

Richard Thomas Watson
Regents Professor
J. Rex Fuqua Distinguished Chair for Internet Strategy

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Academic Record

Ph. D., University of Minnesota, 1984-1987.

A study of group decision support system use in three and four-person groups for a preference allocation decision

M.B.A., Monash University, 1971-1973.

Diploma in Computation, University of Western Australia, 1969.

B. Sc. (Mathematics), University of Western Australia, 1966-1968.

Scholarships and Awards

Association for Information Systems' Sandra Slaughter Service Award, 2016.

Honorary Visiting Professor, Xi'an Jiaotong University, China 2015 -.

University System of Georgia Regents Professor, 2014 -

Dean's distinguished visitor, University of Southern Queensland, 2013.

Association for Information Systems' LEO award for exceptional lifetime achievement, 2011.

Visiting professor, University of Innsbruck, 2010 - 2014.

Visiting professor Xi'an Jiaotong University, Xi'an, China, 2011.

Visiting researcher, RISE Viktoria, Göteborg, Sweden, 2011-.

Association for Information Systems' VISION award for contributions to ISWorld, 2009.

Fellow of the Royal Society of Arts, June 2007.

Fellow of the Association of Information Systems, December 2006.

Honored by the PhD Project Information Systems Doctoral Student Association, August 2006.

Terry College Research Award May 2006

Visiting professor, University of Sydney, Australia May 2005.

H. L. Hooker Distinguished Visiting Professor, McMaster University, Hamilton, Canada, April 2005.

Visiting professor Fudan University, Shanghai, China, 2004.

Visiting professor, University of Agder, Kristiansand, Norway, 1998-2011.

Professor Carlos LLOYD Braga Chair, University of Minho, Portugal, May 2003.

Alpha Kappa Psi, Alpha Epsilon Chapter Blue Sapphire MIS teaching award, April 2003.

Selected by MBA students as one of the top five MBA teachers, 1996-97, 1997-98, 1998-99, 2002-3.

Cecil and Ida Green Honors Professor, Texas Christian University, October 2001.

Best Academic Competitive Paper Prize Academy of Marketing Conference (UK) 1998.

Vielberth Stiftung Fellow, University of Regensburg, Germany 1997, 2000, and 2002.

University of Georgia honored for instructional contribution, 1989-90, 1990-91, 1994-1995, 1996-97, and 2001-02.

Best paper *Australian Computer Journal* 1989.

Fulbright Award, 1984-1987.

University of Minnesota School of Management Fellowship, 1986-1987.

University of Minnesota School of Management Grant, 1984-1985.

Commonwealth Government Post-graduate Course Award, 1973.

Commonwealth Government University Scholarship, 1966-1969.

General Exhibition, University Matriculation Exam, 1965.

Employment History

2014-	University of Georgia	Regents Professor and J. Rex Fuqua Distinguished Chair for Internet Strategy
2009-2014	University of Georgia	J. Rex Fuqua Distinguished Chair for Internet Strategy
2006-2009	University of Georgia	Interim Head of the MIS department J. Rex Fuqua Distinguished Chair for Internet Strategy Director of the Center for Information Systems Leadership
2001-2006	University of Georgia	J. Rex Fuqua Distinguished Chair for Internet Strategy Director of the Center for Information Systems Leadership
2000	University of Georgia	Professor of MIS Director of the Center for Information Systems Leadership
1999	University of Georgia	Professor of MIS
1998-99	University of Georgia	Professor of Management
1993-1998	University of Georgia	Associate Professor of Management
1989-1993	University of Georgia	Assistant Professor of Management
1987-1989	Edith Cowan University	Principal Lecturer and Head of Information Systems
1979-1984	Edith Cowan University	Senior Lecturer and Head of Information Systems
1976-1978	Curtin University of Technology	Senior Tutor
1974-1975	Simpson Consulting Services	Consultant Programmer/analyst
1972	Nylex Corporation	Programmer/analyst
1970-1971	Telecom Australia	Computer Programmer

Research Interests

Energy Informatics

Ecological sustainability

Maritime Informatics

Professional Associations

Association for Information Systems, Association for Computer Machinery

Publications

Books

1. Watson, R.T., Berthon, P., Pitt, L.F., & Zinkhan, G.M. (2015). *Comercio Electrónico: La Perspectiva Estratégica*. Athens, GA: Global Text Project

2. Watson, R. T. (2013). *Data management: databases and organizations* (6th ed.). Athens, GA: eGreen Press.
3. Watson, R. T., & Boudreau, M.-C. (2011). *Energy Informatics*. Athens, GA: Green ePress.
4. Watson, R. T. (2006). *Data management: databases and organizations*. New York, NY: John Wiley.
5. Watson, R. T., & others (2004). *XML: Managing data exchange*: Wikibooks.
6. Watson, R. T. (2004). *Data management: banco de dados e organizações*. Rio de Janeiro, Brazil: LTC Editora.
7. Watson, R. T. (2004). *Data management: databases and organizations*. New York, NY: John Wiley.
8. Watson, R. T. (2002). *Data management: databases and organizations*. New York, NY: John Wiley.
9. Watson, R. T., Ariyachandra, T., Gao, J., & Chang, L. (2001). *Advanced electronic commerce*. Hong Kong, China: The Open University of Hong Kong.
10. Watson, R. T., Berthon, P., Pitt, L. F., & Zinkhan, G. M. (2000). *E-commerce & impresa*. Milano, Italy: McGraw Hill.
11. Watson, R. T., Berthon, P., Pitt, L. F., & Zinkhan, G. M. (2000). *Electronic commerce: the strategic perspective*. Fort Worth, TX: Dryden.
12. Watson, R. T. (1999). *Data management: databases and organizations*. New York: John Wiley.
13. Watson, R. T., & Watson, C. (1998). *A business research primer*. Orlando, FL: Hartcourt Brace.
14. McKeown, P. G., Watson, R. T., & Lehner, F. (1997). *World Wide Web und Internet—Eine einfach verständliche Einführung für Unternehmen*.
15. McKeown, P. G., & Watson, R. T. (1997). *Metamorphosis: a guide to the World Wide Web & electronic commerce*. New York, NY: Wiley.
16. Watson, R. T., & Bostrom, R. P. (1996). *Proceedings of Telecommuting '96*.
17. Watson, R. T. (1996). *Data management: an organizational perspective*. New York, NY: Wiley.
18. McKeown, P. G., & Watson, R. T. (1996). *Methamorphosis - Guia para Internet e Comercio Eletronico*. São Paulo, Brazil: Senac.
19. McKeown, P. G., & Watson, R. T. (1996). *Metamorphosis: a guide to the World Wide Web & electronic commerce*. New York, NY: Wiley.
20. Bostrom, R. P., Watson, R. T., & Kinney, S. T. (1992). *Computer augmented teamwork: a guided tour*. New York, NY: Van Nostrand Reinhold.

Articles

1. Wu, J., & Watson, R.T. (2017). Guest Editorial: Special Issue on Green Communications, Computing, and Systems. *IEEE Systems Journal*, 11(2), 546-550.
2. Seidel, S., Bharati, P., Fridgen, G., Watson, R.T., Albizri, A., Boudreau, M.-C.M., . . . Watts, S. (2017). The Sustainability Imperative in Information Systems Research. *Communications of AIS*, 40(1). <http://aisel.aisnet.org/cgi/viewcontent.cgi?article=3982&context=cais>.
3. Lawrence, T.M., Boudreau, M.-C., Helsen, L., Henze, G., Mohammadpour, J., Noonan, D., . . . Watson, R.T. (2016). Ten questions concerning integrating smart buildings into the smart grid. *Building and Environment*, 108, 273-283. Accepted 2016.
4. Piccoli, G., Pigni, F., & Watson, R.T. (2016). Alea iacta est: Now is the time to extract value from digital data streams. *MISQ Executive*, 15(4), i-vii. Special issue editorial.
5. Mills, A. J., Watson, R. T., Pitt, L. F., & Kietzmann, J. (2016). Wearing safe: Physical and informational security in the age of the wearable device. *Business Horizons*. Accepted 2016.
6. Gholami, R., Watson, R.T., Hasan, H., Molla, A., & Bjørn-Anderson, N. (2016). Information Systems solutions for environmental sustainability: how can we do more? *Journal of AIS*, 17(8), 521-536. Special issue editorial.
7. Bassani, G., McCubbrey, D.J., & Watson, R.T. (2016). The Global Text Project: Spanish translation phase. *Journal of the Midwest Association for Information Systems*, 2016(2), 43-69. Accepted 2016.
8. Dawson, G., Watson, R.T., Boudreau, M.-C., & Pitt, L.F. (2016). A knowledge-centric examination of signaling and screening activities in the negotiation of information consulting services. *Journal of AIS*, 17(2), 77-106. Accepted 2015.

