-chair)
Ana Cristina Cardoso (Management Information Systems, University of Minho, 2016) (co-chair)
Mariye Yigzaw (Management Information Systems, Addis Ababa University, deceased) (chair)
Paul York (Management Information Systems, University of Georgia, 2011) (chair)
Ashley Davis (Management Information Systems, University of Georgia, 2009) (co-chair)
Donald Wynn (Management Information Systems, University of Georgia, 2007) (co-chair)

PHD COMMITTEES SERVED

Michael Quigg ((Management Information Systems, University of Georgia, in progress)
Lehong Shi (Learning, Design, and Technology, University of Georgia, 2023)
P. Kumar Sachin (Management Information Systems, University of Georgia, 2023)
Qingmei Qing (College of Journalism and Mass Communication, University of Georgia, 2014)
Keri Larson (Management Information Systems, University of Georgia, 2012)
Adela Chen (Management Information Systems, University of Georgia, 2011)
Alina Dulipovici (Computer Information Systems, Georgia State University, 2009)
Greg Dawson (Management Information Systems, University of Georgia, 2008)
Martina Greiner (Management Information Systems, University of Georgia, 2008)
Justin Cochran (Management Information Systems, University of Georgia, 2008)
Clay William (Management Information Systems, University of Georgia, 2007)
Rui Sousa (Management Information Systems, University of Georgia, 2004)
Daniel Chen (Management Information Systems, University of Georgia, 2004)
Thilini Ariyachandra (Management Information Systems, University of Georgia, 2004)
Chon Abraham (Management Information Systems, University of Georgia, 2004)
Karlene Cousins (Computer Information Systems, Georgia State University, 2004)
Guy Moore Higgins, Jr. (Management Information Systems Department, University of Georgia, 2001)

SERVICES

University / College / Departmental committees:

- UGA Restorative Justice Faculty Representative (2023-now)
- UGA University Council (2021-2024)
- UGA Faculty Conference Committee (2021-2024)
- UGA Faculty Affairs Committee (2023-2026)
- UGA Review Team for 5-Year Review of the VP for IT (2017)
- UGA Academic and Administrative Support Unit Review Team for the Enterprise IT Services (Chair, 2015-2016)
- UGA Selection Committee for the SEC Visiting Faculty Travel Grant Program (2014)
- UGA Sustainability across the Curriculum Faculty (2011-2020)
- UGA Sustainability Certificate Advisory Board Member (2016-2019)
- UGA Reviewer for Teaching Portfolios (2008)
- Terry College's Program Review of the "Insurance, Legal Studies and Real Estate" Department (chair) (2024-2025)
- Terry College's Search Committee for Administrative Financial Director position (Spring 2024)
- Terry College's Supervision of Sports Analytic Project with 4 MSBA students (Fall 2023)
- Terry College's Review Team for 5-Year Review of the Dean (2019-2020)
- Terry College's Graduate Programs (2009– 2012)
- Terry College's Business Learning Committee participant (2008-2009)
- Terry College's Faculty Concerns Committee (At-Large Assistant Professor member, 2005-2006)
- Terry College's Faculty Concerns Committee (At-Large Associate Professor member, 2008-2009)
- Terry College's Faculty Concerns Committee (2009–2012)
- Terry College's Undergraduate Admissions Committee (2006-2007)
- Terry College's Library Committee (2001 to 2005)
- Terry College's International Business Committee (2005-2008)
- MIS search committee for an MIS Assistant Professor position – Chair (2024-2025)
- MIS search committee for an MIS Senior Associate/Full Professor position – Member (2021-2022)
- MIS search committee for an MIS Lecturer position – Member (2021-2022)
- MIS search committee for an MIS Senior Assistant/Associate/Full Professor position – Chair (2019-2020)
- MIS search committee for an MIS Lecturer position – Chair (2018)
- MIS search committee for an MIS Assistant/Associate Professor position – Chair (2018)
- MIS search committee for an MIS Lecturer position – Chair (2017)
- MIS search committee for an MIS Assistant Professor of Business Analytics position – Chair (2016)

