MARIE-CLAUDE BOUDREAU

Associate Professor of MIS
Email: mcboudre@uga.edu

EDUCATION

2001   Georgia State University, J. Mack Robinson College of Business
Doctor of Philosophy
Specialization: Computer Information Systems
Thesis: Exploring the Transition to Enterprise Resource Planning: A Longitudinal Study of IT-Related Change

1995   Université Laval (Québec, Canada)
Master in Business Administration
Specialization: Management of Information Systems
Thesis: La Réingénierie des Processus d'Affaires dans le Secteur Privé : Une Étude Empirique
(Business Process Reengineering within the Private Sector: An Empirical Study)

1994   École Supérieure des Affaires de Grenoble (Grenoble, France)
Diplôme d'Enseignement Supérieur Spécialisé
Specialization: Management of Information Systems

1993   Université Laval (Québec, Canada)
Bachelor in Business Administration
Specialization: Management of Information Systems

1986   C.E.G.E.P. de Sainte-Foy (Québec, Canada)
Computer Science Technical degree

WORK EXPERIENCE

2006-present Associate Professor with tenure– University of Georgia.
2012-2023 Department Head, MIS Department – University of Georgia.
2019-2023 FinTech Certificate Director – University of Georgia.
2001-2006 Assistant Professor – University of Georgia.
1996-2000 Graduate Teaching Assistant – Georgia State University.
1995-2000 Graduate Research Assistant – Georgia State University.
1994   Graduate Research Assistant – Université Laval (Québec, Canada).
1992 & 1994 System Analyst - Merlin Gérin (Grenoble, France).
1986-1990 System Analyst, Designer, and Programmer - DMR Group Inc. (Québec, Canada).

VISITING APPOINTMENTS / STUDY ABROAD

2023 (1 week) Faculty lead for Study Abroad in Costa Rica.
2022 (1 week) Faculty lead for Study Abroad in Costa Rica.
2018 (6 weeks) Faculty lead for Study Abroad in Oxford, UK.
2017 (2 weeks) Faculty lead for Study Abroad in New-Zealand.
2016 (2 weeks) Faculty lead for Study Abroad in New-Zealand.
2012 (1 week) Visiting Professor at Universidade do Minho, Guimarães, Portugal.
2011 (1 week) Visiting Professor at Addis Ababa University, Ethiopia.
2010 (2 weeks) Visiting Professor at Addis Ababa University, Ethiopia.
2009 (1 week) Visiting Professor at Addis Ababa University, Ethiopia.
2003 (2 weeks) Visiting Professor at L'Université Jean Moulin LYON 3, France.

PUBLICATIONS

Refereed Journal Articles

Sesay, A., Karahanna, E., and Boudreau, M.-C., "Emergence of IT Implementation Consequences in Organizations: An Assemblage Approach", Conditionally Accepted at *MIS Quarterly*.

Sesay, A., Ramirez, R., Boudreau, M.-C., and Kane, G., "Bureaucratizing the Clan: An Affordance Perspective on Technology-Based Control in Organizations." Forthcoming at the *Journal of Management Information Systems*.

Cardoso, A., Boudreau, M.-C., and Carvalho, J., "Organizing Collective Action: Does Information and Communication Technology Matter", *Information and Organization*, Vol. 29 No. 3, 2019.

Watson, R. T., Dawson, G. S., Boudreau, M.-C., Li, Y., Zhang, H., Huang, W. W., and Al-Jabri, I. "Constraining Opportunism in Information Systems Consulting: A Three Nation Examination," *Journal of the Association for Information Systems,* 20(7), pp. 986-1022, 2019.

Nach, H., and Boudreau, M.-C., "Using IOS in a Collaborative Way: A Conceptual Model," *International Journal of e-Collaboration,* Vol. 14, No. 1, pp. 1-25, 2018.

Watson, R. T., Boudreau, M.-C., and van Iersel, M. W. "Simulation of Greenhouse Energy Use: An Application of Energy Informatics," *Energy Informatics*, Vol. 1, No. 1, pp. 1-14, 2018.

Ganeshan, S., Lawrence T.M., Boudreau, M.-C., and Watson R. "Energy Resiliency and Sustainability for Smart Cities in Developing Economies," *Air-Conditioning and Refrigeration Journal,* Vol. 21, No. 3, pp. 28-39, June 2018.

Aghniaey, S., Lawrence, T. M., Mohammadpour, J., Song, W., Watson, R. T., & Boudreau, M. C. (2018). "Optimizing Thermal Comfort Considerations with Electrical Demand Response Program Implementation," *Building Services Engineering Research and Technology*, Vol. 39, No. 2, pp. 219-231.

Seidel, S., Bharati, P., Fridgen, G., Watson, R. T., Albizri, A., Boudreau, M.-C., Butler, T.; Kruse, L. C., Guzman, I., Karsten, H., Lee, H., Melville, N., Rush, D., Toland, J., and Watts, S. "The Sustainability Imperative in Information Systems Research," *Communications of the Association for Information Systems,* Vol. 40, Article 3, 2017.

Lawrence, T.M., Boudreau, M.-C., Helsen, L., Henze, G., Mohammadpour, J., Noonan, D., and Watson, R.T. "Ten questions Concerning Integrating Smart Buildings into the Smart Grid," *Building and Environment*, 108, 273-283, 2016.

Dawson, G., Watson, R. T., Boudreau, M.-C., and Pitt, L. "A Knowledge-Centric Examination of Signaling and Screening Activities in the Negotiation for Information Systems Consulting Services," *Journal of the Association for Information Systems*, Vol. 17, No. 2, 2016.

Abraham, D. L., Junglas, I., Watson, R. T. and Boudreau, M.-C., "Explaining the Unexpected and Continued Use of an Information System with the Help of Evolved Evolutionary Mechanisms," *Journal of the Association for Information Science and Technology,* Vol. 67, No. 1, pp. 212-231, 2016.

Jin, L., Robey, D., and Boudreau, M-C. "The Nature of Hybrid Community: An Exploratory Study of Open Source Software User Groups," *The Journal of Community Informatics*, Vol. 11, No. 1, 2015.

Boudreau, M.-C., Serrano, C., and Larson, K., "IT-Driven Identity Work: Creating a Group Identity in a Digital Environment," *Information and Organization*, Vol. 24, No. 1, pp.1-24, January 2014.

Li, S., Boudreau, M. C., Huber, M. W., and Watson, R. T. "Sustainability Performance and CSR Disclosure: The Missing Link," *International Journal of Social Ecology and Sustainable Development,* Vol. 4, No. 2, 2013.

Abraham, D. L., Boudreau, M.-C., Junglas, I., and Watson, R. T., "Enriching our theoretical repertoire: the role of evolutionary psychology in technology acceptance," *European Journal of Information Systems*, Vol. 22, No. 1, pp. 56-75, January 2013.

Lawrence, T. M., Watson, R. T., Boudreau, M.-C., Johnsen, K., Perry, J., Ding, L., "A New Paradigm for the Design and Management of Building Systems," *Energy and Buildings*, Vol. 51, pp. 56–63, Aug. 2012.