9. Pigni, F., Piccoli, G., & Watson, R.T. (2016). Digital Data Streams: Creating value from the real-time flow of big data. *California Management Review*, 58(3), 5-25. Accepted 2015.
10. Smith, H.A., & Watson, R.T. (2015). The jewel in the crown – enterprise architecture at Chubb. *MISQ Executive*, 14(4), 195-209. Accepted 2015.
11. Plangger, K., & Watson, R.T. (2015). Balancing customer privacy, secrets and surveillance: Insights and management. *Business Horizons*, 58(6), 625-633. Accepted 2015.
12. Abraham, C., Junglas, I., & Watson, R.T. (2016). Explaining the unexpected and continued use of an information system with the help of evolved evolutionary mechanisms. *Journal of the Association for Information Science and Technology*, 67(1), 212-231. Accepted 2015.
13. Watson, R. T. (2015). Beyond being systematic in literature reviews in IS. *Journal of Information Technology*, 30(1). Accepted 2015.
14. Watson, R. T. (2014). A personal perspective on a conceptual foundation for Information Systems. *Journal of the Association for Information Systems*, 15(8), 514-535. Accepted 2013.
15. Sakurai, M., Watson, R. T., Abraham, C., & Kokuryo, J. (2014). Sustaining life during the early stages of disaster relief with a Frugal Information System: Learning from the Great East Japan Earthquake. *IEEE Communications Magazine* 52(1), 176-185. Accepted 2014.
16. Mandviwalla, M., & Watson, R. T. (2014). Generating capital from social media. *MISQ Executive*, 13(2), 97-113. Accepted 2014.
17. Temesgen, A., & Watson, R. T. (2014). A Conceptual Framework for Building a Homegrown Public-Private Partnership conceptual framework for building a homegrown. *Ethiopian e-Journal for Research and Innovation Foresight*, 6(1), 12-25.
18. vom Brocke, J., Watson, R. T., Dwyer, C., Elliot, S., & Melville, N. (2013). Green Information Systems: Directives for the IS Discipline. *Communications of AIS*, 33. Accepted 2013.
19. Malhotra, A., Melville, N. P., & Watson, R. T. (2013). Spurring impactful research on Information Systems for environmental sustainability. *MIS Quarterly*, 37(4), 1265-1274. Accepted 2013.
20. Sarkis, J., Koo, C., & Watson, R. T. (2013). Green Information Systems & Technologies--This generation and beyond: Introduction to the Special Issue. *Information Systems Frontiers*, 15(5), 695-704. Accepted 2013.
21. Watson, R. T. (2013). Africa's contributions to Information Systems. *The African Journal of Information Systems*, 5(4), 126-130. Accepted 2013.
22. Smith, H. A. and R. T. Watson (2013). Restructuring Information Systems following the divestiture of Carestream Health. *MISQ Executive* 12(3): 167-177. Accepted 2013.
23. vom Brocke, J., Seidel, S., Loos, P., & Watson, R. T. (2013). Green IS – Information Systems for Environmental Sustainability. *Business & Information Systems Engineering*, 4(1), 47-47. Accepted 2013.
24. Watson, R. T., Kunene, K. N., & Islam, M. S. (2013). Frugal IS. *Information Technology for Development*, 19(1), 1-12. doi: 10.1080/02681102.2012.714349 Accepted 2013.
25. Abraham, C., Boudreau, M.-C., Junglas, I., & Watson, R. T. (2013). Enriching our theoretical repertoire: the role of evolutionary psychology in technology acceptance. *European Journal of Information Systems*, 22, 56-75.
26. Lawrence, T., Watson, R. T., Boudreau, M.-C., Johnsen, K., Perry, J., & Ding, L. (2012). A New Paradigm for the Design and Management of Building Systems. *Energy & Buildings*, 51(Aug), 56-63.
27. Smith, H. A., Watson, R. T., & Sullivan, P. (2012). Delivering Effective Enterprise Architecture at Chubb Insurance: A Case Study. *MISQ Executive*.
28. Watson, R. T., Corbett, J., Boudreau, M.-C., & Webster, J. (2012). An information strategy for environmental sustainability. *Communications of the ACM*, 55(7), 28-20.
29. Claggett, J. L., Watson, R. T., & Boudreau, M.-C. (2011). Greenway Medical Technologies: The Pace-Setting David of Electronic Health Records. *Communications of AIS*, 29(1).
30. Pitt, L. F., & Watson, R. T. (2011). The case for cases: writing and teaching cases for the emerging economies. *Information Technology for Development*, 17(4), 319-326.
31. Negash, S., Anteneh, S., & Watson, R. T. (2011). A PhD in information systems for emerging economies: the Addis Ababa University model. *Information Technology for Development*, (September 2011), 1-7. doi:10.1080/02681102.2011.604081

32. Dawson, G., & Watson, R. T. (2011). Uncovering and testing archetypes of effective public sector CIOs. *Transactions on Management Information Systems*, 2(1).
33. Liu, Q., Karahanna, E., & Watson, R. T. (2011). Unveiling user-generated content: designing websites to best present customer reviews. *Business Horizons*, 54, 231-240.
34. Watson, R. T., Boudreau, M.-C., Chen, A. J., & Sepúlveda, H. H. (2011). Green projects: An information drives analysis of four cases. *The Journal of Strategic Information Systems*, 20, 55-62.
35. Dawson, G. S., Watson, R. T., & Boudreau, M.-C. (2011). Information asymmetry in information systems consulting: toward a theory of relationship constraints. *Journal of Management Information Systems*, 27(3), 145-180.
36. Chen, A. J. W., Watson, R. T., Boudreau, M.-C., & Karahanna, E. (2010). An Institutional Perspective on the Adoption of Green IS & IT. *Australian Journal of Information Systems*, 17(1). 23-45
37. Assar, S., El Amrani, R., & Watson, R. T. (2010). ICT and education: A critical role in human and social development. *Information Technology for Development*, 16(3), 151-158.
38. Koch, H., Van Slyke, C., Watson, R. T., Wells, J., & Wilson, R. L. (2010). Best practices for increasing IS enrollment: A program perspective. *Communications of AIS*, 26, 477-492.
39. Watson, R. T., Boudreau, M.-C., & Chen, A. J. W. (2010). Information Systems and environmentally sustainable development: Energy Informatics and new directions for the IS community. *MIS Quarterly*, 34(1), 23-38.
40. Watson, R. T., Boudreau, J. W., & Li, S. (2010). Telematics at UPS: Energy Informatics in action. *MISQ Executive*, 9(1), 203-213.
41. Brohman, M. K., Piccoli, G., Martin, P., Zulkernine, F., Parasuraman, A., & Watson, R. T. (2009). A design theory approach to building strategic network-based customer service systems. *Decision Sciences*, 40(3), 403-430.
42. Polites, G. L., & Watson, R. T. (2009). Using social network analysis to analyze relationships among IS journals. *Journal of AIS*, 10(8).
43. Watson, R. T., & McCubbrey, D. J. (2009). The Global Text Project. *The African Journal of Information Systems*, 1(2), 30-36.
44. Pitt, L. F., Watson, R. T., Berthon, P. R., Piccoli, G., & Engstrom, A. (2009). E-Commerce, Web 2.0 and entrepreneurship: opportunities in the U-Space. *International Review of Entrepreneurship*, 7(1), 5-20.
45. Piccoli, G., Brohman, M. K., Watson, R. T., & Parasuraman, A. (2009). Process completeness: Strategies for aligning service systems with customers' service needs. *Business Horizons*, 52(July-August), 367-376.
46. DeSanctis, G., Poole, M.S., Ziguers, I., DeSharnais, G., D'Onofrio, M., Gallupe, B., . . . Shannon, D. (2008). The Minnesota GDSS Research Project: Group support systems, group processes, and outcomes. *Journal of AIS*, 9(10), 551-608.
47. Watson, R. T., Boudreau, M.-C., York, P., Greiner, M., & Wynn, D. (2008). The business of open source. *Communications of the ACM*, 51(4), 41-46.
48. Watson, R. T., Boudreau, M.-C., Greiner, M., Wynn, D., & York, P. (2008). Opening the classroom. *The Journal of Information Systems Education*, 19(1), 75-85.
49. Suleiman, J., & Watson, R. T. (2008). Social loafing in technology-supported team. *Computer Supported Cooperative Work*, 17(4), 291-309.
50. Polites, G. L., & Watson, R. T. (2008). The centrality and prestige of CACM: a social network analysis of IS Journals. *Communications of the ACM*, 51(1), 95-100.
51. Piccoli, G., & Watson, R. T. (2008). Profit from customer data by identifying strategic opportunities and adopting the "born digital" approach. *MISQ Executive*, 7(3), 113-122.
52. Negash, S., Watson, R. T., & Straub, D. (2008). An African PhD program in Information Systems: the case of Addis Ababa University, Ethiopia. *The African Journal of Information Systems*, 1(1), 67-76.
53. Meyers, A. D., McCubbrey, D. J., & Watson, R. T. (2008). Open content textbooks: Educating the next generation of bioentrepreneurs in developing economies. *Journal of Commercial Biotechnology*, 14(4), 277-281.
54. Loiacono, E. T., Taylor, N. J., & Watson, R. T. (2008). Alternative scenarios to the "banner" years: A test of alternative formats to Web banner ads. *Communications of the ACM*, 51(2), 53-58.