- MIS search committee for an MIS Assistant Professor of Cyber-Security position – Chair (2016)
- MIS search committee for an MIS Lecturer position – Chair (2015)
- MIS search committee for the Nalley Chair on Entrepreneurship – Chair (2014-2015)
- MIS search committee for an MIS Assistant Professor position – Member (2014)
- MIS Graduate subcommittee – Member (2012–current)
- MIS Graduate Coordinator (2007 – 2012)
- MIS Faculty Advisor for student organization “Women in Technology” (WIT) (2013-current)
- MIS Workshops Coordinator (Fall 2003, Fall 2004, 2006-2007, 2007-2008, 2008-2009)
- MIS Alumni Committee (2001-2002 / 2004-2005)
- MIS Advisory Board Scholarships Committee (2002-2014)
- MIS “Myth Busters” Committee: main organizer and presenter (2006, 2007)

Professional committees/roles:

- AMCIS 2025 Program Co-Chair (Montreal)
- AMCIS 2024 Co-chair of General Topics Mmini-track (Salt Lake City)
- AMCIS 2024 Mentor in Doctoral Students Consortium (Salt Lake City)
- AMCIS 2024 Best ERF Paper Award Committee (Salt Lake City)
- Treasurer for SIG Green 2024-2026
- Treasurer for the Canadian Chapter of the Association for Information Systems (CANAIS) 2024-2025
- Founding Member of the Canadian Chapter of the Association for Information Systems (CANAIS) 2024
- ECIS 2024 TREO Mentor (Cyprus)
- ECIS 2024 Panelist for “Green IS” session (Cyprus)
- AMCIS Program Advisory Subcommittee (APAS) (2024-2026)
- AMCIS Executive Committee (2020-2023 as Voting member & 2023-2026 as Invited participant)
- Associate Editor for a Special Issue on the “Present and Future of Virtual Collaborations” for JSIS (2024-2025)
- AMCIS 2023 Best Paper Award Committee (Panama)
- AMCIS Site Advisory Committee 2021-2022
- AMCIS Conference Chairs Advisory Subcommittee (ACCAS) 2019-2022
- AMCIS 2021 Conference Co-Chair (Montreal)
- Treasurer for the AIS College of Academic Leadership (2021-2023)
- Member of the Self-Assessment Group on NSF ADVANCE ImPACT IT Grant (i.e. “Increasing the Participation and Advancement of Women in IT”) (2021-2024)
- MALC 2021 (MIS Academic Leadership Conference) Conference Co-Chair (postponed to 2022)
- AMCIS 2022 Panelist on "Beyond job placement and toward promotions and tenure" (Minneapolis)
- AMCIS 2022 Moderator on panel “How to make the IS discipline relevant to non-IS stakeholders?” (Minneapolis)
- IS Job Index Advisory Council member 2019-2020
- ICIS 2021 Associate Editor ("IS and Sustainability" track) (Austin)
- ICIS 2021 Mentor for Junior Faculty Consortium (Austin)
- Committee member for AMCIS Workshops Task Force in 2018
- AMCIS 2019 Co-chair Emergent Research Forum (ERF) (Cancun)
- AMCIS 2018 Co-chair Junior Faculty Consortium (New Orleans)
- Editorial Board of *Sustainability* (2019-2021)
- Editorial Board of *Information and Organization* (2003-2019)
- Program Committee member for EIM (Energy Informatics and Management) 2017
- AMCIS 2017 Counselor in the Doctoral Students Corner (Boston)
- AMCIS 2016 Counselor in the Doctoral Students Corner (San Diego)
- Program Committee member for EIM (Energy Informatics and Management) 2016
- Program Committee member for “Emerging Trends and Challenges in BPM” workshop at WorldCist, Spain (2019)
- Program Committee member for “Emerging Trends and Challenges in BPM” workshop at WorldCist, Italy (2018)
- Program Committee member for “Emerging Trends and Challenges in BPM” workshop at WorldCist, Portugal (2017)
- Program Committee member for “Emerging Trends and Challenges in BPM” workshop at WorldCist, Brazil (2016)
- Editorial Board member on a special issue (Research Methods in IS) for *Systemes d'Information et Management* (2016)