Watson, R. T., Corbett, J., Boudreau, M. C., Webster, J., "An Information Strategy for Environmental Sustainability," *Communications of the ACM*, 55(7), pp. 28-30, 2012.

Claggett, J., Watson, R. T., and Boudreau, M.-C., "Greenway Medical Technologies : The Pace-Setting David of Electronic Health Records" *Communications of AIS*, Vol. 29, No. 1, October 2011.

Watson, R. T., Boudreau, M.-C., Chen, A. J., and Sepulveda, H. H. "Green projects: An information drives analysis of four cases," *Journal of Strategic Information Systems*, Vol. 20, No. 1, pp. 55-62, March 2011.

Dawson, G., Watson, R. T., and Boudreau, M.-C. "Information Asymmetry in IS Consulting: Towards a Theory of Relationships Constraints," *Journal of Management Information Systems*, Vol. 27, No. 3, pp. 145 – 180, Winter 2011.

Chen, A., Watson, R. T., Boudreau, M.-C., and Karahanna, E. "An Institutional Perspective on the Adoption of Green IS & IT," *Australasian Journal of Information Systems*, Vol. 17, No 1, 2010.

Watson, R. T., Boudreau, M.-C., Li, S., and Levis, J. "Telematics at UPS: En Route to Energy Informatics," *MISQ Executive*, Vol. 9, No. 1, pp. 1-11, 2010.

Watson, R. T., Boudreau, M.-C., and Chen, A. "Information Systems and Environmentally Sustainable Development: Energy Informatics and New Directions for the IS Community," *MIS Quarterly,* Vol. 34, No. 1, pp. 23-38, 2010.

Goodhue, D., Chen, D. Q., Boudreau, M.-C., Davis, A., and Cochran, J., "Addressing Business Agility Challenges with Enterprise Systems" *MISQ Executive*, Vol. 8, No. 2, pp. 73-87, 2009.

Chen, A., Boudreau, M.-C., and Watson, R. T. "Information Systems and Ecological Sustainability," *Journal of Systems and Information Technology*, Vol. 10, No. 3, pp. 186-201, 2008. *Highly Commended Winner at the Emerald Literati Network Awards for Excellence*

Abraham, D. C., Watson, R. T., Boudreau, M.-C., "Ubiquitous Access: on the Frontlines of Patient Care and Safety," in *Communication of the ACM*, Vol. 51, No. 6, pp. 95-99, 2008.

Watson, R. T., Boudreau, M.-C., York, P., Greiner, M., and Wynn, D., "The Business of Open-Source," in *Communication of the ACM* , Vol. 51, No. 4, pp. 41-46, 2008.

Watson, R. T., Boudreau, M.-C., York, P., Greiner, M., and Wynn, D., "Opening the Classroom," in *Journal for Information Systems Education*, Vol. 19, No. 1, pp. 75-85, 2008.

Dunbar, T., Watson, R. T., Boudreau, M.-C., "Greenway Medical Technologies: Challenging the Goliaths in Electronic Medical Records," *Communication of the AIS,* Vol. 19, pp. 14-32, 2007.

Jin, L., Robey, D., and Boudreau, M.-C., "Beyond Development: A Research Agenda for Investigating Open Source Software User Communities," *Information Resources Management Journal*, Vol. 20, No. 1, pp. 68-80, 2007.

Boudreau, M.-C., "A Study in Forms of Organizational Change Induced by Enterprise Resource Planning," *International Journal of Information Systems and Change Management*, Vol. 1, No. 3, pp. 285-300, 2006.

Holmström, J., and Boudreau, M.-C., "Communicating and Coordinating: Occasions for Information Technology in Loosely Coupled Organizations," *Information Resources Management Journal,* Vol. 19, No. 4, pp. 23-38, 2006.

Boudreau, M.-C., and Watson, R. T., "Internet Advertising Strategy Alignment," *Internet Research*, Vol. 16, No. 1, pp. 23-37, 2006. *Highly Commended Winner at the Emerald Literati Network Awards for Excellence*

Watson, R. T., Wynn, D., and Boudreau, M.-C., "JBoss: The Evolution of Professional Open Source Software," *MISQ Executive,* Vol. 4, No. 3, pp. 329-341, September 2005.

Boudreau, M.-C., and Seligman, L., "Quality of Use of a Complex Technology: A Learning-Based Model," *Journal of Organizational and End User Computing,* Vol. 17, No. 4, pp. 1-22, 2005.

Watson, R. T., Boudreau, M.-C., Greiner, M., Wynn, D., York, P. and Gul, R. "Governance and Global Communities," *Journal of International Management*, Vol. 11, pp. 125-142, 2005.

Boudreau, M.-C., and Robey, D., "Enacting Integrated Information Technology: A Human Agency Perspective," *Organization Science,* Vol. 16, No. 1, pp. 3-18, 2005.

Straub, D., Boudreau, M.-C., and Gefen, D., "Validation Guidelines for IS Positivist Research," *Communications of AIS*, Vol. 13, Article 24, pp. 380-427, 2004.

Robey, D., Ross, J. W., and Boudreau, M.-C., "Learning to Implement Enterprise Systems: An Exploratory Study of the Dialectics of Change," *Journal of Management Information Systems*, Vol. 19, No. 1, pp. 17-46, Summer 2002.

Boudreau, M.-C., Gefen, D., and Straub, D., "Validation in IS Research: A State-of-the-Art Assessment," *MIS Quarterly*, Vol. 25, No. 1, pp. 1-16, 2001.

Gefen, D., Straub, D., and Boudreau, M.-C., "Structural Equation Modeling and Regression: Guidelines for Research Practice," *Communications of AIS*, Vol. 4, Article 7, pp. 1-80, 2000.

Robey, D., Boudreau, M.-C., and Rose, G.M., "Information Technology and Organizational Learning: A Review and Assessment of Research," *Accounting, Management and Information Technologies,* Vol. 10, No. 2, pp. 125-155, 2000.

Robey, D., and Boudreau, M.-C., "Accounting for the Contradictory Organizational Consequences of Information Technology: Theoretical Directions and Methodological Implications," *Information Systems Research*, Vol. 10, No. 2, pp.167-185, 1999. *Runner-up for the Best Published Article Award by the OCIS Division of the Academy of Management*

Boudreau, M.-C., Loch, K.D., Robey, D., and Straub, D., "Going Global: Using Information Technology to Advance the Competitiveness of the Virtual Transnational Organization," *The Academy of Management Executive*, Vol. 12, No. 4, pp.120-128, 1998.

Boudreau, M.-C. and Robey, D. "Coping with Contradictions in Business Process Re-engineering," *Information Technology & People*, Vol. 9, No. 4, pp. 40-57, 1996. *Outstanding Paper Award*

Book chapters

Boudreau, M.-C., Watson, R. T., and Jeszke, N. "Energy Informatics: origins, emergence, and future thoughts on data and process management," in *Research Handbook on Information Systems and the Environment*, Cooper, V., Kranz, J. J., Mathew, S. K., and Watson, R. T., Edward Elgar Publishing Limited, 2023.