55. Kock, N., Hantula, D. A., Hayne, S. C., Saad, G., Todd, P. M., & Watson, R. T. (2008). Introduction to Darwinian Perspectives on Electronic Communication. *IEEE Transactions on Professional Communication*, 51(2), 133-146.
56. Junglas, I. A., & Watson, R. T. (2008). Location-based services. *Communications of the ACM*, 51(3), 65-69.
57. Chen, A. J. W., Boudreau, M.-C., & Watson, R. T. (2008). Information systems and ecological sustainability. *Journal of Systems and Information Technology*, 10(3), 186-201.
58. Boudreau, M.-C., Watson, R. T., & Chen, A. (2008). From green IT to green IS. *Cutter Benchmark Review*, 8(5), 11.
59. Berthon, P., Pitt, L. F., & Watson, R. T. (2008). From genesis to revelations: the technology diaspora. *Communications of the ACM*, 51(12), 151-154.
60. Abraham, D. C., Watson, R. T., & Boudreau, M.-C. (2008). Ubiquitous access: On the frontlines of patient care and safety. *Communications of the ACM*, 51(6), 95-99.
61. Berthon, P., Pitt, L. F., & Watson, R. T. (2008). IS executives: organizational focus, customer creativity, and supplier relationships. *Cutter Benchmark Review*, 8(8), 5-13.
62. Zinkhan, G. M., DeLorme, D. E., Peters, C. O., & Watson, R. T. (2007). Information sources and government research: Ethical conflicts and solutions. *Public Integrity*, 9(4), 341-354.
63. Watson, R. T., & Straub, D. W. (2007). Brave new horizons for IS research in net-enhanced organizations. *The Data Base for Advances in Information Systems*, 8(3), 8-19.
64. Watson, R. T., & Karahanna, E. (2007). The timing of IS leadership. *Cutter Benchmark Review*, 7(4), 5-12.
65. Watson, R. T., & Huang, W. (2007). 创新的机遇 (Innovation opportunities). *China Journal of Information Systems*, 1(1), 110-118.
66. Pitt, L. F., & Watson, R. T. (2007). An ecosystem perspective on privacy. *Journal of Consumer Affairs*, 41(2), 365-375.
67. Pitt, L. F., Berthon, P., Watson, R. T., Wynn, D., & Strasheim, A. (2007). Open to all: a postmodern perspective on product development and brands in an open-source environment. *International Journal of Technology Marketing*, 2(4), 316-330.
68. Loiacono, E., Watson, R., & Goodhue, D. (2007). WebQual: An instrument for consumer evaluation of web sites. *International Journal of Electronic Commerce*, 11(3), 51-87.
69. Granger, M. J., Dick, G., Luftman, J., Van Slyke, C., & Watson, R. T. (2007). Information systems enrollments: Can they be increased? *Communications of the Association for Information Systems*, 20, 649-659.
70. Dunbar, S., Watson, R. T., & Boudreau, M.-C. (2007). Greenway Medical Technologies: challenging the goliaths in electronic medical records. *Communications of the AIS*, 19, 14-32.
71. Desouza, K. C., Ein-Dor, P., McCubbrey, D. J., Galliers, R. D., Myers, M. D., & Watson, R. T. (2007). Social activism in information systems research: making the world a better place. *Communications of the AIS*, 19, 261-277.
72. Dawson, G. S., & Watson, R. T. (2007). Involved or committed? Similarities and differences in advising and mentoring in the academic and business world. *Communications of AIS*, 20(2), 3-10.
73. Chakrabarti, R., Pitt, L. F., Berthon, P., & Watson, R. T. (2007). Quality management in business relationships: the role of brands in an open source environment. *Total Quality Management & Business Excellence*.
74. Avital, M., Lyytinen, K., King, J. L., Gordon, M. D., Granger-Happ, E., Mason, R. O., et al. (2007). Leveraging information technology to support agents of world benefit. *Communications of AIS*, 19, 567-588.
75. Watson, R. T. (2006). The essential skills of data modeling. *Journal of Information Systems Education*, 17(1), 39-41.
76. Pitt, L. F., Watson, R. T., Berthon, P., Wynn, D., & Zinkhan, G. M. (2006). The penguin's window: corporate brands from an open-source perspective. *Journal of the Academy of Marketing Science*, 34(2), 115-127.
77. Karahanna, E., & Watson, R. T. (2006). Information systems leadership. *IEEE Transactions on Engineering Management*, 53(2), 171-176.

78. Junglas, I. A., & Watson, R. T. (2006). The U-constructs: Four information drives. *Communications of AIS, 17*, 569-592.
79. Gray, P., Lyytinen, K. J., Saunders, C. S., Watson, R. T., Willcocks, L. P., & Zwass, V. (2006). How shall we manage our journals in the future? A discussion of Richard T. Watson's proposals at ICIS 2004. *Communications of AIS, 18*, 275-295.
80. Geissler, G. L., Zinkhan, G. M., & Watson, R. T. (2006). The influence of home page complexity on consumer attention, attitudes, and purchase intent. *Journal of Advertising, 35*(2), 69-80.
81. Desouza, K. C., El Sawy, O. A., Galliers, R. D., Loebbecke, C., & Watson, R. T. (2006). Beyond rigor and relevance towards responsibility and reverberation: information systems research that really matters. *Communications of AIS, 17*, 341-353.
82. Chatterjee, D., Segars, A. H., & Watson, R. T. (2006). Realizing the promise of e-business: developing and leveraging electronic partnering options. *California Management Review, 48*(4), 60-83.
83. Bray, D., Chidambaram, L., Epstein, M., Hill, T. R., Thomas, D. M., Venkatsubramanian, S., et al. (2006). AMCIS 2006 panel report: the Web as a digital reflection of reality. *Communications of AIS, 18*, 578-592.
84. Boudreau, M.-C., & Watson, R. T. (2006). Internet advertising strategy alignment. *Internet Research: Electronic Networking Applications and Policy, 16*(1), 23-37.
85. Bennett, C., & Watson, R. T. (2006). Renewable student projects: a learning strategy. *Communications of AIS, 17*, 288-298.
86. Watson, R. T., Wynn, D., & Boudreau, M.-C. (2005). JBoss: The evolution of professional open source software. *MIS Quarterly Executive, 4*(3), 329-341.
87. Watson, R. T., & Saunders, C. (2005). Managing insight velocity: The design of meetings. *Business Horizons, 48*(4), 285-295.
88. Watson, R. T., Piccoli, G., Brohman, M. K., & Parasuraman, A. (2005). Customer-managed interactions: a new paradigm for firm-customer relationships. *MIS Quarterly Executive, 4*(2), 319-327.
89. Watson, R. T., Boudreau, M.-C., Greiner, M., Wynn, D., York, P., & Gul, R. (2005). Governance and global communities. *Journal of International Management, 11*(2), 125-142.
90. Watson, R. T., & Boudreau, M.-C. (2005). The business of open source: a strategic perspective. *Cutter Benchmark Review, 5*(11), 5-11.
91. Pitt, L. F., Watson, R. T., & Shapiro, D. (2005). www.betfair.com: world-wide wagering. *Communications of the AIS, 15*(8).
92. Davies, M., Pitt, L. F., Shapiro, D., & Watson, R. T. (2005). BetFair.com: five technology forces revolutionize worldwide wagering. *European Management Journal, 23*(5), 533-541.
93. Chatterjee, D., & Watson, R. T. (2005). Infosys Technologies Limited: unleashing CIMBA. *Journal of Cases on Information Technology, 7*(4), 128-143.
94. Watson, R. T., Zinkhan, G. M., & Pitt, L. F. (2004). Object orientation: a tool for enterprise design. *California Management Review, 46*(4), 89-110.
95. Watson, R. T., Pitt, L. F., Berthon, P., & Zinkhan, G. M. (2004). Marketing in the age of the network: from marketplace to U-space. *Business Horizons, 47*(6), 33-40.
96. Watson, R. T., Akselsen, S., Monod, E., & Pitt, L. F. (2004). The Open Tourism Consortium: Laying the foundations for the future of tourism. *European Management Journal, 22*(3), 315-326.
97. Watson, R. T. (2004). I am my own database. *Harvard Business Review, 81*(11), 18-19.
98. Rothstein, C., & Watson, R. T. (2004). NetBank: The conservative Internet entrepreneurs. *Communications of the AIS, 14*(10), 1-24.
99. Piccoli, G., Brohman, M. K., Watson, R. T., & Parasuraman, A. (2004). Net-based customer service systems: evolution and revolution in Web site functionalities. *Decision Sciences, 35*(3), 423-455.
100. Piccoli, G., Anglada, L., & Watson, R. T. (2004). Using information technology to improve customer service: evaluating the impact of strategic opportunities. *Journal of Quality Assurance in Hospitality and Tourism, 5*(1), 3-26.
101. Junglas, I. A., & Watson, R. T. (2004). National culture and electronic commerce: a comparative study of U.S. and German Web sites. *e-Service Journal, 3*(2), 3-34.
102. Watson, R. T., & Monod, E. (2003). AIS Council white paper: tools and techniques for AIS strategic planning. *Communications of AIS, 12*(7), 119-126.

103. Watson, R. T., & Brohman, M. K. (2003). The IS leadership research centre at the University of Georgia. *International Journal of Information Management*, 23(2), 155-162.
104. Van Slyke, C., Bostrom, R. P., Courtney, J. P., McLean, E. R., Snyder, C., & Watson, R. T. (2003). Experts advice to information systems doctoral students. *Communications of AIS*, 12(28), 1-19.
105. Lewis Jr, W., Watson, R. T., & Pickren, A. (2003). An empirical assessment of IT disaster probabilities. *Communications of the ACM*, 46(9), 201-206.
106. Huang, W. W., Wei, K. K., & Watson, R. T. (2003). Overview of the MIS discipline - Background, core course, research mainstreams, and major conferences and journals. *Chinese Journal of Management Science*, 6(6), 85-91.
107. Garfield, M. J., & Watson, R. T. (2003). Four case studies in state-supported telemedicine initiatives. *Telemedicine Journal and e-Health*, 9(2), 193-202.
108. Brohman, M. K., Watson, R. T., Piccoli, G., & Parasuraman, A. (2003). Data completeness: a key to effective net-based customer service systems. *Communications of the ACM*, 46(6), 47-51.
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9. Lind, M., Haraldson, S., Karlsson, M., & Watson, R.T. (2015). Port collaborative decision making – closing the loop in sea traffic management. Paper presented at the 14th International Conference on Computer Applications and Information Technology in the Maritime Industries, Ulrichshusen, Germany.
10. Lind, M., Jensen, J., Haraldson, S., Watson, R.T., Setterberg, P., & Holmberg, P.-E. (2015). Service and communication infrastructure for Sea Traffic Management. Paper presented at the 14th International Conference on Computer Applications and Information Technology in the Maritime Industries, Ulrichshusen, Germany.
11. Siwe, U., Lind, M., Hägg, M., Dalén, A., Brödje, A., Watson, R. T., . . . Holmberg, P.-E. (2015). Sea Traffic Management – Concepts and Components. Paper presented at the 14th International Conference on Computer Applications and Information Technology in the Maritime Industries.
12. Piccoli, G., Rodriguez, J., & Watson, R. T. (2015). Leveraging digital data streams: The development and validation of a business confidence index. Paper presented at the HICSS, Kauai, HI.
13. Lawson, V., Watson, R. T., & Ramaswamy, L. (2015). C-SenZ-IS: A customizable sensor IS model for energy efficient SaaS. Paper presented at the HICSS, Kauai, HI.
14. Lind, M., Brödje, A., Watson, R.T., Haraldson, S., Holmberg, P.-E., & Hägg, M. (2014). Digital Infrastructures for enabling Sea Traffic Management. Paper presented at the The 10th International Symposium Integrated ISIS 2014 "Ship's Information Systems", Hamburg, Germany.
15. Plangger, K., & Watson, R. (2014). The informational foundations of customer surveillance. Paper presented at the Internal Network of Business & Management Journals, Barcelona, Spain.