- Program Committee member for IEEE AFRICON 2015
- Program Committee member for EIM (Energy Informatics and Management) 2015
- ICIS 2015 Co-chair for “Sustainability and Societal Impacts” track (Ft. Worth, Texas)
- ICIS 2015 Counselor at Doctoral Students Corner (Ft. Worth, Texas)
- AMCIS 2015 Senior scholar counselor for the Junior Faculty Consortium (Puerto Rico)
- AMCIS 2015 Counselor at Doctoral Students Corner (Puerto Rico)
- Associate Editor (“Building a Better World through Information Systems” track) for ICIS 2014 (Auckland)
- AMCIS 2014 Sustainability Chair (Savannah)
- Co-editor of a Special Issue on Smart Energy for Electronic Markets (2012-2014)
- Associated Editor at *MIS Quarterly* (2010-2013)
- ICIS 2012 Co-Chair of the Track on Green IS and Sustainability (Orlando)
- AMCIS 2011 Co-Chair of the Track on IT for Sustainability and Global Competitiveness (Detroit)
- Treasurer for the OCIS Division of the Academy of Management (2011-2013)
- Associate Editor for the OCIS Division of the Academy of Management 2008, 2011, 2012
- AOM OCIS 2010 Session Facilitator for the New Doctoral Student Consortium (Montreal)
- AOM OCIS 2010 Faculty mentor in the International Paper Development Workshop (Montreal)
- AOM OCIS 2011 Faculty mentor in the International Paper Development Workshop (San Antonio)
- SusBPM 2010 Associate Editor for International Workshop on Business Process Management & Sustainability
- ECIS 2011 Associate Editor for “Green IS” track (Helsinki)
- Guest Senior Editor for an *MIS Quarterly* paper (2009-2010)
- Associate Editor for a Special Issue on Qualitative Research in IS for the EJIS (2010-2011)
- Co-editor of a Special Issue on Green IT/IS for Information and Organization (2008-2010)
- ICIS 2009 Associate Editor for “Green IS” track (Arizona)
- Representative at Large for the OCIS Division of the Academy of Management (2008-2010)
- Program Committee Member of the 2008 IFIP WG 8.2 conference (Toronto)
- Program Committee Member of the 2007 IFIP WG 8.2 conference (Portland)
- ICIS 2007 Co-chair for Panels (Montréal)
- Co-editor of a special issue on Open Source for the Journal of Database Management (2006)
- AMCIS 2006 Co-chair for the SIG Mini-Track on Culture, Tourism and IS (Acapulco)
- AMCIS 2006 Co-chair for the Mini-Track on Open Source (Acapulco)
- AMCIS 2005 Co-chair for the Mini-Track on Open Source (Omaha)
- AMCIS 2004 Co-chair for the Mini-Track on IS Leadership (New York)
- ICIS 2004 Publicity Chair (Washington DC)
- Editorial board of *Journal of AIS* (2006-2009)
- Editor of the ISWorld “Globalization and IT” portal (2005-2007)
- Editor of the ISWorld “Quantitative, Positivist Research Methods in Information Systems” portal (2005-2007)
- Associate Editor of the ISWorld “Teaching Database” portal (2003-2007)
- International Program Committee Member for the 2002 International Conference on E-Business (Beijing)
- ICIS 2002 Associate Editor for “Meta-Frameworks and Theory” track (Barcelona)

Reviewer for:

- Academy of Management Conference
- Baruch College Grants Review Panel (City University of New York)
- EIM (Energy Informatics and Management)
- European Conference on Information Systems
- European Journal of Operational Research
- European Journal of IS
- Fondation Canadienne pour l'Innovation (peer-review committee for grant applications)
- Hawaii International Conference on System Sciences
- IEEE Transactions on Professional Communication
- IEEE AFRICON (2015)
- IFIP WG 8.2 (2008)

- Information and Organization
- Information Systems Frontiers
- Information Systems Journal
- Information System Research
- Information Technology & People
- International Business Research Forum
- International Conference on Information Systems
- International Workshop on Business Process Management & Sustainability, SusBPM
- Journal of AIS
- Journal of Management Information Systems
- Journal of Information Technology
- Journal of Strategic Information Systems
- MIS Quarterly
- Organization Science
- Pre-ICIS Meeting on French Speaking World IS Research
- Social Sciences and Humanities Research Council of Canada
- Sustainability
- Textbook “Research in Information Systems: A Handbook for Research Supervisors and their Students”
- The DATA BASE for Advances in Information Systems
- UGA Interdisciplinary Qualitative Studies
- WorldCIST