Safadi, H., Boudreau, M.-C., and Faraj, S. "One Picture to Study One Thousand Words: Visualization for Qualitative Research in the Age of Digitalization" in *Cambridge University Press Handbook of Qualitative Research in the Age of Digitalisation*. 2020.

Watson, R. T., Howells, J., and Boudreau, M.-C., "Energy Informatics: Initial thoughts on data and process management," in *Green Business Process Management: Towards the Sustainable Enterprise*, vom Brocke, J., Seidel, S., and Recker, J. (Eds.) Springer, 2012.

Jin, L., Robey, D., and Boudreau, M.-C., "Beyond Development: A Research Agenda for Investigating Open Source Software User Communities," in *Global Information Technologies: Concepts, Methodologies, Tools, and Applications*, Felix B. Tan (ed.), Information Science Reference, Vol. 4, pp. 1277-1289, 2007. * Reprint of a journal article *

Boudreau, M.-C. and Holmström, J., "Understanding Information Technology Implementation Failure: An Interpretative Case Study of Information Technology Adoption in a Loosely Coupled Organization," in *Innovative Technologies for Information Resources Management*, M. Khosrow-Pour, Information Science Reference, Chapter VIII, 2007.

Boudreau, M.-C. and Seligman, L., "Quality of Use of a Complex Technology: A Learning-Based Model" in *Contemporary Issues in End User Computing,* M. A. Mahmood (ed.), Idea Group, pp. 248-272, 2007. *Reprint of a journal article*

Straub, D., Gefen, D., and Boudreau, M.-C. "Quantitative Research," in *Research in Information Systems: A Handbook for Research Supervisors and their Students,* D. Avison and J. Pries-Heje (eds.), Elsevier, Butterworth-Heinenmann Information Systems Series, pp. 221-238, 2005.

Boudreau, M.-C. "Post-Implementation Use of a Complex Technology: The Case of a Southeastern U.S. University," in *Qualitative Case Studies on Implementation of Enterprise Wide Systems,* L. von Hellens, S. Nielsen, and J. Beekhuyzen (eds.), Idea Group Publishing, pp. 22-39, 2005.

Boudreau, M-C., Ariyachandra, T., Gefen, D. and Straub, D. W. "Validating IS Positivist Instrumentation: 1997-2001," in *The Handbook of Information Systems Research,* M. Whitman and A. B. Woszczynski (eds.), Idea Group Publishing, pp. 15-26, 2004.

Boudreau, M.-C., Loch, K.D., Robey, D., and Straub, D., "Going Global: Using Information Technology to Advance the Competitiveness of the Virtual Transnational Organization," in *Cross-Cultural Management,* Edited by Gordon Redding and Bruce W. Stening, Series no. 1, Vol. 2, 2003. *Reprint of a journal article*

Robey, D., and M.-C. Boudreau. "Organizational Consequences of Information Technology: Dealing with Diversity in Empirical Research," in *Framing the Domains of IT Management. Projecting the Future... Through the Past*, R. W. Zmud (Ed.), Cincinnati: Pinnaflex Education Resources, pp. 51-63, 2000.

Books

Watson, R. T. and Boudreau, M-C., "Energy Informatics," Green ePress; 1 edition, 2011. Available on Amazon at: http://www.amazon.com/Energy-Informatics-ebook/dp/B005HW4MAA.

Watson, R. T., & Boudreau, M.-C. (2018). 能源信息学与企业能源效率 (Energy Informatics and Enterprise Energy Efficiency). Beijing, China: Science China Press. *(Chinese translation)*

Conferences

Gupta, B., Iyer, L., Loiacono, E., & Boudreau, M.-C., "Gender and IS Academic Leadership: Exploring Approaches and Impacts on Organizational Success" *ECIS 2023 Workshop on Social Justice and Inclusion to Co-create Sustainable Digital Futures, Kristiansand*, Norway, June 2023.

Boudreau, M.-C. & Mosconi, E., "The Triple Bottom Line of Sustainability: Are Women-Led IT Companies Doing Better?" *ECIS 2023 Workshop on Social Justice and Inclusion to Co-create Sustainable Digital Futures*, Kristiansand, Norway, June 2023.

Boudreau, M.-C., "Corporate Social Responsibility in the IT Industry: A Stakeholder Perspective," *29th Americas Conference on Information Systems* (AMCIS), Panama, Aug. 2023.

Mosconi, E., Boudreau, M.-C., & Feitosa Jorge, L., "Connecting Values: The Research Potential of Sustainable engagement," *NeuroIS Retreat,* Vienna, May 2023.

Croy, D., van Iersel, M. W., Twedt, M., Watson, R. T., & Boudreau, M.-C. "Estimating the Electricity Use and Cost of Supplemental Greenhouse Lighting Using an on-Line App," Paper presented at *ASHS Annual Conference*, 2021.

Watson, R., Fares, N., Boudreau, M.-C., van Iersel, M., and Mattos, E., "Green Greenhouses: An Application of Energy Informatics," Paper presented at the *Erasmus Energy Forum,* Rotterdam, June 2017.

Lawrence, T., Watson, R.T., Mohammadpour, J., Boudreau, M.-C., Aghniaey, S., and Hill, J. "A Case Study to Automate Demand Response on a University Campus," Paper presented at the *World Sustainable Built Environment Conference*, Hong Kong, 2017.

Boudreau M.-C., Nach, H., and Lejeune A., "Intergroup Collaboration: An Examination through the Lenses of Identity and IT Affordances," RIP accepted at the *International Conference on Information Systems (ICIS),* Dublin, Ireland, Dec. 2016. * *Nominated for the Most Innovative Research-in-Progress Paper Award* *

Nach, H., Boudreau M.-C., Lejeune A., "Examining Interorganizational Collaboration: The Intergroup Relational Identity Perspective," *The 44th Conference of the Administrative Sciences Association of Canada (ASAC)*, Edmonton, Canada, June 4-6 2016. * *Best Paper Award* *

Berente, N., Boudreau, M.-C., Gymer, M., and Larson, K. "Interpersonal Bonding & ICT-Enabled Service Co-creation: EHR & Nurse-patient Relationships," *Academy of Management* (AOM), Anaheim, CA, Aug. 2016.

Lian, J., Ballasiotes, A., Watson, R., and Boudreau, M.-C., "Shifting to a Sustainability Dominant Logic: The Role of IS," *21st Americas Conference on Information Systems* (AMCIS), Puerto Rico, Aug. 2015.

Boudreau, M.-C., Berente, N., and Larson, K. "Interpersonal Bonding and ICT-Enabled Service Co-creation: The Impact of EHR on Nurse Relationships with Patients," *Changing Nature of Work Pre-ICIS Workshop*, Ft. Worth, Texas, Dec. 2015.

Serrano, C., and Boudreau, M.-C., "When Technology Changes the Physical Workplace: The Creation of a New Workplace Identity," *Proceedings of the International Conference on Information Systems* (ICIS), Auckland, New Zealand, Dec. 2014.

Cardoso, A., Boudreau, M.-C., and Carvalho, J., "Think Individually, Act Collectively: Studying the Dynamics of a Technologically Enabled Civic Movement," *Proceedings of the International Conference on Information Systems* (ICIS), Milan, Italy, Dec. 2013.