16. Temesgen, A., Watson, R. T., & Kwon, H. Y. (2013, Dec 12-13). Towards a better understanding of the role of developing economies governments in the implementation of public-private partnerships for improving the delivery of public services: a conceptual framework. Paper presented at the 5th International Conference on Investment Trends in Africa and the Global Economic Recovery,, Addis Ababa, Ethiopia.
17. Dawson, G., Li, Y., Zhang, H., Huang, W. W., & Watson, R. (2013). Assessing the relevancy of national culture in predicting the efficacy of constraints in the information systems consulting domain. Paper presented at the International Conference on Information Systems, Milan, Italy.
18. Sakurai, M., Watson, R. T., Abraham, C., & Jiro, K. (2013). Sustaining life during the early stages of disaster relief with a Frugal Information System: Learning from the Great East Japan Earthquake. Paper presented at the International Telecommunications Union Kaleidoscope, Kyoto, Japan. Best paper award.
19. Lawrence, T., Watson, R. T., Boudreau, M.-C., Johnsen, K., Mohammadpour, J., & Ding, L. (2013). Smart building systems for adaptation to the coming Smart Grid. Paper presented at the CLIMA 2013, Prague.
7. Carlson, R., Swanström, L., Watson, R. T., & Baumgartner, T. (2013). Managing sustainable production through business process-driven information system design. Paper presented at the 6th International Conference on Life Cycle Management Gothenburg, Sweden.
8. Larson, K., & Watson, R. T. (2013). The impact of natural language processing-based textual analysis of social media interactions on decision making. Paper presented at the European Conference on Information Systems, Utrecht, The Netherlands.
9. Watson, R. T., Lawrence, T., Boudreau, M.-C., & Johnsen, K. (2013). Design of a demand response system: Economics and information systems alignment. Paper presented at the European Conference on Information Systems, Utrecht, The Netherlands.
10. Watson, R. T., Lind, M., & Haraldson, S. (2012). The emergence of sustainability as the new dominant logic: Implications for Information Systems. Paper presented at the International Conference on Information Systems, Orlando, FL.
11. Debay, W. L., Teklu, T., & Watson, R. T. (2012). Application of capital flow analysis to identify mechanisms for human capacity building in IS projects in a developing economy. Paper presented at the Fifth annual SIG Globdev Workshop Orlando, FL.
12. Watson, R. T., & Boudreau, M.-C. (2012). Energy Informatics. Paper presented at the World Energy Efficiency Congress, Atlanta, GA.
13. Debay, W., Teklu, T., & Watson, R. T. (2012). Capital flow analysis: Application in analysis of digital ecosystem infrastructure establishment and sustainability in a developing economy. Paper presented at the International ACM Conference on Management of Emergent Digital EcoSystems (MEDES'12), Addis Ababa, Ethiopia.
14. Larson, K., & Watson, R. T. (2011). Tying social media strategy to firm performance: a social media analytics framework. International Conference on Information Systems. Shanghai.
15. Dawson, G. S., Watson, R. T., & Boudreau, M.-C. (2011). An empirical test of the theory of relationship constraints. International Conference on Information Systems. Shanghai.
16. Watson, R. T., Williamson, T., Boudreau, M.-C., Li, S., & Zeng, Z. (2010). Energy Informatics and Business Model Generation. Paper presented at the SIGGreen Workshop.
17. Chen, A. J. W., Watson, R. T., Boudreau, M.-C., & Karahanna, E. (2009). Organizational adoption of Green IS & IT: An institutional perspective. Paper presented at the International Conference on Information Systems, Phoenix.
18. Abraham, D. C., Junglas, I. A., Watson, R. T., & Boudreau, M.-C. (2009). Studying the role of human nature in technology acceptance. Paper presented at the International Conference on Information Systems, Phoenix.
19. Abraham, D. C., Junglas, I. A., Watson, R. T., & Boudreau, M.-C. (2009). An Enriched Understanding of the "Fit" Between People, Task, Environment and Technology in Patient Care. Paper presented at the Americas Conference on Information Systems (SIG-Health Workshop).
20. Watson, R. T., Badr, N., & McCubbrey, D. J. (2007). The Global Text Project: The Arabic imperative. Paper presented at the The Fourth Annual Conference of Learning International Networks Consortium, Dead Sea, Jordan.

21. Piccoli, Gabriele, and Richard T. Watson. 2007. Profiting from customer data. In Mediterranean Conference on Information Systems. Venice.
22. Boudreau, Marie-Claude, Richard T. Watson, A. J. W. Chen, Martina Greiner, and Peter Sclavos. 2007. The benefits of transaction cost economics: the beginning of a new direction. In European Conference on Information Systems.
23. Li, Yan, Chuan-Hoo Tan, Hock-Hai Teo, and Richard T. Watson. 2006. A cross-country study of organizational intention to adopt open source software: a human capital perspective. In Open Source Software Research Development Workshop at the Academy of Management Annual Meeting. Atlanta, GA.
24. ———. 2006. An institutional perspective on open source software adoption: a cross-country investigation. In Sixteenth Annual Workshop on Information Technologies and Systems (WITS). Milwaukee, WI.
25. Dawson, Greg, and Richard T. Watson. 2006. All effective CIOs are strategic, right? Disagreement in defining public sector CIO effectiveness. In Academy of Management. Atlanta.
26. Abraham, Dorothea L., Marie-Claude Boudreau, and Richard T. Watson. 2006. Ubiquitous information systems access and patient care: extending our knowledge of "fit". In Academy of Management. Atlanta.
27. Chatterjee, Debabroto, and Richard T. Watson. 2006. Electronic partnership forms and configurations: a risk based view. Paper read at a conference celebrating the life and scholarship of Gerry DeSanctis, at Duke University, Durham, US.
28. Dawson, Greg, and Richard T. Watson. 2005. What really matters: an empirical study on the relative importance of the CIO and the maturity of the IS organization in producing effective IS performance. Paper read at SAIS, at Savannah, GA.
29. Dawson, Greg, and Richard T. Watson. 2005. A resource-based view of the impact of IS maturity on financial performance. Paper read at SAIS, at Savannah, GA.
30. Pitt, Leyland F., Daniel Shapiro, and Richard T. Watson. 2005. Betfair: transforming the world's wagering. Paper read at The Fourth International Business and Economy Conference, January, at Waikiki, HI. (best case paper)
31. Brohman, M. Kathryn, Gabriele Piccoli, Richard T. Watson, and A. Parasuraman. 2005. NCSS process completeness: construct development and preliminary validation. In Proceedings of the Hawaiian International Conference on Systems Science. Hawaii, HI.
32. Watson, Richard T., Gabriele Piccoli, M. Kathryn Brohman, and A. Parasuraman. 2004. Meet the new CEO of your business: Your customer! get ready for Customer-Managed Interactions. Paper read at Partners: The Teradata User Group, Oct 10-14, at Seattle.
33. Watson, Richard T., Marie-Claude Boudreau, Martina Greiner, Donald Wynn, Paul York, and Rusen Gul. 2004. Governance, leadership, and management in adaptive and inventive digital communities: A research agenda to reduce waste in graduate education. In Proceedings of the 17th Bled eCommerce Conference. Bled, Slovenia.
34. Watson, Richard T., Marie-Claude Boudreau, Martina Greiner, Donald Wynn, Paul York, and Rusen Gul. 2004. Governance and global communities. Paper read at 5th Annual International Business Research Forum, Mar 27, at Temple University, Philadelphia, PA.
35. Junglas, Iris A., and Richard T. Watson. 2003. U-commerce: an experimental investigation of ubiquity and uniqueness. In Proceedings of the International Conference on Information Systems.
36. Junglas, Iris A., and Richard T. Watson. 2003. U-commerce: a conceptual extension of e- and m-commerce. In Proceedings of the International Conference on Information Systems.
37. Piccoli, Gabriele, Richard T. Watson, M. Kathryn Brohman, and A. Parasuraman. 2003. Customer-managed interactions: the role of personal information in relationship management. Paper read at Fifth AIDEA Giovani International Conference on Information, Markets and Firms, July, at Milan, Italy.
38. Watson, Richard T., M. Kathryn Brohman, A. Parasuraman, and Gabriele Piccoli. 2002. Customer service and network completeness. Paper read at 15th Bled Electronic Commerce Conference, Jun 17-19, at Bled, Slovenia.