CONTINUING PROFESSIONAL EDUCATION, TRAINING, AND CERTIFICATIONS

| | |
|-----------|---|
| 2024 | PRME Carbon Literacy Training & Certification |
| 2024 | EN-Roads Training & Certification |
| 2024 | Participant in the Academic Affairs Faculty Symposium, in Lake Lanier GA (UGA) |
| 2023 | AWS Cloud Across the Curriculum (Train the Trainer) |
| 2021 | Qualitative Comparative Analysis (from Coursera) |
| 2020 | Certified BPMN Professional (from BPMessentials) - renewal |
| 2018 | Exploratory Booster Training |
| 2017 | Introduction to Data Analytics for Business (from Coursera) |
| 2015 | Process Mining: Data Science in Action (from Coursera) |
| 2015 | Online Teaching Certificate (from the Online Learning Consortium) |
| 2014 | Lean Six Sigma Yellow Belt Certificate (from GoLeanSixSigma) |
| 2014 | Lean Six Sigma Green Belt Certificate (from GoLeanSixSigma) |
| 2014 | Six Sigma Lean Professional (SSLP) TM (from Management and Strategy Institute) |
| 2014 | Change Management Specialist (CMS) [®] (from Management and Strategy Institute) |
| 2013 | Business Process Management Professional (BPMP) Certificate (from BPM Institute) |
| 2013 | Hadoop Training (Applying Data Science using Apache Hadoop), Palo Alto, May 21-22 |
| 2012 | Hadoop Training (Developing Solution for Apache Hadoop), New York City, July 24-27 |
| 2012 | Participant in the Sustainability across the Curriculum Workshop (UGA) |
| 2011 | Certified BPMN Professional (from BPMessentials) |
| 2010-2011 | Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA) |
| 2009-2010 | Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA) |
| 2009 | CERT training (UGA) |
| 2009 | Participant in the Academic Affairs Faculty Symposium, in Unicoi GA (UGA) |
| 2008-2009 | Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA) |
| 2008 | Safe Space training (UGA) |
| 2008 | Participant in the Academic Affairs Faculty Symposium, in Dillard GA (UGA) |
| 2007-2008 | Participant in the Faculty Learning Committee on Qualitative Data Analysis software (UGA) |
| 2003 | SAP training (Sales and Distribution – 2 weeks) |

UGA AWARDS AND OTHER HONORS

| | |
|-------------|---|
| 2023 | Selected as a UGA Women's Studies Faculty Affiliate |
| 2023 | Selected as a UGA Center for Integrative Conservation Research Faculty Affiliate |
| 2023 | Inducted into UGA Teaching Academy |
| 2023-2024 | Selected as a UGA Senior Teaching Fellow |
| 2022-2023 | Selected as a UGA Sustainable Writing Practice Fellow |
| 2017-2018 | Selected as a UGA Women Leadership Fellow |
| 2014-2024 | Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students." |
| 2012 | Received a Teacher of the Year Award (from Alpha Kappa Psi) |
| 2005 & 2006 | Recognized by UGA Career Center as faculty with "significant, positive impact on students" |
| 2004 | Recognized at the UGA Honors Day Reception for teaching effectiveness. |
| 2001 | Selected as a UGA Interdisciplinary Qualitative Studies Faculty Affiliate |
| 1999 | Selected as a Doctoral Consortium Fellow at the ICIS conference (Charlotte, NC) |
| 1999 | Selected as a Doctoral Consortium Fellow at the IRMA conference |
| 1999 | Selected as a Doctoral Consortium Fellow at the ECIS conference (Copenhagen, Denmark) |
| 1999 | Received a Teaching Excellence Award, Georgia State University |
| 1998 | Received a Teaching Excellence Award, Georgia State University |
| 1997 | Received a Scholarship from <i>Le Fonds pour la Formation de Chercheurs et l'Aide à la Recherche</i> |
| 1996 | Received a Scholarship from <i>Le Syndicat Des Professionnel(le)s du Gouvernement du Québec</i> |
| 1986 | Received a Scholarship from <i>DMR Group Inc.</i> |
| 1984 | Received a Scholarship from <i>l'Ordre des Technologues en Sciences Appliquées du Québec</i> |