Lawrence, T.M., Watson, R. T., Boudreau, M.-C., Johnsen, K., Mohammadpour, J. and Ding, L. "Smart building systems for adaptation to the coming Smart Grid". CLIMA, Prague, 2013.

Watson, R., Lawrence, T.M., Boudreau, M.-C., and Johnsen, K., "Design of a Demand Response System: Economics and information systems Alignment," *Proceedings of the European Conference on Information Systems* (ECIS), Utrecht, The Netherlands, June 5-8, 2013.

Workineh, M., Garfield, M., Boudreau, M.-C., and Libsie, M. "Indigenous Techniques of Knowledge Creation in Qinea Schools of Ethiopian" *Proceedings of the Hawaii International Conference on System Sciences* (HICSS), Maui, Jan. 2013.

Watson, R. T., and Boudreau, M.-C., "Energy Informatics." Paper presented at the *World Energy Efficiency Congress*, Atlanta, GA, 2012.

Dawson, G. S., Watson, R., and Boudreau, M.-C., "An empirical test of the theory of relationship constraints," *Proceedings of the International Conference on Information Systems* (ICIS), Shanghai, China, Dec., 2011.

Boudreau, M.-C., Serrano, C., and Larson, K., "IT-Driven Organizational Identity Change: A Longitudinal Inquiry," *Proceedings of the International Conference on Information Systems* (ICIS), Shanghai, China, Dec. 2011.

Li, S., Boudreau, M-C., and Watson, R. "Why organizations have different levels of sustainability disclosure: A study of CSR quality in the IT industry," RIP accepted at the *Administrative Sciences Association of Canada* (ASAC), Montreal, July 2011.

Lessa, L. and Boudreau, M.-C. "Effects of Information Systems Intent of Managers on Information Systems Implementation: Case of Selected e-Government Projects in Two City Administrations in Ethiopia" *Proceedings of the European Conference on Information Systems* (ECIS), Helsinki, Finland, June 2011.

Workineh, M., Garfield, M., D., and Boudreau, M.-C., "Indigenous Knowledge Creation Practices: The Case of Ethiopia," *Proceedings of the European Conference on Information Systems* (ECIS), Pretoria, South Africa, June 7-9, 2010.

Chen, A., Watson, R. T., Boudreau, M.-C., and Karahanna, E. "Organizational Adoption of Green IS & IT: An Institutional Perspective," *Proceedings of the International Conference on Information Systems* (ICIS), Phoenix, Arizona, Dec 15-18, 2009.

Abraham, D. L., Junglas, I., Watson, R. T., and Boudreau, M.-C., "Studying the Role of Human Nature in Technology Acceptance," *Proceedings of the International Conference on Information Systems* (ICIS), Phoenix, Arizona, Dec 15-18, 2009.

Abraham, D. C., Junglas, I. A., Watson, R. T., and Boudreau, M.-C. "An Enriched Understanding of the "Fit" Between People, Task, Environment and Technology in Patient Care". Paper presented at the *Americas Conference on Information Systems AMCIS* (SIG-Health Workshop), 2009.

Wynn, D., Boudreau, M.-C., and Watson, R. T., "Resilience of Professional Open Source Ecosystems," *Proceedings of the European Conference on Information Systems* (ECIS), Galway, Ireland, June 9-11, 2008.

Boudreau, M.-C., Watson, R. T., Chen, A. J. W, Greiner, M., and Sclavos, P. "The Benefits of Transaction Cost Economics: The Beginning of a New Direction," *Proceedings of the European Conference on Information Systems* (ECIS), St-Gallen, Switzerland, June 7-9, pp. 1124-1135, 2007.

Jin, L., Robey, D., and Boudreau, M-C. "Exploring the Hybrid Community: Intertwining Virtual and Physical Representations of Linux User Communities," *Proceedings of the Administrative Sciences Association of Canada* (ASAC), Banff, June 4-6, 2006.

Jin, L., Robey, D., and Boudreau, M.-C. "Beyond Development: A Research Agenda for Investigating Open Source Software User Communities," *Proceeding of the International Resources Management Association*, San Diego, May 15-18, 2005.

Watson, R. T., Boudreau, M.-C., Greiner, M., Wynn, D., York, P., and Gul, R. "Governance, Leadership, and Management in Adaptive and Inventive Digital Communities: A Research Agenda to Reduce Waste in Graduate Education," *Proceedings of the 17th Bled eCommerce Conference,* Bled, Slovenia, 2004.

Brohman, K., and Boudreau, M.-C. "The Dance: Getting Managers and Miners on the Floor Together," *Proceedings of the Administrative Sciences Association of Canada*, Québec City, June 5-8 2004.

Watson, R. T., Boudreau, M.-C., Greiner, M., Wynn, D., York, P. and Gul, R. "Governance and Global Communities," *5th Annual International Business Research Forum*, Temple University, Philadelphia, PA, March 26-27, 2004.

Boudreau, M.-C., "Learning to Use ERP Technology: A Causal Model," *The 36th Hawaii International Conference on System Sciences*, Island of Hawaii, Jan. 6-9, 2003. *Best Paper Award*

Boudreau, M.-C., "Using Grounded Theory in IS Research," *20th Annual Conference Proceedings of The Association of Management and the International Association of Management*, Vol. 20, Québec City, pp.383-394, July 31 to Aug. 3, 2002.

Ariyachandra, T. and Boudreau, M.-C., "Uncovering the Cultural Identity of Internet Startup Companies," *Third International Conference on Cultural Attitudes towards Technology and Communication,* Montréal, pp. 441-447, July 2002.

Boudreau, M.-C., and Watson, R. T., "Alignment Between Corporate and Web Strategy," *International Conference on E-Business,* Beijing, pp. 73-79, May 23-26, 2002.

Boudreau, M.-C., and Robey, D., "Organizational Transition to Enterprise Resource Planning Systems: Theoretical Choices for Process Research," *Proceedings of the Twentieth International Conference on Information Systems*, Charlotte, NC, Dec. 1999.

Boudreau, M.-C., "Exploring the Transition to Enterprise-Wide Software Solution," in *Managing Information Technology Resources in Organizations in the Next Millennium; Proceedings of the IRMA Conference (Doctoral Symposium),* Hershey, PA, pp. 1127-1128, May 1999.

Pawlowski, S., Boudreau, M.-C., and Baskerville, R., "Constraints and Flexibility in Enterprise Systems: A Dialectic of System and Job," *Proceeding of the Fifth Americas Conference on Information Systems (AMCIS)*, Milwaukee, WI, pp. 791-793, Aug, 1999.

Robey, D., Boudreau, M.-C., and Storey, V.C., "Looking Before We Leap: Foundations for a Research Program on Virtual Organizations," *Electronic Commerce*: *Papers from the Third International Conference on the Management of Networked Organizations*, G. St-Amant and M. Amami (Eds.), pp. 275-290, 1998.