39. Boudreau, Marie-Claude, and Richard T. Watson. 2002. Alignment between corporate and Web strategy. In Proceedings of the International Conference on e-Business, edited by R. Gan, Y. Chen and W. W. Huang. Beijing: Beijing Institute of Technology Press.
40. Brohman, M. Kathryn, A. Parasuraman, Gabriele Piccoli, and Richard T. Watson. 2001. Network-based customer service systems: a half-time report from the field. Paper read at SIM Workshop, Dec 15, at New Orleans, LA.
41. Watson, Richard T., Leyland F. Pitt, Pierre Berthon, and George M. Zinkhan. 2001. U-commerce: extending the boundaries of marketing. Paper read at MSI-JAMS Conference on Marketing to and Serving Customers through the Internet: Conceptual Frameworks, Practical Insights, and Research Directions, Dec 6-7, at Boca Rotan, FL.
42. Brohman, M. K., A. Parasuraman, R. T. Watson, and G. Piccoli. 2001. Internet-based customer service systems: What are they and when are they successful? Paper read at Academy of Marketing Science, at San Diego, CA.
43. Geissler, Gary L., George M. Zinkhan, and Richard T. Watson. 2000. First impressions: key design considerations for Web home pages to facilitate relationship marketing online. Paper read at Relationship Marketing in the New Millennium: Theory, Methods and Tools.
44. Watson, Richard T. 2000. U-Commerce: The Ultimate. Ubiquity, http://www.acm.org/ubiquity/views/r_watson_1.html.
45. Lewis, W., R. Matyska, and R. T. Watson. 2000. An empirical assessment of IT disaster probabilities. Paper read at Ninth International Conference on Information Systems Development, at Kristiansand, Norway.
46. Watson, Richard T., George M. Zinkhan, and Leyland F. Pitt. 2000. Object orientation: a new perspective on strategy. Paper read at Academic Industry Working Conference on Research Challenges, April 27-29, at Buffalo, NY.
47. Watson, Richard T., George M. Zinkhan, and Leyland F. Pitt. 2000. Object-oriented programming: implications for advertising and entrepreneurship. Paper read at American Marketing Association Winter Educators' Conference, February, at San Antonio, TX.
48. Gottschalk, Petter, Richard T. Watson, and Bo Hjort Christensen. 2000. Global comparisons of key issues in IS management: extending key issues selection procedure and survey approach. Paper read at HICCS, at Hawaii.
49. Walczuch, R. M., and R. T. Watson. 1999. Analyzing group data: including the effect of the group. EuroGDSS.
50. Pitt, L. F., P. R. Berthon, R. T. Watson, and N. Lane. 1998. The World Wide Web as an industrial marketing communication tool – models for the identification and assessment of opportunities. Academy of Marketing Conference (UK). 336 - 342. Awarded the Best Academic Competitive Paper Prize.
51. Gottschalk, Petter, Bo Hjort Christense, and Richard T. Watson. 1998. Key issues in systems management surveys: methodological issues and choices in the Norwegian context. BIT'98, United Kingdom.
52. Gottschalk, Petter, Bo Hjort Christense, and Richard T. Watson. 1998. Key issues in systems management surveys: methodological issues and choices in the Norwegian context. Norsk konferanse for organisasjoners bruk av informasjonsteknologi.
53. Taylor, Nolan J. , Eleanor T. Loiacono, and Richard T. Watson. 1998. Web advertising: alternative scenarios to the banner advertisements. Association of Information Systems.
54. Huang, W., K.K. Wei, R. P. Bostrom, L. H. Lim, and R. T. Watson. 1998. Supporting distributed team-building using GSS: a dialogue theory-based framework. HICSS.
55. Watson, R. T., G. Zinkhan, P. Berthon, and B. Dyer. 1997. Marketing and MIS: another entry on the MIS dance card or the true partner? Panel at the International Conference on Information Systems.
56. Loiacono, E.; Haines, M.; Taylor, N.; Hilmer, K.; Watson, R. T. Data management: a look inside the Webmaster's domain. GRITS. 1997.
57. Huang, W., Wei, K.K., Watson, R.T., Lim, L.H. and Bostrom, R. Transforming a lean CMC medium into a rich one: an empirical investigation in small groups. In: Proceedings of the Seventeenth International Conference on Information Systems. Cleveland, USA. 1996.

58. Watson, R. T.; Alvarez, R. A debate on the social consequences of the World Wide Web. *Academy of Management*; 1996; Cincinnati, OH.
59. Huang, W.; Tan, B. C. Y.; Watson, R. T.; Wei, K. K.; Xi, Y. M. Group support systems for modern decision making in China: an advanced and effective technology. In: *International conference on management science and the economic development of China*; Hong Kong. ; 1996: 948-956.
60. Haley, B. J.; Carte, T. A.; Watson, R. T. Commerce of the Web: how is it growing? In: *Proceedings of the Second AIS conference*. ; 1996.
61. Celikok, M.; Watson, R. T. The Internet and global competitiveness: the case for Turkey. *International Conference on Technology Management: University/Industry/Government Collaboration*; Istanbul, Turkey. 1996.
62. Berthon, P. R.; Leyland, L. F.; Watson, R. T. Re-surfing the web: research perspectives on marketing communication and buyer behavior on the W3. *Academy of Marketing Science*; May 29-June 1, 1996; Phoenix, AZ.
63. Morgado, E. M.; Reinhard, N.; Watson, R. T. A new approach to the analysis of key issues in information technology management. In: *Proceedings of the Sixteenth International Conference on Information Systems*. Amsterdam, The Netherlands. 1995.
64. Morgado, E. M.; Watson, R. T. Qualidade dos servicos na area de informatica: um modelo de avaliacao. *Latin-American Conference of Business Schools*.; 1995.
65. Pitt, L. F.; Watson, R. T.; Nel, D. Internal Marketing of Services: A Longitudinal Case of Service Quality. In: *Jobber, D. L., ed. Making Marketing Work: Proceedings of the Marketing Educator's Group Conference*; ; University of Bradford, UK. 1995; 2: 646-654.
66. Bamber, E. M.; Hill, M. C.; Watson, R. T. Group support system can improve your meetings. *CPA Journal*. March, 1995; LXV(3): 32-37.
67. Bamber, E. M.; Hill, M. C.; Watson, R. T. Audit group decision making: individual input and the effect of group support software. *South East Decision Sciences Conference*; Charlotte. 1995.
68. Pitt, L. F.; Watson, R. T. Longitudinal measurement of service quality in information systems: a case study. *Proceedings of the Fifteenth International Conference on Information Systems*., 1994.
69. Watson, R. T.; Dowling, M. J.; Palmer, T. The effect of a group support system on the case method of teaching. *Academy of Management Conference*. 1994.
70. Watson, R. T.; Kokuryo, J.; Manabe, R.; Takagi; Nakajima, M.; Uchiki, T.; Sato, O.; Matsudaira, K.; Mori. Information systems in Japan: education, research, and practice. *International conference on information systems*. ; 1993.
71. Tan, B. C. Y.; Wei, K. K.; Watson, R. T. Kwok-Kee Wei. Dampening status influence using a group support system: an empirical study. In: *Proceedings of the Fourteenth International Conference on Information Systems*. ; 1993.
72. Bamber, E. M.; Watson, R. T.; Hill, M. C. Effects of group support systems on the audit group decision making. *Athens, GA: Terry College of Business*; 1993.
73. Watson, R. T.; Pitt, L. F.; Cunningham, C.; Nel, D. User satisfaction and service quality of the IS department: closing the gaps. *The First European Conference on Information Systems*; 29-30th March; Henley-on-Thames, United Kingdom. 1993. pp 341-351.
74. Tan, B. C. Y.; Watson, R. T.; Wei, K. K.; Raman, K. S.; Kerola, P. K. National culture and group support systems: examining the situation when some people are more equal than others. *Proceedings of the Hawaii International Conference on Systems Science* .1993.
75. Kinney, S. T.; Watson, R. T. Dyadic communication: the effect of medium and task equivocality on task-related and interactional outcomes. *Proceedings of the Thirteenth International Conference on Information Systems*. 1992.
76. Watson, R. T. Using Group Support Systems for strategic planning. *ORSA/TIMS*; Nov 1 - 4; San Francisco, CA. ; 1992.
77. Clapper, D. L.; McLean, E.; Watson, R. T. An experimental investigation of the effect of a group decision support system on normative influence in small groups. *Proceedings of the Twelfth International Conference in Information Systems*. 1991.
78. Clapper, D. L.; Watson, R. T. An examination of the conceptual foundations of Group Decision Support Systems. *21st Annual Meeting of the Decision Sciences Institute*; Nov 19-21; San Diego, CA; 1990.

79. Watson, R. T. Managerial work and electronic meeting systems. TIMS/ORSA; 7-9, May; Las Vegas; 1990.
80. Watson, R. T. A design for an infrastructure to support organizational decision-making. In: Proceedings of the Hawaii International Conference on Systems Science; 2-5 Jan; Kona, Hawaii; 1990. 111-119.
81. Ho, T. H.; Raman, K. S.; Watson, R. T. Group decision support systems: the cultural factor. In: Proceedings of the Tenth International Conference on Information Systems; 4-6 Dec; Boston, MA; 1989: 119-129.
82. Watson, R. T.; Pitt, L. F. Remarrying marketing and logistics with information technology. Industrial and Data Management Systems; 1989; (1): 4-12.
83. Watson, R. T.; Brancheau, J. C. Key issues in information systems management: how does Singapore compare? SIM Network (Newsletter of the Singapore chapter of the Society for Information Management); 1989; 1(1): 1-2.
84. Watson, R. T.; Pitt, L. F. Marketing researchers, IST and competitive advantage — digging a well before you get thirsty. In: South African Marketing Research Association 11th Convention; 12-15 Nov; Mmabatho, Bophuthatswana; 1989.
85. DeSanctis, G.; Sambamurthy, V.; Watson, R. T. Building a software environment for GDSS research. In: DSS-88 Transactions; 6-9 Jun; Boston. 1988.
86. Raman, K. S.; Ho, T. H.; Watson, R. T. Group Decision Support Systems (GDSS): application in Pacific Rim countries. In: Computerisation for Development - The Research Challenge; 16-18 Aug; Kuala Lumpur, Malaysia; 1988.
87. Watson, R.T. Group decision support systems: improving group decision making with information technology. Information Technology Management for Productivity and Competitive Advantage: An IFIP TC-8 Open Conference; 7-8 Mar; Singapore; 1988: 2.56-2.71.
88. Watson, R. T.; DeSanctis, G.; Poole, M. S. Using a GDSS to facilitate group consensus: some intended and unintended consequences. In: Proceedings of the Eighth International Conference in Information Systems; 6-9 Dec 1987; Pittsburgh; 1987: 399-402.
89. Watson, R. T.; DeSanctis, G.; Poole, M. S. Using a GDSS to facilitate group consensus: some intended and unintended consequences. Proceedings of the International Communication Conference; 1988; New Orleans.
90. Watson, R.T. Microcomputers in tertiary education: problems and solution. International Microcomputer Conference. Perth. 1984.
91. Watson, R.T. Application development with DMS/CICS/VS. Australasian SHARE/GUIDE 9. Melbourne. 1983.
92. Watson, R.T. A course for the 80s - information management. CAE Computer Conference. Bendigo. 1979.
93. Watson, R.T. Key factors in selecting an inventory package. Australian Mining Industry Council Supply Conference. Perth. 1978.
94. Watson, R.T. Scientific inventory management. Western Motion Seminar. Perth. 1978.

Dissertations supervised

1. Karim Jetha 2017
2. Temesgen Abera (Addis Ababa University) 2016
3. Workshet Debay (Addis Ababa University) 2015
4. Keri Larson 2011
5. Greg Dawson 2008
6. Donald Wynn 2007
7. Dorothea Abraham 2004
8. Iris Junglas 2003
9. Nolan Taylor 2001
10. Eleanor Loiacono 2000

11. Monica Garfield 1999
12. James Suleiman 1998
13. Wayne Huang (National University of Singapore co-supervisor) 1997
14. Maggie O'Hara 1996
15. Bernard Tan (National University of Singapore co-supervisor) 1995
16. Rita Walczuch 1994
17. Susan Kinney 1992
18. Daniel Clapper (Georgia State University co-supervisor) 1991
19. Pat Doran 1991

Grants

President's Seed Grant Competition. \$140,000, 2017

The Institute of Museum and Library Services. \$50,000, 2017

Southern Company. \$99,000, 2016

Southern Company. \$99,000, 2013

Southern Company. \$98,000, 2012

Jacobs Foundation, Global Text Project. \$50,000, 2009.

Advanced Practices Council, Society for Information Management, Co-investigator. \$20,000, 2008-9.

Jacobs Foundation, Global Text Project. \$150,000, 2007.

Advanced Practices Council, Society for Information Management, Co-investigator. \$20,000, 2006.

Advanced Practices Council, Society for Information Management, Co-investigator. \$20,000, 2005.

Advanced Practices Council, Society for Information Management, Co-investigator. \$5,000, 2004.

IBM Endowment for the Business of Government. Co-investigator. \$15,000. 2003.

NCR Teradata and Marketing Science Institute. Network Customer Service Systems. Co-investigator. \$32,500. 2001.

KMPG Peat Marwick Foundation. Group support systems and audit judgment in the audit team: a study of the potential use of group support systems and a test of their decision effects. (Co-investigators were Bamber, E. M. and Callahan Hill, M.) \$28,400. 1992.

3M Meeting Management Institute. A study of the use of the use of key-pad based decision support technology. Principal investigator. \$27,400. 1990.

Apple Computer, Inc. Development and testing of a Macintosh based group decision support system. Joint research program with the National University of Singapore, University of Illinois, and University of Minnesota. Equipment grant of \$34,895 to the University of Georgia. 1990.

Invited presentations

1. Lighthouse (Swedish maritime competence center) conference, Gothenburg, Sweden, December 2016
2. Syracuse University, Syracuse, December 2016
3. Louisiana State University, Baton Rouge, November 2016
4. IS Academic Leadership Conference, Atlanta, October 2016
5. University of Liechtenstein, Vaduz, Liechtenstein, October 2016
6. University of Innsbruck, Innsbruck, Austria, October 2016
7. University of Pavia, keynote address to launch Masters in International Business & Entrepreneurship, October 2016.
8. Keio University, Tokyo, Japan, July 2106
9. JASMIN, Tokyo, Japan, July 2016
10. ESSEC Singapore Campus, Singapore, July 2016
11. Xi'an Jiaotong University. China, June 2016
12. SIGGreen, ICIS, Fort Worth, December 2015

13. Xi'an Jiaotong University, China, July 2015
14. Erasmus Energy Forum, keynote, Rotterdam, Netherlands, June 2015
15. Grenoble Business School, Grenoble, France, June 2015
16. University of Aarhus, Aarhus, Denmark, May 2015
17. Center for Enterprise Systems, Agder University, Kristiansand, Norway May 2015
18. MIS Department, Agder University, Kristiansand, Norway May 2015
19. Viktoria Swedish ICT, Gothenburg, Sweden, May 2015
20. Louisiana State University, Baton Rouge, May 2015
21. Iowa State University, Ames, IA, April, 2015
22. Viktoria Swedish ICT, Gothenburg, Sweden, March, 2015
23. Copenhagen Business School, Copenhagen, Denmark, March, 2015
24. Temple University, Philadelphia, PA February 2015
25. Keio University, Tokyo, Japan, January 2015
26. JASMIN, Tokyo, Japan, January 2015
27. KPMG IS PhD program, Savannah, GA August 2014
28. Association for Federal Information Resource Management, Washington DC, July 2014
29. MIT Chief Data Officer and Information Quality Symposium, Keynote address, Cambridge, MA, July 2014
30. University of Augsburg, Germany, May 2104
31. University of Passau, Germany, May 2014
32. Swarovski, Wattens, Austria, May 2014
33. University of Pavia, Italy, May 2014
34. University of Cagliari, Italy, May 2014
35. King's College London, London, UK, March 2014
36. Viktoria Swedish ICT, Göteborg, Sweden, March 2014
37. Clients of Donovan Leadership, Melbourne, Australia, December 2013
38. Australasian Conference on Information Systems, Keynote Address, Melbourne, Australia, December 2013
39. Australasian Conference on Information Systems, Doctoral Consortium, Melbourne, Australia, December 2013
40. CTS clients, Franklin, TN, November 2013
41. CTS clients, Atlanta, GA, November 2013
42. CTS, Birmingham, AL, September 2013
43. Alabama SIM Chapter, Birmingham, AL, September 2013
44. University of Alabama at Birmingham, AL, September 2013
45. University of Southern Queensland, July 2013
46. University of Southern Queensland, July 2013
47. Erasmus Rotterdam University, The Netherlands, June 2013
48. University of Pavia, Pavia, Italy, May 2013
49. Mawhiba Foundation, Riyadh, Saudi Arabia, May 2013
50. Viktoria Swedish ICT Forum, Göteborg, Sweden, December 2012
51. ESC Grenoble, France, September 2012
52. University of Passau, Germany, May 2012
53. Mawhiba Foundation, Riyadh, Saudi Arabia, May 2012
54. Hebei University of Technology, Tianjin, China, December 2011
55. Xi'an Jiaotong University, Xi'an, China, December 2011
56. Simon Fraser University, Vancouver, Canada, November 2011
57. Australian Computer Society, Sydney, Australia, July 2011
58. University of Innsbruck, Innsbruck, Austria, June 2011
59. University of Agder, Kristiansand, Norway, May 2011
60. Viktoria Institute, Göteborg, Sweden, May 2011
61. Federal Home Loan Bank of Atlanta, April, 2011
62. Central Florida SIM Chapter, Tampa, FL, January 2011
63. South Florida University, Tampa, FL, January 2011