Bergeron, F., Raymond, L., Boudreau, M.-C. and Rivard, S. "Testing BPR Common Wisdom," *The 29th Annual Hawaii International Conference* on *System Sciences*, Vol. IV, pp. 155-165, 1996. *Nominated for a Best Paper Award*

Reports and Non Refereed Articles

Kranz, J., Kolbe, L. M., Koo, C., and Boudreau, M.-C. "Smart energy: where do we stand and where should we go?" Preface in *Electronic Market* (Special issue on "Smart Energy: Building Business Models, Best Practices, and Theories"), 2015.

Boudreau, M.-C., Watson, R. T., and Chen, A. "From Green IT to Green IS," *Cutter Benchmark Review*, 8 (5), pp. 5-11, May 2008.

Boudreau, M.-C., Niederman, F., and Wynn, D. "Open Source Software Research: An Evolving Endeavor" *Journal of Database Management* (Guest Editorial Preface of the Special Issue on Open Source Software Research), Vol. 19, No. 2, April-June 2008.

Watson, R. T., and Boudreau, M.-C. "Green Gaming: The Alpha, Beta and Gamma of Becoming an Eco-Friendly Casino," *Hospitality Technology*, June 2007, http://www.htmagazine.com/HT/archive/0607/0607_10.html.

Watson, R. T., and Boudreau, M.-C. "The Business of Open Source: a Strategic Perspective," *Cutter Benchmark Review*, 5 (11), pp. 5-11, 2005.

Abraham, D. L., Watson, R. T., Boudreau, M.-C., and Goodhue, Dale L. "Patient Care and Safety at the Frontlines: Nurses' Experiences with Wireless Computing," IBM Corporation, pp. 1-52, 2004.

Boudreau, M.-C., "Report on the Discussion at the Panel on Assessing Critical Social Theory Research in Information Systems," IFIP Conference (Working group 8.2), Philadelphia, May 31 to June 3, 1997. Available at: http://saturn.vcu.edu/~aslee/Philadelphia-CST.htm.

PRESENTATIONS (EXCLUDING CONFERENCE PROCEEDINGS PRESENTATIONS)

2023
University of Georgia, Athens GA – Facilitator for the New Leader Program (NLP)'s session on negotiation

2022
University of Georgia, Athens GA – Panelist for the Terry Women in Business Group

AIS Doctoral Student College – Mentorship panel on "Engaging with our IS Community: Advice from Junior and Senior Faculty"

AIS Doctoral Student College – Mentorship panel on "Towards Promotions and Tenure"

2021
University of Georgia, Athens GA – Discussant for the Terry IB Society Students Group

2020
University of Georgia, Athens GA – Panel: "Mentoring and Faculty Evaluations"

University of Georgia, Pre-MIS Academic Leadership (MALC) (Online) – Panel: "Department Head Panel on COVID-19"
(the full conference has been postponed to 2022)

2019
Queen's University, Kingston, Canada – Presentation: "The Role of Place in Shaping Image-Identity Asymmetries in the Workplace"

2018
RMIT University, Melbourne, Australia – Presentation: "Social Impacts of Workplace Digitization"

2016
University of Liechtenstein (BPM Winter School) – Teaching & Research Presentations

SIGGreen Pre-ICIS 2016 Workshop, Dublin – Presentation: "Green Greenhouses: An application of Energy Informatics" (co-authors: Fares, N. and Watson, R. T.)

SIGGreen Pre-ICIS 2016 Workshop, Dublin – Presentation: "Leveraging Weather Resiliency Management Systems" (co-authors: Commanday, Z., Northern, B. and Watson, R. T.)

University of Georgia, Athens GA – Honors Lunchbox Lecture: "Water Stewardship: Good for Business, Good for Citizens"

2015
SIGGreen Pre-ICIS 2015 Workshop, Fort Worth – Presentation: "Embracing Sustainability: The Role of IS" (co-authors: Momin, S. and Watson, R. T.)

University of Arkansas, Fayetteville, AR – Paper Presentation: "There's no place like the workplace".

2013
University of Georgia, Athens GA – Panel Participant: "Sustainability across the Curriculum: Course Changes".

2012
Georgia State University, Atlanta – Presentation: "Identity at Work: Librarians, Libraries, and the Quest for a New Identity."

2011
Queen's School of Business, Kingston, Canada – Paper Presentation: "From custodians to cybrarians: A journey in the librarians' identity change process following the digitization of their workspace".

2010
SIGGreen Pre-ICIS 2010 Workshop, St-Louis – Presentation: "Energy Informatics and Business Model Generation" (co-authors: Watson, R. T., Williamson, T., Boudreau, M.-C., Li, S., and Zeng, Z.)

2009
Academy of Management (AOM), Chicago, IL – Paper Presentation by co-author: "Green IS: Using Information Systems to Encourage Green Behavior" (with P. York, R. T. Watson and A. Chen).

European Conference on IS (ECIS), Verona, Italy – Panel Participant: "A Call for Action in Tackling Environmental Sustainability through Green Information Technologies and Systems"

Advanced Practices Council of the Society for Information Management (APC-SIM), Chicago – Presentation with co-author: "Energy Informatics" (with R. T. Watson)

2008
Advanced Practices Council of the Society for Information Management (APC-SIM), Philadelphia – Proposal presentation with co-author: "Green IS and IT: Preparing for Changes" (with R. T. Watson and R. Bowman)

4th Annual International Congress of Qualitative Inquiry, Urbana-Champagne, Illinois –Presentation by co-author: "Faculty Learning Community: Experiences with Qualitative Data Analysis Software" (with L. S. Gilbert, J. E. Coverdill, M. Freeman, L. Harklau, S. Lowrance, C. Joseph, and J. Preissle).

Computer Sciences Department, University of Georgia, Athens– Presentation with co-author: "Green IS" (with R. Watson)

2007
American SAP User Group (ASUG), Atlanta GA –Presentation with co-author: "How Do ERP Systems Affect Corporate Agility" (with D. Goodhue).

2006
Academy of Management (AOM), Atlanta GA – Paper Presentation by co-author: "Ubiquitous information systems access and patient care: extending our knowledge of "fit"" (with C. Abraham and R. T. Watson).

Georgia State University, Atlanta – Presentation: "Governance in the Context of Open Source."

Advanced Practices Council of the Society for Information Management (APC-SIM), Chicago – Presentation with co-author: "The Business of Open Source – Phase 3" (with R. T. Watson)

2005
Georgia State University, Atlanta – Presentation: "Using Grounded Theory in IS Research" & "Tips about Publishing."

Advanced Practices Council of the Society for Information Management (APC-SIM), Philadelphia – Presentation with co-author: "The Business of Open Source – Phase 1" (with R. T. Watson)

Advanced Practices Council of the Society for Information Management (APC-SIM), Dallas – Proposal presentation with co-author: "The Business of Open Source" (with R. T. Watson)

2004
International Conference on Information Systems (ICIS), Washington DC – Discussant of a paper entitled "Inducing Customers to Disclose Personal Information to Internet Businesses with Social Adjustment Benefits."

Administrative Sciences Association of Canada (ASAC) Conference, Québec Canada – Discussant of a paper entitled "Évaluation du capital relationnel lié aux fournisseurs: importance relative des informations non financières."