64. 1st International Workshop on BPM and Sustainability, Hoboken, NJ, September, 2010 (keynote)
65. Strategic Technology Management Institute, National University of Singapore, Singapore, July 2010 (keynote)
66. Association for IT professionals, Fukuoka, Japan, July 2010
67. University of Innsbruck, Austria, June 2010
68. University of Agder, Kristiansand, Norway, May 2010
69. University of Passua, Passau, Germany, May 2010
70. Atlanta CIO Forum, Atlanta, May 2010
71. Long Term Ecological Research Network workshop, Harvard Forest, April 2010
72. Addis Ababa University, Addis Ababa, Ethiopia, February 2010
73. Foreign Language Teaching Assistant Conference, December 10, 2009
74. Universidad de Concepción, Concepción, Chile, November 26, 2009
75. Universidad Andina Símón Bolívar, La Paz, Bolivia, November 24, 2009
76. Universidad Católica Boliviana San Pablo, La Paz, Bolivia, November 24, 2009
77. Universidad Católica Boliviana San Pablo, La Paz, Bolivia, November 23, 2009
78. Universidad Privada del Valle, La Paz, Bolivia, November 21, 2009
79. Universidad La Salle, La Paz, Bolivia, November 20, 2009
80. SIMPosium, Seattle, November 2009 (winning case presentation)
81. Detroit Chapter of the of the Society for Information Management, Detroit, August 2009
82. University of Passua, Germany, June, 2009
83. University of Innsbruck, Austria, June, 2009
84. University of Liechtenstein, Liechtenstein, June, 2009
85. Dalian University of Technology, Dalian, China, May 2009
86. Neusoft Institute for Information, Dalian, China, May 2009
87. Advanced Practices Council of the Society for Information Management, Chicago, May 2009
88. Addis Ababa University, Addis Ababa, Ethiopia, April 2009
89. King Fahd University of Petroleum & Minerals, Dharan, Saudi Arabia, April 2009
90. Aramco, Dharan, Saudi Arabia, April 2009
91. American Academy of Advertising Annual Conference, Cincinnati, March 2009 (keynote speaker)
92. Pragma, Kristiansand, Norway, March 2009
93. University of Agder, Kristiansand, Norway, March 2009
94. Houston Chapter of the of the Society for Information Management, Houston, February 2009
95. University of Houston, February 2009
96. International Business Week, University of North Florida, Jacksonville, February 2009 (keynote speaker)
97. Arab Conference on Information Technology, Tunisia, December 2008 (keynote speaker)
98. Workshop on Information Systems research and education in developing countries, Paris, December 2008 (keynote speaker)
99. AACSB/EFMD Global Collaboration Conference, Barcelona, Spain, November 2008 (plenary speaker)
100. Advanced Practices Council of the Society for Information Management, October 2008
101. University of Western Australia, Australia, August 2008
102. Universiti Teknologi Petronas, Malaysia, August 2008
103. University of Innsbruck, Austria, June 2008
104. European Foundation for Management Development Conference, Oslo, Norway, June 2008
105. University of Agder, Kristiansand, Norway, June 2008
106. University of Lausanne, Switzerland, May 2008
107. University of Passau, Germany, May 2008
108. King Fahd University of Petroleum & Minerals, Bahrain, May 2008
109. Zayed University, Dubai, UAE, April 2008
110. Addis Ababa University, Addis Ababa, Ethiopia, March 2008
111. Arizona State University, Tempe, AZ, March 2008
112. Florida State University, Tallahassee, FL, February 2008
113. North East Ohio Society for Information Management, Cleveland, OH, January 2008
114. Luleå University of Technology, Luleå, Sweden, December 2007

115. Journal of Strategic Information Systems workshop, Montreal, Canada, December 2007
116. Bentley College, Waltham, MA, November 2007
117. International Association for Computer Information Systems Conference, Vancouver, Canada, October 2007 (keynote speaker)
118. Université Paris Dauphine, July 2007
119. Universiti Teknologi Petronas, Malaysia, June 2007
120. China University of Geosciences, Wuhan, China, May 2007
121. Hubei University of Economics, Wuhan, China, May 2007
122. Sixth International Conference on Electronic Business, Wuhan, China May 2007 (keynote speaker)
123. Wuhan University, Wuhan, China, May 2007
124. Huazhong University of Science and Technology, Wuhan, China, May 2007
125. Neusoft Institute for Information, Dalian, China, May 2007
126. The 2007 Techno-Tourism Conference: Downloading Technology into Georgia Tourism, Athens, Georgia, May 2007
127. King Fahd University of Petroleum & Minerals, Bahrain, April 2007
128. Washington State University, Pullman, WA, April 2007
129. Southern Association of Information Systems Conference, Jacksonville, FL, March 2007 (keynote speaker)
130. Ain Shams University, Cairo, Egypt, March 2007
131. 3rd Annual Forum for the Future of Tourism, Atlantic City, NJ, February 2007
132. University of Dayton, Dayton, OH, MIS Distinguished Speaker, February 2007
133. AACSB Conference, Scottsdale, AZ, November 2006
134. Universiti Teknologi Petronas, Malaysia, June 2006
135. AACSB Conference, Tampa, FL, June 2006
136. King Fahd University of Petroleum & Minerals, Bahrain, May 2006
137. University of Passau, Germany, May 2006
138. Agder University College, Kristiansand, Norway, May 2006
139. Temple University, Philadelphia, March 2006
140. Insurance Data Management Association, Philadelphia, PA, March 2006
141. OGETA Forum, Atlanta, March 2006
142. Peruvian AIS Chapter, Lima, Peru, March 2006.
143. Australian and New Zealand Marketing Academy (ANZMAC) Conference, December 2005 (keynote speaker)
144. Neusoft Institute of Information, Dalian, China, November 2005
145. Tsinghua University, Beijing, China, November 2005
146. First conference of the Chinese Chapter of AIS, Beijing, China, November 2005 (keynote speaker)
147. Advanced Practices Council of the Society for Information Management, October 2005
148. Simon Fraser University, Vancouver, Canada, September 2005.
149. PhD Project Information Systems Doctoral Student Association (ISDSA), Omaha, August 2005
150. IRIS'28 — Information Systems Research in Scandinavia Conference, Kristiansand, Norway, August 2005 (keynote speaker)
151. University of São Paulo, Brazil, June 2005
152. Federal University of Rio de Janeiro, Brazil, June 2005
153. CATI 2005 — Annual Information Technology Congress, São Paulo, Brazil, June 2005 (keynote speaker)
154. University of Sydney, Australia, May 2005
155. McMaster University, Hamilton, Canada, April 2005
156. University of Houston, March 2005
157. Agder University College, Kristiansand, Norway, March 2005
158. Southern Association of Information Systems Conference, Savannah, Georgia, February 2005 (keynote speaker)
159. Temple University, Philadelphia, February 2005
160. University of Mississippi, Oxford, February 2005
161. Advanced Practices Council of the Society for Information Management, January 2005
162. University of Illinois in Chicago, October 2004

163. University of São Paulo, Brazil, October 2004
164. First Mediterranean Conference on IS, Hammamet, Tunisia October 2004 (keynote speaker)
165. Shanghai International Forum, Shanghai, China July 2004
166. Shanghai Jiaotong University, Shanghai, China, July 2004
167. Fudan University, Shanghai, China, July 2004
168. PACIS, Shanghai, China, July 2004 (keynote speaker)
169. 9th Colloque de l'Association Information et Management Conference, Paris, France May 2004 (keynote speaker)
170. Martin-Luther University Halle-Wittenberg, Germany, May 2004
171. University of Passau, Germany, May 2004
172. Louisiana State University, April 2004
173. Temple University, Philadelphia, March 2004
174. King Fahd University of Petroleum & Minerals, Bahrain, March 2004
175. Bogaziçi University, Istanbul, Turkey, March 2004
176. Georgia Association of Convention & Visitors Bureaus, Athens, February 2004
177. University of Central Florida, Orlando, January 2004
178. Union County Rotary Club, Blairsville, January 2004
179. American Marketing Association, Atlanta, November 2003
180. Telenor, Tromsø, Norway, October 2003
181. Agder University College, Kristiansand, Norway, September 2003
182. Federal University of Rio de Janeiro, Brazil, September 2003
183. University of São Paulo, Brazil, September 2003
184. University of Evaro, Portugal, May 2003
185. University of Minho, Portugal, May 2003
186. University of Houston, November 2002
187. PACIS, Tokyo, Japan, September 2002 (keynote speaker)
188. University of Regensburg, Regensburg, Germany, June 2002
189. Tsinghua University, Beijing, China, May 2002
190. University of Western Australia, Perth, Australia, May 2002
191. Curtin University of Technology, Perth, Australia, May 2002
192. Edith Cowan University, Perth, Australia, May 2002
193. University of Western Ontario, London, Canada, April 2002
194. Agder University College, Kristiansand, Norway, March 2002
195. Telenor, Oslo, Norway, March 2002
196. Texas Christian University, Fort Worth, October 2001 (Cecil and Ida Green Honors Professor)
197. Asia Pacific Economic Cooperation TechnoMart IV, Suzhou, China, September 2001.
198. Northern Ireland Centre for Diet and Health (NICHE) Conference, Coleraine, United Kingdom, August 2001 (Keynote speaker)
199. University of Regensburg, Regensburg, Germany, May 2001.
200. Zhejiang University, Hangzhou, China, April 2001.
201. Agder University College, Kristiansand, Norway, March 2001 (Keynote speaker Sørlandsk Conference)
202. Telenor, Oslo, Norway, March 2001.
203. Services Marketing & Management Center, Arizona State University, February 2001.
204. University of Western Australia, Perth, Australia, December 2000.
205. Curtin University of Technology, Perth, Australia, December 2000
206. São Paulo, Brazil, November 2000 (Keynote speaker at ITMídia E-business Expo).
207. University of São Paulo, Brazil, November 2000.
208. Nashville, TN, September 2000 (Keynote speaker at AMA/INFORMS Frontiers in Service conference).
209. Helsinki, August 2000 (Keynote speaker at the annual conference of the Finnish trade commission (Finpro))
210. University of Regensburg, Regensburg, Germany, July 2000 (Keynote speaker at Multimedia and e-business day)
211. National University of Singapore, Singapore, June 2000.
212. Graduate School of Business, University of Cape Town, April 2000