2003
Diffusion Interest Group in Information Technology (DIGIT) Workshop, Seattle – Presentation with co-author: "A Learning-Based Model of Quality of Use: Insights from a Case Study of ERP Implementation" (with L. Seligman)

University of Georgia, Athens GA – Paper Presentation: "Learning to Use ERP Technology: A Causal Model."

2002
The Annual Conference on Interdisciplinary Qualitative Studies (QUIG), Athens GA – Panel Participant: "Defending a Qualitative Dissertation"

2001
Academy of Management (AOM), Washington DC – Paper Presentation: "Enabling Organizational Transition with Complex Technologies: Understanding Post-Implementation Learning" (paper with D. Robey).

Georgia State University, Atlanta GA – Paper Presentation: "Using Grounded Theory in IS Research."

University of Georgia, Athens GA – Paper Presentation: "Using Grounded Theory in IS Research."

2000
Administrative Sciences Association of Canada (ASAC) Conference, Montréal Canada – Discussant in the session on IT Personnel and Markets.

1999
International Conference on Information Systems (ICIS), Charlotte NC – Doctoral Consortium: "Investigating the Transition to Enterprise Resource Planning: Development of a Grounded Theory of Organizational Change."

European Conference on Information Systems (ECIS), Copenhagen – Doctoral Consortium: "Explaining the Transition to Enterprise Resource Planning Systems through the Development of a Process Theory."

1997

International Conference on Information Systems (ICIS), Atlanta GA – Panel Participant: "A Report from 8.2 to ICIS - Three Points of View on Information Systems and Qualitative Research from the June 1997 Conference of IFIP WG 8.2."

PHD COMMITTEES SERVED/CHAIRED

Lehong Shi (Learning, Design, and Technology, University of Georgia, 2023)
Brandon Pye (Management Information Systems, University of Georgia, 2023) (co-chair)
P. Kumar Sachin (Management Information Systems, University of Georgia, 2023)
Hashai Papneja (Management Information Systems, University of Georgia, 2022) (co-chair)
Ana Cristina Cardoso (Management Information Systems, University of Minho, 2016) (co-chair)
Qingmei Qing (College of Journalism and Mass Communication, University of Georgia, 2014)
Mariye Yigzaw (Management Information Systems, Addis Ababa University, deceased) (chair)
Keri Larson (Management Information Systems, University of Georgia, 2012)
Paul York (Management Information Systems, University of Georgia, 2011) (chair)
Adela Chen (Management Information Systems, University of Georgia, 2011)
Ashley Davis (Management Information Systems, University of Georgia, 2009) (co-chair)
Alina Dulipovici (Computer Information Systems, Georgia State University, 2009)
Greg Dawson (Management Information Systems, University of Georgia, 2008)
Martina Greiner (Management Information Systems, University of Georgia, 2008)
Justin Cochran (Management Information Systems, University of Georgia, 2008)
Donald Wynn (Management Information Systems, University of Georgia, 2007) (co-chair)
Clay William (Management Information Systems, University of Georgia, 2007)
Rui Sousa (Management Information Systems, University of Georgia, 2004)
Daniel Chen (Management Information Systems, University of Georgia, 2004)
Thilini Ariyachandra (Management Information Systems, University of Georgia, 2004)
Chon Abraham (Management Information Systems, University of Georgia, 2004)
Karlene Cousins (Computer Information Systems, Georgia State University, 2004)
Guy Moore Higgins, Jr. (Management Information Systems Department, University of Georgia, 2001)

TEACHING

At The University of Georgia:
<u>Undergraduate</u>
MIST2090 Introduction to Information Systems
MIST4800 Internship Supervision (over 500 since 2001)
MIST4610 Data Management and Analytics
MIST4620 System Analysis and Design
MIST5600 Energy Informatics
MIST5650 Integrated Enterprise-Wide Systems
MIST5750 Business Process Management
INTB5100 Special Topics in International Business

<u>Graduate</u>
MIST7510E Data Management (online class, for the MBT program)
MIST7600/7601 Data Management & Analytics
MIST7680 Globalization and IT
MIST7990 Directed Study
MIST9760 PhD Special Topics
MIST9710 PhD Organization Theory for MIS
MIST8720 PhD MIS Workshops
MIST9740 PhD Qualitative Research Seminar

At Georgia State University:

Undergraduate

BA201 Intro to Computer-Based IS
CIS3310 Systems Design
CIS3220 Introduction to Cobol
CIS3230e Advanced Cobol
CIS4730 Database Management Systems

GRANTS / FUNDINGS

2023: UGA President's Seed Grant Competition. $60,000 (Leading Georgia's E-Mobility Innovation: Informing Research and Decision-Making)
2022: UGA Terry Seed Grant $18,950 (In the Business of Doing Good: The Role of Information Systems)
2021: UGA President's Seed Grant Competition. $140,000 (Evaluating the agrivoltaic potential of emerging perovskite-based solar cells for greenhouse applications)
2018: UGA-Terry College of Business Teaching Innovation Grant: $5,000 (with C. Piercy)
2018: USDA, Optimizing the cost-effectiveness of lighting in CEA: $5,000,000 (with 14 other colleagues) (2018-2022)
2017: UGA Interdisciplinary Research Grant: $148,000 (with eight other colleagues)
2016: Southern Company: $100,000 (with W. Song, R. Watson, T. Lawrence and J. Mohammadpour)
2013: Southern Company: $99,000 (with R. Watson, T. Lawrence, K. Johnsen, and J. Mohammadpour)
2012: Southern Company: $98,676 (with R. Watson, T. Lawrence, K. Johnsen, and J. Mohammadpour)
2012: UGA Sponsored research grant: $5,000 (for summer 2012)
2009: Advanced Practices Council, Society for Information Management (APC-SIM): $15,000 (with R. Watson)
2008: Advanced Practices Council, Society for Information Management (APC-SIM): $5,000 (with R. Watson)
2007: Terry-Sanford: $9,000 (for summer 2008)
2007: International Business Programs, Terry College of Business: $1,500
2007: Advanced Practices Council, Society for Information Management (APC-SIM): $25,000 (with R. Watson)
2006: International Business Programs, Terry College of Business: $800
2006: Advanced Practices Council, Society for Information Management (APC-SIM): $25,000 (with R. Watson)
2005: Advanced Practices Council, Society for Information Management (APC-SIM): $20,000 (with R. Watson)
2005: Terry-Sanford: $5,398 (for summer 2006)
2004: Advanced Practices Council, Society for Information Management (APC-SIM): $5,000 (with R. Watson)
2003: University of Georgia Research Foundation (UGARF): $3,410
2003: Terry-Sanford: $11,500 (for summer 2004)
1999: Dissertation Grant from Georgia State University: $1,000