213. Edith Cowan University, Perth, Australia, March 2000.
214. Australian Direct Marketing Association. Perth, Australia, March 2000.
215. City University of Hong Kong, Hong Kong, February 2000.
216. Agder College, Kristiansand, Norway, February 2000.
217. Agder College, Kristiansand, Norway, August 1999.
218. Norwegian Computer Society, Tromsø, Norway, August 1999.
219. Politecnico de Milano, Como, Italy, March 1999.
220. University of Grenoble, Grenoble, France, March 1999.
221. University of Lyon 3, Lyon, France, March 1999.
222. University of South Australia, Adelaide, Australia, August 1998.
223. Western Australian Chamber of Commerce, Perth, Australia, August 1998.
224. Edith Cowan University, Perth, Australia, August 1998.
225. University of New South Wales, Sydney, Australia, July 1998.
226. University of Limerick, Ireland, March 1998.
227. Cardiff Business School, United Kingdom, March 1988.
228. Telenor, Harstad, Norway, March 1988.
229. StatOil, Harstad, Norway, March 1988.
230. Agder College, Kristiansand, Norway 1988
231. Edith Cowan University, Perth, Australia, August 1997.
232. University of Regensburg, Regensburg, Germany, June 1997.
233. International School of Economics, Rotterdam, The Netherlands, March 1997.
234. University of Maastricht, The Netherlands, March 1997.
235. University of Grenoble, France, March 1997.
236. University of Lyon 3, Lyon, France, March 1997
237. IBM Uruguay, Punta del Este, Uruguay, September 1996
238. Agder College, Kristiansand, Norway, August 1996
239. Telenor, Tromsø, Norway, August 1996
240. Melbourne University, Melbourne, Australia, July 1996
241. Curtin University of Technology, Perth, Australia, June 1996
242. University of Pittsburgh, May 1996
243. University of Lyon 3, Lyon, France, March 1996
244. Regensburg University, Regensburg, Germany, February 1996
245. Henley Management College, UK, December 1995
246. Agder College, Kristiansand, Norway, August 1995
247. Serviço Nacional de Aprendizagem Comercial, Keynote speaker at International seminar, São Paulo, Brazil, June 1995.
248. American Chamber of Commerce, breakfast meeting speaker, São Paulo, Brazil, June 1995.
249. AACSB workshop on multimedia in education. Winston-Salem, May 1995.
250. University of Tennessee at Chattanooga, Excellence in Teaching conference, May 1995.
251. XX Simposium Internacional de Sistemas Computacionales, Monterrey, Mexico, February 1995.
Keynote speaker.
252. Henley Management College, UK, January 1995
253. Henley Management College, UK, September 1994.
254. Serviço Nacional de Aprendizagem Comercial, Keynote speaker at International seminar, São Paulo, Brazil, March 1994
255. FEBRABAN (National Federation of Brazilian Banks), São Paulo, Brazil, March 1994
256. Helsinki University, Finland, January 1994
257. University of Oulu, Finland, January 1994
258. University of Grenoble, France, January 1994
259. Graduate School of Business, Grenoble, France, January 1994
260. North Carolina IS Conference, November 1993
261. Edith Cowan University, Perth, Australia, September 1993
262. Curtin University of Technology, Perth, Australia, August 1993
263. Mac IS conference. Keynote speaker. San Antonio, TX, May 1993.

264. North Carolina Planning Forum, Charlotte, NC, February 1993
265. Wake Forest University, Winston-Salem, NC, January 1993
266. Vista University, Pretoria, South Africa, February 1992
267. Graduate School of Business, University of Cape Town, South Africa, February 1992
268. Government Group Decision Technology Conference, Charlottesville, Virginia, September 1991
269. University College of Iceland, Iceland. September 1991.
270. AACSB, MIS mini-sabbatical, Baltimore, August 1991
271. National Center for Supercomputer Applications, University of Illinois, August 1991
272. 3M Meeting Management Institute, Austin, Texas, March 1991.
273. Apple Corporation, Advanced Technology Group, Cupertino, California, March 1991.
274. Graduate School of Business, University of Cape Town, South Africa, June 1990

Service and business activities

Profession

- Visiting researcher, RISE Viktoria, Göteborg, Sweden 2011-
- Co-conference chair, Americas Conference on Information Systems, 2014
- Track chair for International Conference on Information Systems 2014
- Associate Editor for International Conference on Information Systems 2013
- Guest editor, special issue of *J AIS* on sustainability, 2014-15
- Guest editor, special issue of *IEEE Systems Journal* on sustainability, 2014-15
- International liaison for ECIS 2013
- Guest editor, special issue of *IS Frontiers* on Green IS 2012-2013
- Guest editor, special issue of *Business Information Systems Engineering* on Green IS 2012-2013
- Senior editor, special issue of *MIS Quarterly* on Green IS 2011-2012
- Track chair, International Conference on Information Systems 2011
- Track chair, Americas Conference on Information Systems, 2011
- Forum Advisory Committee, Sino-American Higher Education and Information Management, Harvard University, 2010
- Co-Chair, Italian AIS Conference, Sardinia, Italy, 2009
- Co-Chair, IFIP 8.2 Conference, Guimarães, Portugal, 2009
- Research Director, Advanced Practices Council of the Society for Information Management, 2009-
- International Coordinator, IS PhD program, Addis Ababa University, Ethiopia, 2008-2014
- Co-Director of the Global Text Project. 2006-2016
- Editorial Board of The International Arab Journal of e-Technology (2008-)
- External examiner Universiti Teknologi Petronas, Malaysia (2006 – 2008)
- External departmental review panel for University of Miami, Oxford, 2005
- Past President AIS (July 2005-June 2006)
- Co-program chair Americas Conference on Information Systems (AMCIS) 2006
- President AIS (July 2004-June 2005)
- President-elect AIS (May 2003-June 2004)
- Editorial Board of the *Journal of the Academy of Marketing Science*, 2003-2006
- Editorial board of Data Base, 2002-2006
- Advisor to the Chinese America High-Tech Association, 2003-
- PACIS2003 Program Committee
- Co-chair, International Conference on Electronic Business, Beijing, China, 2002.
- Fulbright Senior Specialists Review Committee, 2001.

Co-chair, ICIS2004, Washington, D.C.
 Program Committee, European Conference on Information Systems, 2001.
 Vice President for Communications, AIS, 2000-2003
 Scientific Board, International Institute for Infonomics, the Netherlands, 2000.
 Board of Advisors, e-Service Quarterly, 1999-
 Associate editor of European Journal of Information Systems, 1999-2001
 Research design consultant EURESCOM telework project, 1999.
 Program Committee for the Fourth CAiSE/IFIP8.1 International Workshop on the Evaluation of Modeling Methods in Systems Analysis and Design (EMMSAD'99), 1999.
 Senior Editor, MIS Quarterly, responsible for MISQ Review, 1997-2001.
 Foundation editorial board of Journal of AIS, 1998-2001
 Associate Editor, MISQ Discovery, 1994-97
 Associate Editor, MIS Quarterly, 1993-1997
 Associate Editor, Journal of Data Warehousing, 1996-1998
 Program executive committee for the International Conference on Information Systems, 1998.
 Evaluation team for assessing Coca-Cola grants to universities and schools in Georgia, 1995-1997.
 Planning committee for the International Conference on Information Systems, 1993-94, and 1996-98, and 2001
 Co-track chair, Academy of Marketing Science Conference, 1998.
 Program chair for Telecommuting 96.
 Program committee for International Bled Conference on Electronic Commerce, 1997-98, and 2000-01.
 Program committee for 7th Mini Euro Conference (Decision Support Systems, Groupware, Multimedia and Electronic Commerce), 1997
 Program committee for IFIP Working Group 4.2 conference, 1993 and 1995.
 Program committee for Information Technology and Development Conference, University of Witwatersrand, South Africa.
 Program committee, IFIP TC8 / WG 8.4 Working Conference 1993.
 Program committee, International Conference on Information Systems 1991.
 Chairman of the 19th Annual Colleges of Advanced Education Computer Conference held in Perth in September, 1988.
 Organizing committee Australasian SHARE/GUIDE 9 Conference held in Perth in March, 1982.

University

Georgia Informatics Institute for Research and Education Initiative 2015
 P&T review task forces, 2014-2015
 eHub task force, 2014-2015
 Education Abroad Exchange Committee, 2014-
 Chair of the PRAC review team for Computer Science, 2013-14
 Georgia Advanced Computing Resource Center-Advisory Committee 2012-2015
 Chair of the PRAC review team for Marketing, 2011-12
 Program Review Assessment Committee, 2009-11
 University Appeals Committee, 2005-6
 Chair, Curriculum Committee, University of Georgia, 1997-98.
 Chair of the assessment team for Computer Science, 2003-4

College of Business

P&T committee, various terms as a member and chair.

MBA committee, various terms as a member and chair.

University Council, University of Georgia, 1994-98

Curriculum Committee, University of Georgia, 1994-98

Honors Council, University of Georgia, 1996-99

Department

Interim Department Head 2006-2009

Member, MBA Committee (2000-6) and chair (2000, 2004-6)

Graduate Coordinator, Department of Management, University of Georgia, 1994-99

International Business Committee, Terry College of Business, 1996-98

Graduate Programs Committee, Terry College of Business, 1994-98

Graduate coordinator, MIS area, Department of Management, University of Georgia, 1989-1993, 1998-99.

Initiator of GRITS (Georgia Research in Information Technology Systems) and convener of GRITS 1 in 1991.

Undergraduate curriculum revision committee, Department of Management, 1990-91.

Business

Convener, Academic Advisory Board, Computer Aid Inc. 2012-2013

Consulting editor, John Wiley & Sons'. 2001-2012.

Board of Advisors, SelfHelpWeb, 1999-2001

Chair, Academic Advisory Board, ezgov.com, 1999-2003

Managing editor of Groupware Report 1992-1994.

Foundation member of the management committee of the Institute for Small Business Research, a division of the Western Australian Small Business Development Corporation. 1988-89.

Director of a Western Australian firm specializing in business migration, 1987-1989.

Adviser on business planning to teams participating in the Western Australian division of the Enterprise Workshop in 1982 and 1983.