SERVICES

University / College / Departmental committees:
- UGA Restorative Justice Faculty Representative (2023-now)
- UGA University Council (2021-2024)
- UGA Faculty Conference Committee (2021-2024)
- UGA Faculty Affairs Committee (2023-2026)
- UGA Review Team for 5-Year Review of the VP for IT (2017)
- UGA Academic and Administrative Support Unit Review Team for the Enterprise IT Services (Chair, 2015-2016)
- UGA Selection Committee for the SEC Visiting Faculty Travel Grant Program (2014)
- UGA Sustainability across the Curriculum Faculty (2011-2020)
- UGA Sustainability Certificate Advisory Board Member (2016-2019)
- UGA Interdisciplinary Qualitative Studies (IQS) Faculty (2001-current)
- UGA reviewer for Teaching Portfolios (2008)
- Terry College's Review Team for 5-Year Review of the Dean (2019-2020)
- Terry College's Graduate Programs (2009– 2012)
- Terry College's Business Learning Committee participant (2008-2009)
- Terry College's Faculty Concerns Committee (At-Large Assistant Professor member, 2005-2006)

- Terry College's Faculty Concerns Committee (At-Large Associate Professor member, 2008-2009)
- Terry College's Faculty Concerns Committee (2009–2012)
- Terry College's Undergraduate Admissions Committee (2006-2007)
- Terry College's Library Committee (2001 to 2005)
- Terry College's International Business Committee (2005-2008)
- MIS search committee for an MIS Senior Associate/Full Professor position – member (2021-2022)
- MIS search committee for an MIS Lecturer position – member (2021-2022)
- MIS search committee for an MIS Senior Assistant/Associate/Full Professor position – Chair (2019-2020)
- MIS search committee for an MIS Lecturer position – Chair (2018)
- MIS search committee for an MIS Assistant/Associate Professor position – Chair (2018)
- MIS search committee for an MIS Lecturer position – Chair (2017)
- MIS search committee for an MIS Assistant Professor of Business Analytics position – Chair (2016)
- MIS search committee for an MIS Assistant Professor of Cyber-Security position – Chair (2016)
- MIS search committee for an MIS Lecturer position – Chair (2015)
- MIS search committee for the Nalley Chair on Entrepreneurship – Chair (2014-2015)
- MIS search committee for an MIS Assistant Professor position – Member (2014)
- MIS Graduate subcommittee member (2012–current)
- MIS Graduate Coordinator (2007 – 2012)
- MIS Faculty Advisor for student organization "Women in Technology" (WIT) (2013-2019)
- MIS Workshops Coordinator (Fall 2003, Fall 2004, 2006-2007, 2007-2008, 2008-2009)
- MIS Alumni Committee (2001-2002 / 2004-2005)
- MIS Advisory Board Scholarships Committee (2002-2014)
- MIS "Myth Busters" Committee: main organizer and presenter (2006, 2007)

Professional committees/roles:
- AMCIS Executive Committee (2020-2023 as Voting member) & (2023-2026 as Invited participant)
- Associate Editor for a Special Issue on the "Present and Future of Virtual Collaborations" for JSIS (2024-2025)
- Panelist on "Contributing to the IS community as a PhD student" Panel at ECIS 2023 (Kristiansand, NO)
- Panelist on "What Does Your Department Chair Expect from You?" at AMCIS 2023 (Panama)
- AMCIS Best Paper Award Committee 2023
- AMCIS Site Advisory Committee 2021-2022
- AMCIS Conference Chairs Advisory Subcommittee (ACCAS) 2019-2022
- Conference co-chair for AMCIS 2021 (Montreal)
- Treasurer for the AIS College of Academic Leadership (2021-2023)
- Member of the Self-Assessment Group on NSF ADVANCE ImPACT IT Grant (i.e. "Increasing the Participation and Advancement of Women in IT") (2021-2024)
- Conference co-chair for MALC (MIS Academic Leadership Conference) 2020-2021 (postponed to 2022)
- Panelist on "Beyond job placement and toward promotions and tenure" at AMCIS 2022 (Minneapolis)
- Moderator on panel "How to make the IS discipline relevant to non-IS stakeholders?" at AMCIS 2022 (Minneapolis)
- IS Job Index Advisory Council member 2019-2020
- Associate Editor ("IS and Sustainability" track) for ICIS 2021 (Austin)
- Mentor for Junior Faculty Consortium at ICIS 2021 (Austin)
- Committee member for AMCIS Workshops Task Force in 2018
- Co-chair Emergent Research Forum for AMCIS 2019 (Cancun)
- Co-chair Junior Faculty Consortium for AMCIS 2018 (New Orleans)
- Editorial board of *Sustainability* (2019-present)
- Editorial board of *Information and Organization* (2003-2019)
- Program Committee member for EIM (Energy Informatics and Management) 2017
- Counselor in the AMCIS 2017 Doctoral Corner (Boston)
- Counselor in the AMCIS 2016 Doctoral Corner (San Diego)
- Program Committee member for EIM (Energy Informatics and Management) 2016
- Program Committee member for "Emerging Trends and Challenges in BPM" workshop at WorldCist, Spain (2019)

- Program Committee member for "Emerging Trends and Challenges in BPM" workshop at WorldCist, Italy (2018)
- Program Committee member for "Emerging Trends and Challenges in BPM" workshop at WorldCist, Portugal (2017)
- Program Committee member for "Emerging Trends and Challenges in BPM" workshop at WorldCist, Brazil (2016)
- Editorial Board member on a special issue (Research Methods in IS) for *Systemes d'Information et Management* (2016)
- Program Committee member for IEEE AFRICON 2015
- Program Committee member for EIM (Energy Informatics and Management) 2015
- Co-chair ("Sustainability and Societal Impacts" track) for ICIS 2015 (Ft. Worth, Texas)
- Counselor in the ICIS 2015 Doctoral Corner (Ft. Worth, Texas)
- Senior scholar counselor for the AMCIS 2015 Junior Faculty Consortium (Puerto Rico)
- Counselor in the AMCIS 2015 Doctoral Corner (Puerto Rico)
- Associate Editor ("Building a Better World through Information Systems" track) for ICIS 2014 (Auckland)
- Sustainability Chair for AMCIS 2014 (Savannah)
- Co-editor of a Special Issue on Smart Energy for Electronic Markets (2012-2014)
- Associated Editor at MIS Quarterly (2010-2013)
- Co-chair for the ICIS 2012 Track on Green IS and Sustainability (Orlando)
- Co-chair for the AMCIS 2011 Track on IT for Sustainability and Global Competitiveness (Detroit)
- Treasurer for the OCIS Division of the Academy of Management (2011-2013)
- Associate Editor for the OCIS Division of the Academy of Management 2008, 2011, 2012
- Session Facilitator for the AOM OCIS New Doctoral Student Consortium (2010, Montreal)
- Faculty mentor in the AOM OCIS International Paper Development Workshop (2010, 2011)
- Associate Editor for International Workshop on Business Process Management & Sustainability, SusBPM (2010)
- Associate Editor ("Green IS" track) for ECIS 2011 (Helsinki)
- Guest Senior Editor for an MIS Quarterly paper (2009-2010)
- Associate Editor for a Special Issue on Qualitative Research in IS for the EJIS (2010-2011)
- Co-editor of a Special Issue on Green IT/IS for Information and Organization (2008-2010)
- Associate Editor ("Green IS" track) for ICIS 2009 (Arizona)
- Representative at Large for the OCIS Division of the Academy of Management (2008-2010)
- Program Committee Member of the 2008 IFIP WG 8.2 conference (Toronto)
- Program Committee Member of the 2007 IFIP WG 8.2 conference (Portland)
- Co-chair for the ICIS 2007 Panels (Montréal)
- Co-editor of a special issue on Open Source for the Journal of Database Management (2006)
- Co-chair for the AMCIS 2006 SIG Mini-Track on Culture, Tourism and IS (Acapulco)
- Co-chair for the AMCIS 2006 Mini-Track on Open Source (Acapulco)
- Co-chair for the AMCIS 2005 Mini-Track on Open Source (Omaha)
- Co-chair for the AMCIS 2004 Mini-Track on IS Leadership (New York)
- Publicity Chair, for ICIS 2004 (Washington DC)
- Editorial board of *Journal of AIS* (2006-2009)
- Editor of the ISWorld "Globalization and IT" portal (2005-2007)
- Editor of the ISWorld "Quantitative, Positivist Research Methods in Information Systems" portal (2005-2007)
- Associate Editor of the ISWorld "Teaching Database" portal (2003-2007)
- International Program Committee Member for the 2002 International Conference on E-Business (Beijing)
- Associate Editor ("Meta-Frameworks and Theory" track) for ICIS 2002 (Barcelona)

Reviewer for:
- Academy of Management Conference
- Baruch College Grants Review Panel (City University of New York)
- EIM (Energy Informatics and Management)
- European Conference on Information Systems
- European Journal of Operational Research
- European Journal of IS
- Fondation Canadienne pour l'Innovation (peer-review committee for grant applications)
- Hawaii International Conference on System Sciences

- IEEE Transactions on Professional Communication
- IEEE AFRICON (2015)
- IFIP WG 8.2 (2008)
- Information and Organization
- Information Systems Frontiers
- Information Systems Journal
- Information System Research
- Information Technology & People
- International Business Research Forum
- International Conference on Information Systems
- International Workshop on Business Process Management & Sustainability, SusBPM
- Journal of AIS
- Journal of Management Information Systems
- Journal of Information Technology
- Journal of Strategic Information Systems
- MIS Quarterly
- Organization Science
- Pre-ICIS Meeting on French Speaking World IS Research
- Social Sciences and Humanities Research Council of Canada
- Sustainability
- Textbook "Research in Information Systems: A Handbook for Research Supervisors and their Students"
- The DATA BASE for Advances in Information Systems
- UGA Interdisciplinary Qualitative Studies
- WorldCIST

CONTINUING PROFESSIONAL EDUCATION, TRAINING, AND CERTIFICATIONS

2023	AWS Cloud Across the Curriculum (Train the Trainer)
2021	Qualitative Comparative Analysis (from Coursera)
2020	Certified BPMN Professional (from BPMessentials) - renewal
2018	Exploratory Booster Training
2017	Introduction to Data Analytics for Business (from Coursera)
2015	Process Mining: Data Science in Action (from Coursera)
2015	Online Teaching Certificate (from the Online Learning Consortium)
2014	Lean Six Sigma Yellow Belt Certificate (from GoLeanSixSigma)
2014	Lean Six Sigma Green Belt Certificate (from GoLeanSixSigma)
2014	Six Sigma Lean Professional (SSLP)™ (from Management and Strategy Institute)
2014	Change Management Specialist (CMS)® (from Management and Strategy Institute)
2013	Business Process Management Professional (BPMP) Certificate (from BPM Institute)
2013	Hadoop Training (Applying Data Science using Apache Hadoop), Palo Alto, May 21-22
2012	Hadoop Training (Developing Solution for Apache Hadoop), New York City, July 24-27
2012	Participant in the Sustainability across the Curriculum Workshop (UGA)
2011	Certified BPMN Professional (from BPMessentials)
2010-2011	Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA)
2009-2010	Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA)
2009	CERT training (UGA)
2009	Participant in the Academic Affairs Faculty Symposium, in Unicoi GA (UGA)
2008-2009	Participant in the Faculty Learning Committee on Qualitative Research Tradition (UGA)
2008	Safe Space training (UGA)
2008	Participant in the Academic Affairs Faculty Symposium, in Dillard GA (UGA)
2007-2008	Participant in the Faculty Learning Committee on Qualitative Data Analysis software (UGA)
2003	SAP training (Sales and Distribution – 2 weeks)

SPECIAL AWARDS AND HONORS

2023: Inducted into UGA Teaching Academy
2023: Selected as a UGA Senior Teaching Fellow
2022: AIS Doctoral Student College's Faculty Mentor Award
2022: Selected as a UGA Sustainable Writing Practice Fellow
2021: AIS Distinguished Member Award (Cum Laude Designation)
2021: AIS Sandra Slaughter Service Award
2021: AIS Technology VISION Award
2017-2018: Selected as a UGA Women Leadership Fellow
2023 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2022 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2021 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2020 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2019 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2018 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2017 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2016 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2015 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2014 Spring: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2014 Fall: Recognized by the UGA Career Center for "greatly contributing to the career development of UGA students."
2012: Teacher of the Year (attributed by Alpha Kappa Psi)
2009: First prize winner (with R. Watson, S. Li, and J. Levis) of SIM case competition.
2009: Highly Commended Winner at the Emerald Literati Network Awards for Excellence (for a paper published in the *Journal of Systems and Information Technology)* (Chen et al., 2009)
2007: Highly Commended Winner at the Emerald Literati Network Awards for Excellence (for a paper published in the journal *Internet Research)* (Boudreau and Watson, 2006)
2005 & 2006: Recognized by the UGA Career Center as faculty "who have had a significant, positive impact on students' career decision-making process."
2004: Recognized at the UGA Honors Day Reception for teaching effectiveness.
2003: Best Paper Award (in the Organizational Track) for a paper published at the HICSS Conference (Boudreau, 2003)
2000: Runner-up for a Best Published Article Award (given by the OCIS Division of the Academy of Management), for an article published in Information Systems Research (Robey and Boudreau, 1999)
1999: Doctoral Consortium Fellow at the ICIS conference (Charlotte, NC)
1999: Doctoral Consortium Fellow at the IRMA conference
1999: Doctoral Consortium Fellow at the ECIS conference
1999: Teaching Excellence Award, Georgia State University
1998: Teaching Excellence Award, Georgia State University
1997: Scholarship from *Le Fonds pour la Formation de Chercheurs et l'Aide à la Recherche*
1996: Runner-up for a Best Paper Award, for a paper published at the HICSS Conference (Bergeron *et al.*, 1996)
1996: Outstanding Paper Award for a paper published in *Information Technology & People* (Boudreau and Robey, 1996)
1996: Scholarship from *Le Syndicat Des Professionnel(le)s du Gouvernement du Québec*
1986: Scholarship from *DMR Group Inc.*
1984: Scholarship from *l'Ordre des Technologues en Sciences Appliquées du Québec*

MEMBERSHIPS
Beta Gamma Sigma
Academy of Management
Association for Information Systems